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HAMILTON-WENTWORTH REGIONAL POLICE SERVICE

# **PUBLIC SAFETY SURVEY REPORT**

Submitted by: Public Safety Survey Project Team  
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## 1. INTRODUCTION

Increasing demands for police services and for accountability require that we carefully plan for the future. In anticipation of change, the Hamilton-Wentworth Regional Police Service (hereafter the "Service") embarked on a strategic planning process in 1991 to ensure that our service delivery is responsive to community needs.

The Service has begun the first phases of bringing Community Based Policing (CBP) to the residents of Hamilton-Wentworth. CBP involves a fundamental change in policing methods and is being adopted by police services around the world.

Implementing CBP in our Region has required that the Service undergo significant restructuring. As with any organization undergoing major changes, evaluation is essential to keep us on course and prevent the organization from working in the dark. In early 1992, the Planning and Research Branch was tasked with the **Public Safety Survey Project** as an evaluation tool to identify community needs and measure police programs and services.

The **Public Safety Survey Project** has two principal objectives: first, to identify safety and public order issues of concern to the community; and second, through public perception of police performance, to identify any gaps of services and make recommendations for future improvement.

Trojanowicz and Bucquerox (1990) provide a basis for a definition of CBP:

Community Policing is both a philosophy and an organizational strategy that allows the police and community residents to work closely together in new ways to solve the problems of crime, fear of crime, physical and social disorder, and neighbourhood decay. The philosophy rests on the belief that law-abiding people in the community deserve input into the police process, in exchange for their participation and support.

The authors continue:

Community Policing provides decentralized, personalized police service to the community. It recognizes that the police cannot impose order on the community from outside, but that people must be encouraged to think of the police as a resource they can use in helping solve contemporary community concerns. (Trojanowicz & Bucquerox, 1990).

This study does not ask respondents to directly assess CBP, however, it does assess certain aspects that are vital to it. Those interested in obtaining further background in CBP are referred to the bibliography.

## 2. METHODOLOGY

### A. Team Approach

This project was conducted using a team approach. The team was made up of Janet Hough from McMaster University (Ph.D. candidate in the Department of Sociology); Drazen Manojlovic from Sir Wilfred Laurier (M.A. student in the Department of Geography); Rita Lee-Irvine, Karen Scott and Debbie Gifford, all civilian members of the Hamilton-Wentworth Regional Police Service; and Sgt. Dave Cummins of the Kenilworth Patrol Section.

The first meeting was held March 2, 1992. In order to become acquainted with the Police Service and the purpose of the project, the team reviewed the 1991 and 1995 HWRP Mission Statements, Police Services Act, declaration of principles and duties of police, HWRP reporting district map and Vision 2000 synopsis before going about the tasks at hand. Also, to give the survey team a "close up" of the community's perspective of the police services, each member participated in the Ride-Along program.

### B. Sampling Frame

This project was conducted using mail-back surveys. Because the questionnaire could not be sent to everyone living in Hamilton-Wentworth, it was decided to select the addresses randomly, based on the Region's average distribution of population. Walter Bramberger of the Planning and Development Department at the Region of Hamilton-Wentworth was able to provide a list of residential addresses, generated from the Region's Tax Assessment database. From this list, residential addresses from each Planning Unit were randomly selected. The number of addresses in each unit was based on that unit's percentage distribution of Regional population.

The list presented the occupants' name, address and the planning unit they lived in. The addresses included owners and renters of houses and apartments.

**C. Mailing**

The Hamilton-Wentworth Regional Police Graphics Branch printed both the questionnaire and the postage paid envelopes. Each envelope contained a letter from Chief Middaugh, a covering letter, the questionnaire and a postage paid return envelope.

On the advice of Dr. Greg Brown, statistician and research methodologist at McMaster University, two thousand questionnaires were initially printed and mailed during Police Week, May 10-16. It became evident that eighty to one hundred addresses were outdated (i.e. not a residential address or no one at the address), thus these surveys could not be completed. In order to ensure a high response rate, eighty to one hundred replacement surveys were mailed to other residential properties

In an attempt to achieve a high response rate, the covering letter accompanying the questionnaire emphasized the importance of the participants' input, assured them that all information would be held in strict confidence, and informed them that the report would be made available to them if they were interested in the results. Also, as the survey was distributed during Police Week, several radio announcements were made to remind participants to complete and return the questionnaire.

One last radio announcement was made thanking the public for their participation and informing them that we were still accepting the questionnaire even though it was past the deadline date.

By the beginning of June, 1,035 questionnaires had been returned which was a 52% response rate, well over our targeted 40% response rate.

#### **D. Coding**

It was necessary to devise a coding system for the questionnaire to allow easy data analysis and data entry. A ranking system was set up where a numerical value was assigned to the responses from each question. The value was determined by whether the response was positive or negative from a police perspective. If positive, a higher number was assigned, if negative, a lower number was assigned.

The open-ended questions were coded separately by capturing the questionnaire identification number and itemizing the answers. A box on the right hand edge of the questionnaire was prepared for the code.

#### **E. Data Entry**

The codes from each response were recorded in a data table set up using the Microsoft Word Processing system. The questionnaire identification number, planning unit number and code number for each response were presented on one line. This allowed for easy data entry verification.

The data tables were recorded on disks and transferred into the SPSS database.

#### **F. SPSS Statistical Analysis**

The Statistical Package for Social Sciences, SPSS, was chosen as the analysis tool for the survey data.

SPSS performs advanced statistical analyses for practically any research. Its main use is in the academic and business communities. SPSS was especially useful for this study as it allowed the team to examine data based on many factors such as geographic location and personal characteristics.

The statistical data was analyzed by the team and results were categorized into four areas: Perception of Safety, Perception of Crime Trends, Perception of Police Performance and Suggested Police Improvements.

#### **G. Questionnaire**

Similar projects by Police Services in Halton (Manojlovic, 1991), Windsor (Windsor Police Service, 1991), and Metro Toronto (Murphy and De Verteuil, 1986), were consulted to help draft the questionnaire. The team had several meetings to examine each question, the presentation of the questionnaire and the numbering system. Three draft questionnaires were drawn up before a fourth and final draft was agreed upon.

The questionnaire was divided into three sections: Neighbourhood Characteristics, Police in your Neighbourhood, and Personal Characteristics.

#### **H. Pre-Test**

It was decided that a pre-test would be conducted by the members of the survey team. Forty-four questionnaires were hand delivered to various friends and acquaintances of the survey team. All comments and criticisms concerning the contents and the wording of the questions were encouraged. A trial run through the steps involved in preparing the data for analysis proved valuable in testing the coding system and setting up the data table. As a result, the database for the SPSS program was installed and all the logistics worked out. Also, we were able to estimate the time required to prepare the data for a large number of questionnaires.

## I. Project Limitations

There are several benefits as well as limitations associated with the methods chosen for this project. One benefit is that a representative sample of the population is selected for their opinions. This method has also proven to be time- and cost-efficient.

However, the limitations are significant and must be noted. Although a representative sample of the Hamilton-Wentworth Region was selected, the aggregate data tends to be reflective of the largest segment of that population, that is, the white communities of British and European backgrounds. Where differences were found to exist between white and any non-white community or communities, the low number of respondents in the latter group made it difficult to establish any conclusive findings. In other words, although non-whites are included in the sample in proportion to their representation in the general population, their opinions are not definitively expressed in this project. This issue will be dealt with in the "Recommendations" section.

### **3. SURVEY RESULTS AND ANALYSES**

The Hamilton-Wentworth Regional Police Public Safety Survey addresses four themes: 1) the public's sense of safety; 2) its perception of neighbourhood crime trends; 3) evaluation of police performance; and 4) suggested improvements to police service. The reporting and analyses of the survey's results has been organized around each of these themes.

#### **A. Perception of Safety in Hamilton-Wentworth**

The perception of safety amongst residents has become an increasingly important issue for police. It is also something on which the police can make a positive impact.

This study asked people to assess their feelings of safety in the Region in general and in their neighbourhood in particular during different times of the day and night. The results of these questions are reported in the following six tables:

**TABLE 1:**

<b>Question 2 - Do you think your neighbourhood is an area with a high, average or low amount of crime?</b>				
<b>Response</b>	<b>HIGH</b>	<b>AVERAGE</b>	<b>LOW</b>	<b>DONT KNOW</b>
<b>Region Avg. [%]</b>	<b>5.4%</b>	<b>27.8%</b>	<b>59.3%</b>	<b>7.5%</b>
<b>By Station:</b>				
Central	10.6	34.3	46.0	9.1
Kenilworth	7.7	35.4	51.5	5.4
Stoney Creek	2.9	26.3	61.2	7.6
Mountain	4.3	26.4	61.2	8.0
Dundas	2.3	19.8	72.1	5.8

These results indicate that Hamilton-Wentworth residents generally consider their neighbourhoods safe places to live. One in ten residents in Central, however, feel that their neighbourhood has a "high" amount of crime.

**TABLE 2:**

<b>Question 3A - In the past few years, do you think that crime in your neighbourhood has increased, decreased, or remained the same?</b>				
Response	INCREASED	SAME	DECREASED	DON'T KNOW
<b>Region Avg. [%]</b>	<b>31.2%</b>	<b>48.5%</b>	<b>3.3%</b>	<b>16.9%</b>
<b>By Station:</b>				
Central	30.8	46.8	5.5	16.9
Kenilworth	29.8	53.4	3.8	13.0
Stoney Creek	32.4	44.1	2.4	21.2
Mountain	30.5	49.4	2.9	17.2
Dundas	33.5	49.1	2.3	15.0

The majority of residents feel that crime has remained the same in their neighbourhoods over the past few years. A smaller, but significant proportion, however, feel that it has increased. This perception is fairly consistent throughout the Region.

**TABLE 3:**

<b>Question 3B - In the past few years, do you think that crime has increased, decreased or remained the same in the Region?</b>				
Response	INCREASED	SAME	DECREASED	DON'T KNOW
<b>Region Avg. [%]</b>	<b>81.9%</b>	<b>10.0%</b>	<b>0.6%</b>	<b>7.5%</b>
<b>By Station:</b>				
Central	73.1	14.9	0.5	11.4
Kenilworth	78.6	11.5	1.5	8.4
Stoney Creek	82.5	7.0	0.0	10.5
Mountain	86.7	10.4	0.9	2.0
Dundas	83.8	5.8	0.0	10.4

A large majority of respondents (82%) feel that crime has increased throughout the Region as a whole. However, a large majority also feel that crime in their own neighbourhood has remained unchanged. These apparently contradictory perceptions could be

attributed to the fact that people often perceive trouble as being elsewhere and not in their neighbourhood. This contention is supported by previous research (Sacco and Johnson, 1990) and by the findings of the next table.

**TABLE 4:**

Question 3C - How do you think your neighbourhood compares with the other neighbourhoods in Hamilton-Wentworth in terms of the amount of crime?						
Response	MUCH MORE	MORE	SAME	LESS	MUCH LESS	DONT KNOW
<b>Region Avg. [%]</b>	<b>1.3%</b>	<b>6.5%</b>	<b>23.1%</b>	<b>38.9%</b>	<b>17.1%</b>	<b>13.1%</b>
By Station:						
Central	4.0	11.4	24.3	33.2	11.9	15.3
Kenilworth	1.5	7.6	38.9	29.0	13.0	9.9
Stoney Creek	1.2	4.1	20.5	43.3	15.2	15.8
Mountain	0.3	6.4	20.2	45.1	15.6	12.4
Dundas	0.0	2.3	18.6	36.6	30.8	11.6

Very few respondents feel that their neighbourhood has a higher amount of crimes compared to other neighbourhoods in the Region. In short, the respondents feel that crime has increased in the Region but not in their neighbourhoods. This is a consistent result for all areas and it implies that no one area has experienced or is experiencing a perceivable "crime wave".

Central residents describe their neighbourhoods as having "more" or "much more" crime more frequently than other residents. However, the difference is not alarmingly high. Dundas residents, on the other hand, describe their neighbourhoods as having "much less" crime almost twice as often as all other area residents.

The data becomes more revealing when one asks about safety at different times of the day.

**TABLE 5:**

<b>Question 4A - How safe do you feel or would you feel walking alone in your neighbourhood during the day?</b>					
Response	VERY SAFE	SAFE	UNSAFE	VERY UNSAFE	DONT KNOW
<b>Region Avg. [%]</b>	<b>4.2%</b>	<b>53.7%</b>	<b>2.7%</b>	<b>0.7%</b>	<b>0.3%</b>
<b>By Station:</b>					
Central	45.3	49.8	3.0	1.0	1.0
Kenilworth	35.1	61.1	1.5	1.5	0.0
Stoney Creek	38.4	57.0	3.5	0.6	0.6
Mountain	42.9	53.3	3.2	0.3	0.0
Dundas	47.4	49.7	1.7	0.6	0.0

The results in the above table are consistent with the previous findings which report that respondents feel that their neighbourhoods are generally safe. The overwhelming majority of respondents feel safe in their neighbourhoods during the daytime. However, this is not the case at night.

**TABLE 6:**

<b>Question 4B - How safe do you feel or would you feel walking alone in your neighbourhood at night?</b>					
Response	VERY SAFE	SAFE	UNSAFE	VERY UNSAFE	DONT KNOW
<b>Region Avg. [%]</b>	<b>7.5%</b>	<b>53.2%</b>	<b>27.4%</b>	<b>7.3%</b>	<b>4.2%</b>
<b>By Station:</b>					
Central	5.0	55.0	24.5	11.0	4.5
Kenilworth	5.3	53.4	27.5	9.9	3.1
Stoney Creek	6.4	50.3	31.6	8.2	3.5
Mountain	3.1	51.9	30.4	4.6	4.0
Dundas	9.8	57.2	20.2	5.8	5.8

Residents throughout Hamilton-Wentworth feel less safe in their neighbourhoods at night than they do during the day. However, although a significant number feel "very unsafe" or "unsafe", a majority of

residents (61%) still feel "safe" or "very safe" walking the streets of their neighbourhood at night.

It is important to examine the differences between sexes when discussing perceptions of safety. Of all personal characteristics, sex was the largest determinant of people's safety perception. The following table illustrates the gender differences regarding the perception of safety at night.

**TABLE 7: GENDER DIFFERENCES REGARDING SAFETY AT NIGHT**

<b>Question 5B - How safe do you feel or would you feel walking alone in your neighbourhood at night?</b>					
Response	VERY SAFE	SAFE	UNSAFE	VERY UNSAFE	DONT KNOW
Male [%]	12.8	64.5	17.5	2.1	2.8
Female [%]	2.3	43.2	36.6	12.0	5.5

Clearly, women feel less safe than men walking alone in their neighbourhoods at night. By totalling the "unsafe" and "very unsafe" responses, one can see that 48.6% of women feel unsafe compared to only 19.6% of men.

There is a large amount of similar research that shows females feel much less safe about crime and their surroundings than males (Solicitor General Canada, 1984; Sacco and Johnson, 1990). This study confirms those findings and points to the need for increased sensitivity on the part of police regarding women's fear for their physical safety. Although these findings may not necessarily be a reflection of Hamilton-Wentworth in particular, they remind us of the fear that many women in this Region experience in walking the streets of their neighbourhoods.

In summary, residents of Hamilton-Wentworth feel that the Region is a safe place to live although they feel that crime has increased in the Region as a whole. However, the perception also is that crime has not increased at the neighbourhood level. In other words, most respondents

feel that their neighbourhoods are safe and are not high-volume crime areas. High volume areas of crime are perceived to be elsewhere and this perception is consistent throughout the region.

Perceptions of crime and people's fear for their personal safety are indications of a community's "fear factor". This fear factor is often viewed in police circles as a secondary issue compared to actual crime statistics. However, it is important to the Region's quality of life that residents feel safe in their neighbourhoods.

The perception and fear of crime people feel is an issue has been addressed successfully by community-based policing efforts throughout North America (Trojanowicz, 1983; Muir, 1987; Trojanowicz and Bucquerox, 1990). A reduction in both the short-and long-term fear of crime can be a realistic objective for the Hamilton-Wentworth Regional Police Service.

## B. Neighbourhood Crime Perception

This section of the survey was designed to assess the public's perception of various crimes and disorder problems in their neighbourhood. A total of 12 problems were identified and the results are shown in the following tables. Respondents were asked to describe these as being "big", "medium" or "no problem" in their neighbourhoods. The results are shown in the following tables. Problems are presented in order of importance as indicated by the respondents.

**TABLE 8:**

<b>Question 5I - Vandalism in your neighbourhood</b>				
Response	BIG PROBLEM	MED. PROB.	NO PROBLEM	DON'T KNOW
<b>Region Avg. [%]</b>	<b>14.2%</b>	<b>43.1%</b>	<b>29.3%</b>	<b>12.7%</b>
By Station:				
Central	26.7	36.6	25.7	10.9
Kenilworth	16.8	47.3	22.9	13.0
Stoney Creek	12.6	49.4	24.7	13.2
Mountain	9.8	44.4	32.0	13.8
Dundas	7.6	43.0	37.2	12.2

Vandalism is viewed as a problem throughout the Region, but particularly in Central. Kenilworth and Stoney Creek are also above the regional average. While it is not unusual in studies of this kind that vandalism is ranked by residents as the most important problem (Manojlovic, 1991; Murphy, 1988), the degree of difference within the Region is significant.

**TABLE 9:**

<b>Question 5K - Break and enter in your neighbourhood</b>				
Response	BIG PROBLEM	MED. PROB.	NO PROBLEM	DON'T KNOW
<b>Region Avg. [%]</b>	<b>13.9%</b>	<b>43.1%</b>	<b>20.9%</b>	<b>22.1%</b>
By Station:				
Central	18.9	38.8	19.9	22.4
Kenilworth	16.9	39.2	23.1	20.8
Stoney Creek	13.2	40.8	20.7	25.3
Mountain	10.1	46.0	20.8	23.1
Dundas	13.4	48.3	20.9	17.4

Break and enter is similar to vandalism as it is often identified by residents as being a large problem. It is a constant concern for residents throughout the Region and there does not appear to be any significant difference by station.

**TABLE 10:**

<b>Question 5L - Traffic problems in your neighbourhood</b>				
Response	BIG PROBLEM	MED. PROB.	NO PROBLEM	DON'T KNOW
<b>Region Avg. [%]</b>	<b>17.4%</b>	<b>32.8%</b>	<b>48.2%</b>	<b>1.7%</b>
By Station:				
Central	19.8	39.6	38.6	2.0
Kenilworth	22.1	32.8	44.3	0.8
Stoney Creek	19.0	31.6	47.7	1.7
Mountain	16.2	29.2	52.9	1.7
Dundas	11.0	34.1	53.2	1.7

Traffic problems have been identified as a problem fairly consistently throughout the Region. This is not unlike the findings of similar studies conducted elsewhere (Manojlovic, 1991).

Central has the worst traffic problems, which may be attributed to the density and congestion of the area. The majority of respondents in Dundas and the Mountain feel that there are no traffic problems in their neighbourhoods.

**TABLE 11:**

<b>Question 5C - Lack of recreation programs for youths</b>				
Response	BIG PROBLEM	MED. PROB.	NO PROBLEM	DON'T KNOW
<b>Region Avg. [%]</b>	<b>13.9%</b>	<b>43.1%</b>	<b>20.9%</b>	<b>22.1%</b>
<b>By Station:</b>				
Central	18.9	38.8	19.9	22.4
Kenilworth	16.9	39.2	23.1	20.8
Stoney Creek	13.2	40.8	20.7	25.3
Mountain	10.1	46.0	20.8	23.1
Dundas	13.4	48.3	20.9	17.4

On the surface, a lack of recreation for youths might not seem like a police problem. However, it is often a contributing factor to youth participation in criminal activity. With the exception of Dundas, the lack of recreational programs for youths was identified fairly consistently across the Region.

Within the three Asian communities (see questionnaire for definition of ethnic backgrounds used), this item outranked all others, including vandalism, in terms of severity. More than half of all respondents feel that this a problem in their neighbourhoods (see appendix 9).

**TABLE 12:**

<b>Question 5G- Poor street lighting in your neighbourhood</b>				
Response	BIG PROBLEM	MED. PROB.	NO PROBLEM	DON'T KNOW
<b>Region Avg. [%]</b>	<b>7.9%</b>	<b>23.4%</b>	<b>66.8%</b>	<b>1.9%</b>
<b>By Station:</b>				
Central	7.9	31.7	58.9	1.5
Kenilworth	6.1	21.4	71.0	1.5
Stoney Creek	7.5	18.5	72.8	1.2
Mountain	5.8	20.9	71.6	1.7
Dundas	14.2	26.0	56.2	3.6

With the exception of Dundas and, to a lesser degree, Central, respondents are generally satisfied with the amount of street lighting.

The concern of Dundas residents may be a result of the large amount of open land and low population density in the area.

**TABLE 13:**

<b>Question 5D - Groups of people hanging around corners</b>				
Response	BIG PROBLEM	MED. PROB.	NO PROBLEM	DON'T KNOW
<b>Region Avg. [%]</b>	<b>6.4%</b>	<b>23.0%</b>	<b>65.3%</b>	<b>5.2%</b>
By Station:				
Central	14.4	22.8	56.4	6.4
Kenilworth	6.9	23.8	64.6	4.6
Stoney Creek	4.6	27.2	63.6	4.6
Mountain	4.3	22.9	67.0	5.7
Dundas	2.3	18.5	75.1	4.0

Groups of people hanging around corners or on the street can affect people's perceptions of the safety of a neighbourhood. From this table, the problem does not appear to be a large one in the Region with the exception of Central. (Table 21 indicates, however, that youth gangs are among the primary concern for residents in many neighbourhoods.) Central's results could be explained by its high population densities and many commercial activities.

**TABLE 14:**

<b>Question 5A - Presence of noisy neighbours, loud parties</b>				
Response	BIG PROBLEM	MED. PROB.	NO PROBLEM	DON'T KNOW
<b>Region Avg. [%]</b>	<b>5.8</b>	<b>22.8</b>	<b>70.0</b>	<b>1.4</b>
By Station:				
Central	14.4	34.8	48.3	2.5
Kenilworth	8.4	26.0	64.9	0.8
Stoney Creek	3.4	26.0	72.4	1.7
Mountain	2.9	21.2	74.8	1.1
Dundas	2.3	9.2	87.9	0.6

These results are similar to the results in the previous table where the problem is most prevalent in Central. These results speak of the

large amount of public disorder problems that comes with the high population densities and large amount of commercial areas in Central.

**TABLE 15:**

<b>Question 5H - Violence Against Women in Your Neighbourhood</b>				
Response	BIG PROBLEM	MED. PROB.	NO PROBLEM	DON'T KNOW
<b>Region Avg. [%]</b>	<b>5.8</b>	<b>13.3</b>	<b>43.5</b>	<b>37.3</b>
By Station:				
Central	11.9	23.3	27.7	37.1
Kenilworth	3.8	16.8	48.9	30.5
Stoney Creek	4.0	12.1	43.4	40.5
Mountain	4.6	8.6	48.9	37.9
Dundas	4.7	9.9	48.0	37.4

This question asks respondents to indicate their perceptions of violence against women in their neighbourhood. What is unusual is the high number of "don't know" responses. This may indicate that with the recent wide-scale reporting of the murder and abuse of women in the Region and elsewhere, many are unwilling to say that violence against women is "no problem". However, many also possibly have had no "first-hand" experience with what they are willing to define as violence. This, together with fact that much violence against women occurs behind closed doors and not openly discussed, even among friends, may explain why so many responded "don't know" to the question.

It should also be noted that a significant number (35.2%) of Central residents feel violence against women was a "big" or "medium problem" in their neighbourhood. This contrasts with 13% for Mountain respondents and with the Regional average of 20%.

**TABLE 16:**

<b>Question 5F - Presence of intoxicated persons</b>				
Response	BIG PROBLEM	MED. PROB.	NO PROBLEM	DONT KNOW
Region Avg. [%]	5.0	13.2	72.0	9.7
By Station:				
Central	18.3	25.7	44.6	10.9
Kenilworth	3.9	20.9	69.8	5.4
Stoney Creek	6.0	19.3	75.9	12.1
Mountain	0.9	7.8	80.7	10.6
Dundas	1.2	6.9	84.4	7.5

On average, residents do not appear to be overly concerned with the presence of intoxicated persons in their neighbourhoods. However, 44% of Central residents did indicate this is a "big" or "medium" problem in their neighbourhood.

**TABLE 17**

<b>Question 5B - Drugs, drug dealers in your neighbourhood</b>				
Response	BIG PROBLEM	MED. PROB.	NO PROBLEM	DONT KNOW
Region Avg. [%]	2.8	9.3	53.1	34.8
By Station:				
Central	9.0	12.9	40.8	37.3
Kenilworth	2.3	12.2	54.2	31.3
Stoney Creek	1.7	7.5	47.7	43.1
Mountain	0.6	8.0	56.7	34.7
Dundas	1.2	7.5	65.3	26.0

Drugs and the presence of drug dealers does not appear to be a large problem in the Region. However, as with the case of violence against women and, to a lesser degree, prostitution (to follow), many responded that they "don't know" if drugs are a problem or not in their neighbourhood. Again, the reason may be that while many know it is a social problem, they have not personally seen or experienced it in their neighbourhoods.

**TABLE 18:**

<b>Question 5E - Prostitution in your neighbourhood</b>				
Response	BIG PROBLEM	MED. PROB.	NO PROBLEM	DON'T KNOW
<b>Region Avg. [%]</b>	<b>1.8%</b>	<b>1.9%</b>	<b>74.1%</b>	<b>22.1%</b>
<b>By Station:</b>				
Central	7.5	6.5	55.7	30.3
Kenilworth	0.8	2.3	76.3	20.6
Stoney Creek	0.6	1.1	75.9	22.4
Mountain	0.3	0.3	81.0	18.4
Dundas	0.0	0.6	78.6	20.8

Clearly the issue of prostitution is not a major concern for the majority of respondents in the Region. Where the problem is perceived is in Central and this confirms police knowledge of the problem. Prostitution tends to be a highly localized issue that immediately affects only a small number of respondents.

**TABLE 19:**

<b>Question 5M - Police Harassment in Your Neighbourhood</b>				
Responses	BIG PROBLEM	MED. PROB.	NO PROBLEM	DON'T KNOW
<b>Regional Avg. [%]</b>	<b>0.5%</b>	<b>1.9%</b>	<b>85.7%</b>	<b>12.0%</b>
<b>By Station:</b>				
Central	1.5	2.5	78.9	17.1
Kenilworth	0.0	1.5	90.1	8.4
Stoney Creek	0.6	2.3	85.1	12.1
Mountain	0.3	0.6	87.6	11.5
Dundas	0.0	2.9	87.2	9.9

Police harassment was the problem least frequently identified by the respondents with 85.7% of the Region responding "no problem". However, 4% of Central respondents feel it is a "big" or "medium" compared to the Regional average of 2.4%. Also, 11% of Native Canadians feel that police harassment is an issue.

Question 5N allowed respondents to identify any other neighbourhood problem that was not already listed. Their responses are shown in the following chart on a regional basis. Many of the problems identified are related closely to those already included in the questionnaire, many of which are not related to policing.

**TABLE 20:**

<b>Question 5N - Other problems in your neighbourhood</b>	
<b>Problem</b>	<b># of Responses</b>
Parking (lack of or illegal)	20
Speeding and racing	15
Vandalism and theft of and from autos	9
Noise in general	9
Youth (alcohol, loitering, noisy)	8
"Peeping Toms"	8
Barking dogs and pets running loose	8
Police (poor response, presence, speeding)	7
Student housing in single-family residences	6
"Street bums"	4
Racism	4
Fires	2
Poor lighting in parks	2
Trespassing	2
Violent crimes involving firearms	2
Crank phone calls	2

Table 21 (on the next page) asks respondents to specify what problem in their neighbourhood the police should try particularly hard at preventing or eliminating. Their responses are similar to the previous tables in that break and enter, traffic violations, and vandalism are identified as a key concerns.

**TABLE 21**

<b>Question 7 - What problem in your neighbourhood should the police try especially harder to eliminate or reduce?</b>	
<b>PROBLEM</b>	<b># of Responses</b>
Break and Enter	83
Traffic Violations	75
Vandalism	46
Youth Crime, Gangs, Disruptive Youths	26
Theft from Auto	20
Loitering, Groups of People Hanging Around	20
Drug Trafficking & Usage	17
Illegal Parking	16
Noisy Neighbours, Loud Parties	14
Drunken People on Street, Bar Problems	13
General Theft	10
Violence and Abuse of Women	9
People Using Alleys	9
Bush Parties, Drinking in Parks	6
Prostitution	5
Robberies	4
Dangerous Underground Car-parks	4
Purse Snatching	3
Trespassing	2
Presence of Halfway Homes	2
Auto Theft	1
Vandalism to Cemeteries	1
Indecent Exposure	1
"Peeping Toms"	1

## Summary

Residents have indicated that their primary concerns are vandalism, break and enter, traffic, and the need for recreational programs and facilities for youths. This is true for men and women and residents of all ethnic backgrounds, although the order of these priorities do differ for different groups. That the top two priorities indicated by white respondents are property crimes may be explained by the fact that 71% of those respondents own their own homes.

A greater percentage of women than men expressed concern regarding each of the problems listed. Perhaps this is because 45% of women (versus 35% of men) in this survey reported having been the victim of a crime within the past five years. The differences are particularly high regarding violence against women (24% of women feel it is a "big" or "medium" problem versus 14% of men), street lighting (35% versus 28%), intoxicated persons (21% versus 15%), and people hanging around street corners (33% versus 25%). The problems on which men and women differ most are those which would create a situation in which women more than men would feel physically unsafe. Thus, these findings can be interpreted in light of the findings in Table 7, where nearly 50% of women feel unsafe walking alone in their neighbourhoods at night.

When one breaks down the perceptions according to station, it becomes evident that Central is the worst regarding perception of crime and related problems. Central had the worst results for perception of vandalism, traffic, people on street, noisy neighbours, violence against women, intoxicated persons, drugs and prostitution.

## C. Perception of Police Performance

This section of the report focusses on how respondents perceive the performance of the Hamilton-Wentworth Regional Police Service. Specifically, they were asked their thoughts regarding law enforcement, response to calls for service, approachability of police officers, providing crime prevention information, relations with minority groups, and the professionalism and competence police illustrate in their personal contacts with the public. These results are reported by station in the following tables:

**TABLE 22:**

<b>Question 6A - Law Enforcement</b>				
Station	Good Job	Avg. Job	Poor Job	Don't Know
<b>Regional Avg. [%]</b>	<b>54.2%</b>	<b>33.2%</b>	<b>3.1%</b>	<b>9.3%</b>
<b>By Station:</b>				
Central	54.5	31.2	5.9	8.4
Kenilworth	51.2	38.8	5.4	4.7
Stoney Creek	49.4	36.0	4.1	10.5
Mountain	59.6	30.7	1.1	8.6
Dundas	50.0	34.3	1.2	14.5

With the exception of Stoney Creek, the majority of each station's respondents feel that police are doing a "good job" with law enforcement. Significantly, very few feel they are doing a "poor job". There appears, therefore, to be little wide-spread dissatisfaction across the Region with the law enforcement performance of the Regional Police Service.

**TABLE 23:**

<b>Question 6B - Promptly Responding to Calls for Service</b>				
Responses	Good Job	Avg. Job	Poor Job	Don't Know
<b>Regional Avg. [%]</b>	<b>38.5%</b>	<b>30.8%</b>	<b>8.0%</b>	<b>22.7%</b>
<b>By Station:</b>				
Central	41.6	29.2	9.9	8.4
Kenilworth	44.1	37.8	7.1	11.0
Stoney Creek	33.1	34.9	7.6	24.4
Mountain	37.1	30.7	6.6	25.6
Dundas	38.7	23.7	9.8	27.7

The difficulty in interpreting data of this kind is to know what meaning to give the "average job" responses. Using Dundas as an example, one can say that less than 10% feel the police are doing a "poor job" responding to calls for service. This would appear to be a positive evaluation of the Service. Conversely, one could also say that less than 40% think they are doing a "good job" and this would reflect less well on police. A reasonable approach to this problem may be to rely on the extreme responses to guide the interpretation, comparing the "good" and "poor" job responses. If one does that, the relative absence of respondents who feel police are doing a "poor job" may be interpreted as an endorsement of the Regional Police Service on this issue.

**TABLE 24:**

<b>Question 6C - Police Approachability</b>				
Responses	Good Job	Avg. Job	Poor Job	Don't Know
<b>Regional Avg. [%]</b>	<b>52.1%</b>	<b>23.9%</b>	<b>3.9%</b>	<b>19.8%</b>
<b>By Station:</b>				
Central	50.5	27.7	5.4	15.3
Kenilworth	60.5	24.0	3.9	11.6
Stoney Creek	41.8	28.2	3.5	26.5
Mountain	54.3	22.5	3.2	19.7
Dundas	52.6	17.9	4.0	25.4

With the exception of Stoney Creek, the majority of respondents feel that police are approachable and easy to talk to. This is particularly

true of Kenilworth residents. The "poor job" responses are very low throughout the Region.

**TABLE 25:**

<b>Question 6D - Providing crime prevention information.</b>				
Responses	Good Job	Avg. Job	Poor Job	Don't Know
<b>Regional Average [%]</b>	<b>39.2%</b>	<b>29.1%</b>	<b>10.7%</b>	<b>20.9%</b>
<b>By Station:</b>				
Central	37.6	25.7	17.3	19.3
Kenilworth	43.0	26.6	10.2	20.3
Stoney Creek	33.7	33.7	12.2	20.3
Mountain	41.9	32.6	7.0	18.3
Dundas	39.0	23.3	8.7	29.1
<b>Question 15 - Do you want to know where to get crime prevention information in your neighbourhood?</b>				
Responses	Yes	No		
<b>Regional Average [%]</b>	<b>71.3%</b>	<b>28.7%</b>		
<b>By Station:</b>				
Central	67.5	32.5		
Kenilworth	72.4	27.6		
Stoney Creek	76.6	23.4		
Mountain	69.9	30.1		
Dundas	72.5	27.5		

Asking respondents if the police are doing a "good job" of providing crime prevention information assumes, first, that the community wants crime prevention information to be readily available and second, that the HWRP should provide it. The large number of "don't know" responses suggests that either the respondents are unaware that the police provide this service or that they have never contacted the police for such information. However, the results of question 15 suggests that a majority of people do want to know where to get such information.

**TABLE 26:**

<b>Question 6E - Relations with minority groups.</b>				
Responses	Good Job	Avg. Job	Poor Job	Don't Know
<b>Regional Avg.[%]</b>	<b>22.4%</b>	<b>21.7%</b>	<b>3.7%</b>	<b>52.1%</b>
<b>By Station:</b>				
Central	21.5	21.5	7.0	50.0
Kenilworth	27.6	26.0	3.1	43.3
Stoney Creek	16.5	25.3	2.4	55.9
Mountain	24.9	23.5	3.8	47.5
Dundas	20.9	12.2	0.6	66.3

The results of this question provides no clear indication of police relations with minority groups. Although only 3.7% said they were doing a "poor job", only 22.4% said they were doing a "good job". A majority of the responses are "don't know".

One of the limitations of this project (see section on Limitations in the Methodology chapter) is that responses from ethnic groups are inconclusive. For example, 11% of the respondents within the Black communities indicated that the police are doing a "good job" in relations with minority groups. However, only 16% feel that they are doing a "poor job". The remainder responded with "average job" or "don't know". This inability to adequately assess police relations with minority groups is one of the most significant limitations of the study. To properly address this issue requires an extensive and on-going community consultation process.

**TABLE 27:**

<b>Question 10A - Did you talk to or were you in contact with a police officer in your Region for any reason?</b>		
Responses	Yes	No
<b>Regional Average [%]</b>	<b>45.8%</b>	<b>54.2%</b>
By Station:		
Central	56.5	43.5
Kenilworth	45.4	54.6
Stoney Creek	38.2	61.8
Mountain	43.8	56.2
Dundas	45.7	54.3

This question was designed to assess the level of interaction between the police and the community, regardless of the type. Across the Region, 45.8% of respondents have had some contact with a police officer in the past year. The next two tables show what the respondents felt about the quality of this interaction.

**TABLE 28:**

<b>Question 10B - If Yes - Were they courteous and professional?</b>			
Responses	Yes	No	Don't Know
<b>Regional Average</b>	<b>90.2</b>	<b>8.1</b>	<b>0.9</b>
By Station:			
Central	91.1	8.0	0.0
Kenilworth	86.2	10.3	1.7
Stoney Creek	85.1	11.9	1.5
Mountain	92.2	6.5	1.3
Dundas	92.2	6.5	0.0

**Table 28 (cont'd)**

<b>Question 10C - Also - Were they competent?</b>			
<b>Regional Average</b>	<b>86.6</b>	<b>7.5</b>	<b>5.0</b>
By Station:			
Central	85.6	7.2	5.4
Kenilworth	89.7	5.2	5.2
Stoney Creek	78.8	15.2	4.5
Mountain	88.8	5.3	5.3
Dundas	88.2	7.9	3.9

The vast majority of respondents who have had some contact with a police officer in the past year feel that the officer was courteous, professional and competent. By station, the only exception occurs in Stoney Creek where 15.2% felt the officer was not competent. This reflects a pattern in which Stoney Creek residents consistently rated police performance more poorly than other area residents, especially regarding enforcing laws and approachability. They also recorded the lowest level of interaction with police (see Table 27).

Another significant exception occurs in examining responses by ethnic background. 50% of Native Canadian respondents who have had contact with an officer in the past year feel the officer was incompetent (compared to the Regional average of 7.5%; appendix 28). This reflects a pattern in which Native Canadians consistently rate police performance lower than any other ethnic group.

**TABLE 29:**

<b>Question 26 - In general, how confident do you feel about the Hamilton-Wentworth Regional Police Service?</b>					
Responses	Very Confident	Confident	No Opinion	Not Very Confident	Not at All Confident
<b>Regional Avg. [%]</b>	<b>25.0%</b>	<b>61.5%</b>	<b>6.0%</b>	<b>6.2%</b>	<b>1.1%</b>
<b>By Station:</b>					
Central	24.5	58.0	8.0	6.5	3.0
Kenilworth	27.1	58.9	6.2	7.8	0.0
Stoney Creek	21.3	66.3	4.7	5.9	1.2
Mountain	26.3	62.4	4.6	6.1	0.3
Dundas	25.1	61.4	7.0	5.3	1.2

The data in the above table reveals what the respondents feel in general of the Regional Police Service. Overwhelmingly across the Region, the respondents feel confident in their police. It is particularly interesting to note, given the results in the previous tables, that Stoney Creek respondents rated the police most favourably of any other area residents.

In summary, the police have received a favourable evaluation from the Region's residents. A notable exception appears to be that of Native Canadians. There are also several areas that require more careful and detailed study. These include police relations with minority groups and the provision of crime prevention information.

## D. Suggested Police Improvements

The purpose of this section is to report responses to those questions that are related to suggested police improvements. A total of nine questions were asked that relate to aspects of police performance that could be improved.

**TABLE 30:**

Question 8 - How many police would you say you see in your neighbourhood?				
Responses	Too Few	Too Many	Don't Know	About Right
<b>Regional Avg. [%]</b>	<b>43.8%</b>	<b>0.3%</b>	<b>17.4%</b>	<b>38.4%</b>
By Station:				
Central	42.0	1.0	17.5	39.5
Kenilworth	38.0	0.0	19.4	42.6
Stoney Creek	48.6	0.0	20.2	31.2
Mountain	44.2	0.3	17.9	37.3
Dundas	44.2	0.0	12.8	43.0

Most respondents feel that there are "too few" police in their neighbourhoods. They are followed closely by respondents who felt that there was the "right amount". Stoney Creek respondents felt the most strongly about the lack of police in their neighbourhoods and this can be related to the lack of interaction discussed in Table 27.

TABLE 31:

<b>Question 9 - How would you like to see the police patrol your neighbourhood?</b>				
Responses	Foot	Bicycle	Car	Don't Know
<b>Regional Avg. [%]</b>	<b>19.7%</b>	<b>12.1%</b>	<b>53.4%</b>	<b>11.4%</b>
By Station:				
Central	32.0	18.8	36.0	9.6
Kenilworth	19.0	15.1	53.2	11.9
Stoney Creek	19.8	7.6	55.8	12.8
Mountain	17.4	12.2	55.8	11.3
Dundas	10.7	8.3	66.9	11.2

The majority of respondents feel that their neighbourhood would be patrolled best by a cruiser. Central respondents were the only ones to want more foot and bicycle patrols than cruiser.

There are at least two possible explanations for these findings. First, the use of a cruiser has been the accepted mode of patrol for both police and the community for some time and it is considered the norm by both groups. However, Central respondents have been exposed to the majority of foot and bicycle patrols in place and this may explain Central responses. It is possible that Central respondents are asking for more of what they're accustomed to.

The other explanation is that foot and bicycle patrols are more conducive to an urban neighbourhood rather than a rural. This too may explain Central's results.

**TABLE 32:**

<b>Question 11 - Do you know or can you recognize any of the police officers in your neighbourhood?</b>		
Responses	Yes	No
<b>Regional Average [%]</b>	<b>6.0%</b>	<b>93.8%</b>
By Station:		
Central	6.0	94.0
Kenilworth	6.1	93.1
Stoney Creek	2.3	97.1
Mountain	6.0	94.0
Dundas	9.2	90.8

94% of respondents do not recognize the police officers in their neighbourhood. Other studies (Manojlovic, 1991) have indicated that more accessible patrols such as foot or bicycle can improve these results significantly.

**TABLE 33:**

<b>Question 12 - Would you prefer to have more, the same or less personal contact with your police?</b>				
Responses	More	Same	Less	Don't Know
<b>Regional Average [%]</b>	<b>48.9%</b>	<b>37.4%</b>	<b>2.0%</b>	<b>11.8%</b>
By Station:				
Central	48.7	36.5	5.1	9.6
Kenilworth	46.9	36.7	2.3	14.1
Stoney Creek	52.1	36.5	1.2	10.2
Mountain	49.4	36.8	1.5	12.3
Dundas	45.0	42.0	0.0	13.0

Almost 50% of the community would prefer more regular personal contact with the police. This is especially true of Stoney Creek residents who, according to Table 27, report having the least amount of contact during the past year.

**TABLE 34:**

<b>Question 13A - Do you know where the police station that is responsible for your neighbourhood is located?</b>				
Responses	Yes		No	
<b>Regional Average [%]</b>	<b>74.2%</b>		<b>25.7%</b>	
<b>By Station:</b>				
Central	71.6		28.4	
Kenilworth	85.4		14.6	
Stoney Creek	61.6		37.8	
Mountain	74.0		26.0	
Dundas	81.4		18.6	
<b>Question 13B - If Yes, How Close is Your Police Station?</b>				
Responses	Close Enough	Too Close	Too Far Away	Doesn't Matter
<b>Regional Average [%]</b>	<b>66.1%</b>	<b>0.3%</b>	<b>18.4%</b>	<b>15.2%</b>
<b>By Station:</b>				
Central	65.5	0.7	15.5	18.3
Kenilworth	74.6	0.0	8.8	16.7
Stoney Creek	63.2	0.0	27.4	9.4
Mountain	60.8	0.4	23.8	15.0
Dundas	70.4	0.0	13.4	16.2

Almost three-quarters of all respondents know where their police station is and the majority of those feel that it is close enough to their residences. The exception is Stoney Creek, who had the lowest scores of all the sections. This fact may contribute to the low amount of interaction cited by Stoney Creek respondents. Table 35 (on the next page) shows that those who did not know where their station was felt that it was important to know.

**TABLE 35:**

**Question 13C - If 'No', does it concern you to know where your police station is?**

Responses	Yes	No
<b>Regional Average [%]</b>	<b>78.7%</b>	<b>21.3%</b>
<b>By Station:</b>		
Central	77.2	22.8
Kenilworth	86.7	13.3
Stoney Creek	81.8	18.2
Mountain	74.2	25.8
Dundas	83.9	16.1

Table 36 (below) asks respondents to specify any improvements to the Hamilton-Wentworth Regional Police. More than half of the respondents did not specify any improvements to police service in their neighbourhood. However, those who did suggest improvements most strongly were women, victims and high income groups (see appendix 34).

**TABLE 36:**

**Question 14A - Are there any improvements you would like to see in police services in your neighbourhood?**

Responses	Yes	No
<b>Regional Average [%]</b>	<b>48.6%</b>	<b>51.4%</b>
<b>By Station:</b>		
Central	45.8	54.2
Kenilworth	46.3	53.7
Stoney Creek	48.4	51.6
Mountain	50.3	49.7
Dundas	49.0	51.0

The table on the following page reveals specifically what improvements are suggested:

**TABLE 37:**

<b>Question 14B - What are the improvements to police services that you would like to see in your neighbourhood?</b>	
<b>Suggested Improvements:</b>	<b>Amount of Responses</b>
More police visibility and/or presence	106
More patrolling in general	82
More patrolling at night	35
More foot or bicycle patrols	35
More personal contact with the public	34
Provide information on crime prevention	24
More contact/ visits to schools	17
Better traffic enforcement	16
More patrols in parks	14
Faster response to calls for service	13
Improve relations with youths	10
Greater emphasis on children's safety	10
Officers to be more polite and approachable	8
Better follow-up on complaints	8
Establish or provide information on Neighbourhood Watch	6
More accessibility to police in general	4
Consultation meetings with police and residents	3
Information on Block Parent programs	3
Closer police station	2
Maintain presence at Kenilworth station	2
Maintain presence at Waterdown station	2
Improve presence at Ancaster station	1
Improve presence at Dundas station	1
Patrol apartment buildings more often	1
Police vehicles speeding	1
Home security checks	1
More K-9 units	1
Officers need to be more sympathetic on personal matters	1
Distribute maps of patrol boundaries to residents	1
More officers to be hired	1
More minorities to be hired	1
Provide escorts for funerals	1
Officers to be more physically fit	1

The five most frequent responses can be summarized as requests for increased police visibility, accessibility and personal contact. This reinforces the results of Tables 30 (44% of residents would like to see more police in their neighbourhood) and 33 (49% of residents would like to have more personal contact with police).

The themes of police visibility, accessibility and personal contact are related. Personal contact depends on accessibility which depends on visibility. How, these goals might be accomplished will be considered in the "Recommendations".

#### **4. RECOMMENDATIONS**

**A.** The perception of safety a person holds is an indication of their "fear factor". Often what a person fears and is concerned with in their neighbourhood is not consistent with the police's perception. For example, crime statistics may indicate that break and enter is the most serious problem in an area, but the residents say that disruptive youths are what they worry about the most.

The Public Safety Survey Committee recommends that in addition to its focus on crime statistics, the Hamilton-Wentworth Regional Police Service expand its philosophy to recognize the importance of a community's right to live without fear.

**B.** Studies have shown that Community Based Policing (CBP) can play an important role in decreasing neighbourhood crime and fear of crime (Trojanowicz and Bucquerox, 1990; Wilson and Kelling, 1982). The Committee recommends that CBP be expanded at the neighbourhood level throughout the Region.

**C.** It is important to the success of CBP that it be monitored and evaluated. Therefore, it is recommended the HWRP conduct follow-up surveys in neighbourhoods that have been immersed in advanced forms of CBP (such as Stinson neighbourhood). Such surveys can be used to evaluate the effectiveness of CBP initiatives which, in theory, operates best at the neighbourhood level (Trojanowicz and Bucquerox, 1990). Ideally, such a survey would be conducted by outside consultants engaged in a process of neighbourhood consultation. If resources preclude this option, then the research can be conducted by the Planning and Research Branch of the HWRP.

**D.** The presence and threat of break and enters is a very large concern to residents of the Region. The Regional Police Service may wish to reconsider the re-establishment of a "B & E squad" for the Region or allow Division Commanders to utilize their Investigative Services staff

for such tasks. Clearly, the feasibility of this depends on resource and personnel constraints.

Also, Community Services Officers for all Divisions should provide input as to how the Service can improve education to the public on break and enter and vandalism prevention.

**E.** Overall, the residents of Hamilton-Wentworth are satisfied with this Service's performance. One area of weakness residents identified is the Service's provision of crime prevention information.

Currently, Community Services Officers provide such information to individuals or organizations upon request. However, an objective of this Service should be to have such information circulated to the community at large. The problem becomes how to do this cost-effectively.

It is recommended that Community Services Officers look into the possibility of setting up "public information centres" at various places throughout the Region. These centres would allow people to freely obtain crime prevention material. Locations should have a high traffic volume of pedestrians (i.e. City Hall, shopping malls) so that as many people will see the centres as possible. The centres do not have to be staffed, only the necessary security precautions taken (i.e. against theft or vandalism).

It is also recommended that this Service try to utilize local media in order to disseminate crime prevention information. It could be possible that local television, radio, and print media could donate air time or print space to crime prevention/ community education as a form of community service. For example, local print media may devote a weekly column strictly for these purposes. Also, television media could air segments of "in-house" crime prevention videos much the same Crime Stoppers is aired. The main benefit in using mass media to disseminate this information is that it reaches a much larger population.

The feasibility of such initiatives is debatable, but if they are possible to any degree then the community would be well served. It is recommended that Community Services and Media Relations Branches have input on this possibility.

**F.** Native Canadians have indicated dissatisfaction with police performance. However, given the limitations of this study, we are not able to determine the extent of this perception in the Native and other minority group communities. Nor are we able to specify the causes of this dissatisfaction on the basis of this study. It is therefore recommended that the Race and Ethnic Relations Branch begin a process of consultation with the Native community to determine how the HWRP might better meet their needs.

**G.** In the opinion of the Committee, an important result of this study is a desire by a large segment of the population for **more personal contact** with police. The key to increasing personal contact between patrol staff and the community is a maximization of patrols' proactive time. The Committee feels that the community's desire for more personal contact is best served by the patrol officers in a (preferably) non-enforcement role. In other words, patrol staff needs more time for proactive and self-initiated duties, and it is believed that this would increase contact with the community.

Consequently, this Service should make it a goal to address those factors that minimize proactive patrol. The issue of workload is an example. It is paramount that workload be decreased for officers so that their proactive patrol can be increased. Clearly, this issue relates to resource and staffing constraints which would have the greatest effect on workload. Nonetheless, this Service should remove any non-essential impediments to increasing proactive patrol.

**H.** To further allow for the development of more personal contact, it is recommended that this Service implement more accessible patrols (foot or bicycle) in all divisions as soon as logistically possible. Before personal contact can be increased, the accessibility to police must be

improved. Foot and bicycle patrols are extremely adept at this type of accessibility.

It is also recommended that any future patrols have carefully selected neighbourhoods. Such patrols require a significant commitment of resources, thus they should be limited to "high calls for service" areas in order to have the greatest positive impact.

**I.** Currently, the HWRP utilizes a Differential Response System that prioritizes calls for service to the police. The purpose of Differential Response is to reduce the amount of "low-priority" calls for service that patrol officers are dispatched to. Thus, in theory, the officer's proactive patrol time is increased as a result and the opportunity for increased personal contact with the public should be increased also.

The Committee recommends that Differential Response be evaluated. It is important to determine if Differential Response is effective in meeting its objectives, and thus serving the HWRP and the community efficiently.

**J.** The Committee recommends that as often as possible, patrol units should regularly patrol side streets. This simple task could have a great benefit in terms of **visibility**, which is deemed to be lacking in general. Increased visibility may also have an effect on the residents' fear factor.

**K.** The Committee recommends that the HWRP have its officers fill out reports in their cruisers where possible. This should also increase **visibility at the neighbourhood level**. The feasibility and extent of this needs to be determined by the Division Commanders and Operations Services.

**L.** This Service must continue to make its presence felt at any community functions (i.e. fall fairs, festivals, outside major sporting events) especially in a non-enforcement role. This would include public relations engagements at such functions which draw thousands of people.

**M.** CBP relies on police services being accountable to the people they serve. The Committee recommends, therefore, that every opportunity for community consultation be taken and the process of monitoring police service and policy development be opened up. While this process should be initiated by the Service, the consultation process itself must be determined by community representatives, minority group members, and community advocates. This survey must be seen as only the beginning of a long process of consultation.

## 5. CONCLUSION

As articulated in the 1991 - 1995 Strategic Plan, the Hamilton-Wentworth Regional Police Service is committed to working with the community to resolve problems and improve quality of life in our Region. It is, therefore, very encouraging that the community received the **Public Safety Survey** so well.

Through the perceptions of a representative sample of the Hamilton-Wentworth Region, we were able to identify the community's needs in relation to safety and public order issues. Based on the responses from the public, the Project Committee was able to draw some long term and short term recommendations to improve police service delivery.

Community consultation will continue to play an important role to the future of policing. It is strongly recommended that a follow-up evaluation project be conducted on a regular basis to ensure that community input is being taken into consideration in the planning of police programs and services. In addition, pertinent information from this Report should form the basis of the environmental scan of the external environment for the next strategic planning session.

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## GLOSSARY

**Community Services Officer** - the term used by the Hamilton-Wentworth Regional Police Service to describe the officer whose duty it is to provide crime prevention and safety information to the public, enhance public relations conduct public presentations and attend speaking engagements.

**Differential Response System** - the term used to describe the system of prioritizing calls for service to the Hamilton-Wentworth Regional Police Service. Specifically, the system incorporates the development of a matrix classification table which allows categorization of calls on the basis of four variables: call type, time of occurrence, injury, and response mode.

**HWRP, the "Service"** - terms used to describe the Hamilton-Wentworth Regional Police Service

**"Non-Enforcement Role"** - the term used to describe contact between the police and the public that is not of a law-enforcement or an investigative nature.

**Proactive Patrol** - the term used to describe police patrol that concentrates its efforts on identifying and alleviating persistent, local crime and disorder problems before such problems develop into more serious criminal problems.

**Public Disorder Problem** - the term used to describe problems that contribute to a perception of a lack of safety. This often includes local physical conditions such as neighbourhood decay, social conditions such as noisy neighbours or disruptive youths, and relatively minor crime problems such as graffiti or theft.

**Reactive Patrol** - the term used to describe police patrol that concentrates its efforts on responding to calls for service.

HAMILTON-WENTWORTH REGIONAL POLICE SERVICE

**PUBLIC SAFETY SURVEY  
REPORT: APPENDIX**

Submitted by: Public Safety Survey Project Team  
November 20, 1992



# Hamilton-Wentworth Regional Police

155 King William Street, P.O. Box 1060, Station A, Hamilton, Ontario, Canada, L8N 4C1 Telephone: (416) 546-4925  
Administration Fax: (416) 522-6958 Operations Fax: (416) 522-9199

Chief of Police Robert B. Middaugh

May 1, 1992

## Dear Survey Participants:

As your Chief of Police, it is my responsibility to ensure that the Hamilton-Wentworth Regional Police Service is committed to working with the community to resolve problems and improve quality of life.

Towards the goal of ensuring that our services are responsive to changing needs, I have directed a Public Safety Survey to give the public an opportunity to evaluate police performance and make any suggestions to improve the quality of police services.

You have been selected from a random sample to participate in our survey, representing your neighbourhood. Your cooperation and assistance in completing the attached questionnaire and returning it to us by May 15th would be appreciated.

If you have any questions or require translation assistance with the survey, please contact our Planner, Mrs. Rita Lee-Irvine at (416) 546-3868.

Thank you for your cooperation. Your support will help us in achieving a safer community for all. If you are interested in the results of this survey project, the final report is expected to be available in the new year.

Yours truly,

Robert B. Middaugh  
Chief of Police

RBM/rli  
Encl.



**HAMILTON-WENTWORTH REGIONAL POLICE**  
**"In Partnership With Our Community"**

## **PUBLIC SAFETY SURVEY**

The Hamilton-Wentworth Regional Police Service is studying public safety in the region. You have been selected as a resident of **Planning Unit 5108**. Your co-operation in filling out the attached questionnaire would be appreciated.

The purpose of this study is to collect information from residents in the Hamilton-Wentworth Region to help us understand the nature of crime and reported problems in certain areas. Survey results will be used to plan and evaluate police service delivery.

This survey will take approximately fifteen minutes of your time. When answering questions with multiple answers, please check off only **one** answer which applies most appropriately. For other questions with no structured answers, feel free to put in your comments.

The information you provide will be held in strict confidence and used only for statistical reasons.

Please return completed questionnaire in the enclosed self-addressed, postage-paid envelope by May 15, 1992.

**Thank you for your co-operation.**

**NEIGHBOURHOOD CHARACTERISTICS**BOX  
(For office use)

1. How long have you lived at your current address? \_\_\_\_\_

2. Do you think your neighbourhood is an area with a high amount of crime, an average amount of crime or a low amount of crime? (Check off one answer only)

( ) HIGH      ( ) AVERAGE      ( ) LOW      ( ) DONT KNOW

3. a) In the past few years, do you think that crime has increased, decreased, or remained about the same in your neighbourhood? (Check off one answer only)

( ) INCREASED      ( ) DECREASED      ( ) SAME      ( ) DONT KNOW

b) What about Hamilton-Wentworth Region as a whole - in the past few years, do you think that crime has increased, decreased or remained about the same in the region? (Check off one answer only)

( ) INCREASED      ( ) DECREASED      ( ) SAME      ( ) DONT KNOW

c) How do you think your neighbourhood compares with the other neighbourhoods in Hamilton-Wentworth Region in terms of the amount of crime? Would you say your neighbourhood has - (Check off one response only)

( ) MUCH MORE CRIME?      ( ) MORE CRIME?      ( ) ABOUT THE SAME?

( ) LESS CRIME?      ( ) MUCH LESS CRIME?      ( ) DONT KNOW

4. How safe do you feel or would you feel walking alone in your neighbourhood? (Please check off only one response to each part of question)

a) During the day?

( ) VERY SAFE      ( ) REASONABLY SAFE      ( ) UNSAFE  
( ) VERY UNSAFE      ( ) DONT KNOW

b) How about after dark?

( ) VERY SAFE      ( ) REASONABLY SAFE      ( ) UNSAFE  
( ) VERY UNSAFE      ( ) DONT KNOW

5. How much of a problem do you think the following conditions are in your neighbourhood? (Please check off only one answer to each part of question)

(BOX - for office use)

a) Noisy neighbours, loud music, late parties, noisy quarrels

( ) BIG PROBLEM ( ) MEDIUM PROBLEM ( ) NO PROBLEM ( ) DONT KNOW

b) Presence of drugs and drug dealers

( ) BIG PROBLEM ( ) MEDIUM PROBLEM ( ) NO PROBLEM ( ) DONT KNOW

c) Not enough recreational programs for young people

( ) BIG PROBLEM ( ) MEDIUM PROBLEM ( ) NO PROBLEM ( ) DONT KNOW

d) Groups of people hanging around corners or on streets

( ) BIG PROBLEM ( ) MEDIUM PROBLEM ( ) NO PROBLEM ( ) DONT KNOW

e) Prostitution

( ) BIG PROBLEM ( ) MEDIUM PROBLEM ( ) NO PROBLEM ( ) DONT KNOW

f) Intoxicated persons

( ) BIG PROBLEM ( ) MEDIUM PROBLEM ( ) NO PROBLEM ( ) DONT KNOW

g) Poor street lighting

( ) BIG PROBLEM ( ) MEDIUM PROBLEM ( ) NO PROBLEM ( ) DONT KNOW

h) Violence against women

( ) BIG PROBLEM ( ) MEDIUM PROBLEM ( ) NO PROBLEM ( ) DONT KNOW

i) Vandalism

( ) BIG PROBLEM ( ) MEDIUM PROBLEM ( ) NO PROBLEM ( ) DONT KNOW

k) Break and enter

( ) BIG PROBLEM ( ) MEDIUM PROBLEM ( ) NO PROBLEM ( ) DONT KNOW

l) Traffic

( ) BIG PROBLEM ( ) MEDIUM PROBLEM ( ) NO PROBLEM ( ) DONT KNOW

m) Police harassment

( ) BIG PROBLEM ( ) MEDIUM PROBLEM ( ) NO PROBLEM ( ) DONT KNOW

n) Other (Please specify)

( ) BIG PROBLEM ( ) MEDIUM PROBLEM ( ) NO PROBLEM ( ) DONT KNOW

**POLICE SERVICE DELIVERY**

6. Do you think your local police do a good job, an average job or a poor job?  
(Check off one response to each part of question)

**a) Enforcing the laws**

(BOX - for office use)

GOOD JOB     AVERAGE JOB     POOR JOB     DONT KNOW

**b) Promptly responding to calls**

GOOD JOB     AVERAGE JOB     POOR JOB     DONT KNOW

**c) Being approachable and easy to talk to**

GOOD JOB     AVERAGE JOB     POOR JOB     DONT KNOW

**d) Supplying information to the public on ways to reduce crime**

GOOD JOB     AVERAGE JOB     POOR JOB     DONT KNOW

**e) Relations with minority groups**

GOOD JOB     AVERAGE JOB     POOR JOB     DONT KNOW

7. In general, are there any specific problems or crimes in your neighbourhood that you feel the police should be trying especially hard to prevent or eliminate? (Please list problems below)



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8. Thinking about the number of police you see in your neighbourhood, would you say that there are - (Check off one answer)

TOO MANY?     TOO FEW?     ABOUT THE RIGHT NUMBER?  
 DONT KNOW / NO OPINION

9. Would you like to see your police on foot, on bicycle or in car?  
(Check off one answer)

ON FOOT     ON BICYCLE     IN CAR  
 DONT KNOW / NO OPINION

10. a) During the past year, did you talk to or were you in contact with a police officer in your Region specifically for any reason?

(BOX - for office use)

( ) YES      ( ) NO

b) If "YES", were they courteous and professional? (Check off one answer)

( ) YES      ( ) NO      ( ) DONT KNOW

c) Were they competent?

( ) YES      ( ) NO      ( ) DONT KNOW

11. Do you know any of the police officers working your neighbourhood? That is, have you seen a particular officer around enough times that you would be able to recognize him/her if you saw them again?

( ) YES      ( ) NO

12. Would you prefer to have more, the same, or less regular, personal contact with your police? (Check off one answer only)

( ) MORE      ( ) THE SAME      ( ) LESS      ( ) DONT KNOW

13. a) Do you know where the police station that is responsible for your neighbourhood is located?

( ) YES      ( ) NO

b) If "YES", in your opinion, is that police station - (Check off one answer)

( ) CLOSE ENOUGH?      ( ) TOO CLOSE?      ( ) TOO FAR AWAY?  
( ) DOESN'T MATTER?

c) If "NO", does it concern you to know where it is?

( ) YES      ( ) NO

14. a) Are there any improvements you would like to see in local police services in your neighbourhood?

( ) YES      ( ) NO

b) If "YES", what would these be? (Please provide comments in space below)



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15. Do you want to know where to get information on crime prevention in your neighbourhood?

( ) YES      ( ) NO

PERSONAL CHARACTERISTICS

Now we would like to ask you a few questions about yourself. The answers help us determine the type of services needed most by various groups in our community.

16. Sex

(BOX - for office use)

( ) MALE      ( ) FEMALE

17. In what year were you born? \_\_\_\_\_

18. a) Do you live alone? (Please check off one answer only)

( ) YES      ( ) NO

b) If "NO", how many adults (including yourself) live at your dwelling? \_\_\_\_\_

c) Do you have any children under the age of 18 living at your dwelling?

( ) YES      ( ) NO

19. What type of dwelling are you now living in? (Check off one answer only)

( ) SINGLE HOUSE

( ) SEMI-DETACHED OR DOUBLE

( ) TOWN HOUSE OR ROW-HOUSE

( ) DUPLEX (one above another)

( ) LOW-RISE APARTMENT (less than 5 stories)

( ) HIGH-RISE APARTMENT (5 or more stories)

( ) FLAT, OR ROOM IN HOUSE

( ) OTHER (specify) \_\_\_\_\_

20. Is this dwelling owned or is it being rented by a member of this household?

( ) OWNED

( ) RENTED

21. What is your total household income for one year?

( ) Under \$20,000

( ) \$20,001 - \$40,000

( ) \$40,001 - \$60,000

( ) Over \$60,000

22. Ethnic background (Please check off one of the following)

( ) BLACK (i.e. African, American, Canadian, West Indian, or other Black)

( ) EAST ASIAN (i.e. Chinese, Fijian, Japanese, Korean, Polynesian)

( ) SOUTH ASIAN (i.e. Bangladeshi, Indian (India), Pakistani, Sri Lankan)

( ) WEST ASIAN (i.e. Arab, Armenian, Egyptian, Iranian, Israeli, Lebanese, North African Arab, Palestinian, Syrian, Turkish)

( ) SOUTH-EAST ASIAN (i.e. Burmese, Cambodian, Filipino, Laotian, Malaysian, Thai, Vietnamese)

( ) NATIVE CANADIAN (i.e. Inuit, Metis, Non-status, Status Indian, other Aboriginal Peoples)

( ) WHITE (i.e. British, European, Canadian, Latin/South American or Caucasian background, other Whites)

( ) OTHER (i.e. mixed racial heritage, racial group not referred to above)

(Please specify) \_\_\_\_\_

23. What is your current level of education? (Check off one answer)

(BOX - for office use)

( ) LESS THAN GRADE 9 ( ) HIGH SCHOOL WITHOUT DIPLOMA

( ) HIGH SCHOOL DIPLOMA ( ) COMMUNITY COLLEGE WITHOUT DIPLOMA

( ) COMMUNITY COLLEGE WITH DIPLOMA ( ) UNIVERSITY WITHOUT DEGREE

( ) UNIVERSITY WITH DEGREE

24. Do you consider yourself to be a person with a disability?

( ) YES ( ) NO

25. a) Have you or a member in your immediate family been a victim of a crime in the past five years?

( ) YES ( ) NO

b) If "YES", was it a crime against you or your property?

( ) PERSON ( ) PROPERTY ( ) BOTH

c) Where did the crime(s) occur? (Check off as many answers as applicable)

( ) IN YOUR HOME ( ) IN NEIGHBOURHOOD

( ) ELSEWHERE IN THIS REGION ( ) ELSEWHERE OUTSIDE REGION

d) Were the police notified?

( ) YES ( ) NO

e) If "NO", why not? (Please provide your comments below)

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26. In general, how confident do you feel about the Hamilton-Wentworth Regional Police Service? (Please check off one response)

( ) VERY CONFIDENT ( ) CONFIDENT ( ) NOT VERY CONFIDENT

( ) NOT CONFIDENT AT ALL ( ) NO OPINION

This concludes the questionnaire. Once again, we assure you that your replies are kept in the strictest of confidence. Thank you very much for your time.

**APPENDIX 1**

**Q2: Do you think your neighbourhood is an area with a high, average, or low amount of crime?**

RESPONSE (%)	HIGH	AVERAGE	LOW	DON'T KNOW
<b>Regional Average (n=1032)</b>	<b>5.4</b>	<b>27.8</b>	<b>59.3</b>	<b>7.5</b>
<b>Sex:</b>				
Male (n=467)	3.6	25.1	63.4	7.9
Female (n=521)	6.9	30.7	55.5	6.9
<b>Age:</b>				
18-29 (n=94)	5.3	37.2	47.9	9.6
30-39 (n=223)	10.8	34.1	46.6	8.5
40-49 (n=214)	6.1	23.8	63.6	6.5
50-59 (n=134)	3.7	26.1	63.4	6.7
60-69 (n=176)	2.8	24.4	65.9	6.8
70+ (n=148)	0.7	25.7	66.9	6.8
<b>Live Alone:</b>				
Yes (n=213)	5.6	31.0	53.1	10.3
No (n=795)	5.3	27.4	60.9	6.4
<b>Children Living at Home:</b>				
Yes (n=344)	7.6	31.1	54.1	7.3
No (n=665)	4.2	26.3	62.0	7.5
<b>Type of Dwelling:</b>				
Single House (n=642)	4.0	24.6	64.8	6.5
Town or Row House (n=65)	7.7	33.8	50.8	7.7
Low-Rise Apartment (n=65)	10.8	33.8	44.6	10.8
Flat or Room in a House (n=6)	33.3	33.3	33.3	0.0
Semi-Detached or Double House (n=32)	1.9	21.9	68.8	6.3
Duplex (n=26)	3.7	34.6	38.5	6.7
High-Rise Apartment (n=166)	6.6	37.3	47.6	8.4
Other (n=13)	0.0	23.1	76.9	0.0
<b>Tenure Status:</b>				
Dwelling Owned (n=719)	4.6	23.9	65.1	6.4
Dwelling Rented (n=291)	7.2	37.8	45.4	9.6
<b>Income:</b>				
Under \$20,000 (n=197)	6.1	30.5	50.3	13.2
\$20,001-\$40,000 (n=312)	6.1	32.7	57.1	4.2
\$40,001-\$60,000 (n=238)	5.0	24.8	63.9	6.3
\$61,000+ (n=192)	5.2	20.3	68.8	5.7
<b>Ethnic Background:</b>				
Black (n=19)	10.5	21.1	47.4	21.1
East Asian (n=15)	6.7	20.0	46.7	26.7
South Asian (n=8)	0.0	12.5	75.0	12.5
West Asian (n=9)	11.1	44.4	44.4	0.0
South-East Asian (n=4)	0.0	0.0	100.0	0.0
Native Canadian (n=14)	7.1	28.6	64.3	0.0
White (n=929)	5.0	28.3	60.2	6.6
Other (n=3)	33.3	0.0	33.3	33.3

**APPENDIX 1 (continued)**

RESPONSE (%)	HIGH	AVERAGE	LOW	DON'T KNOW
<b>Education:</b>				
Less Than Grade Nine (9) (n=120)	2.5	35.0	51.7	10.8
High School Without Diploma (n=198)	2.5	26.9	62.5	5.6
High School Diploma (n=264)	4.9	26.9	62.5	5.7
Community College: No Diploma (n=30)	6.7	36.7	46.7	10.0
Community College Diploma (n=147)	10.2	38.1	44.9	6.8
University Without Degree (n=58)	8.6	22.4	62.1	6.9
University Degree (n=152)	6.6	17.8	67.1	8.6
<b>Disability:</b>				
Yes (n=122)	4.9	36.1	49.2	9.8
No (n=882)	5.3	26.8	60.3	7.1
<b>Victim of a Crime:</b>				
Yes (n=407)	9.1	36.9	48.4	5.7
No (n=602)	2.7	22.1	66.6	8.6
<b>Type of Crime:</b>				
Personal (n=44)	2.3	34.1	52.3	11.4
Property (n=328)	9.1	36.3	50.9	3.7
Both (n=33)	15.2	42.4	24.2	18.2
<b>Location of Crime:</b>				
Home (n=156)	9.0	38.5	48.1	4.5
Neighbourhood (n=96)	8.3	46.9	37.5	7.3
Inside Region (n=60)	6.7	25.0	63.3	5.0
Outside Region (n=36)	0.0	13.9	77.8	8.3
Any combination of above (n=57)	19.3	42.1	33.3	5.3
<b>Time at Current Address:</b>				
0-1yr. (n=52)	7.7	17.3	53.8	21.2
2-5yrs. (n=342)	7.3	30.7	53.5	8.5
6-10yrs. (n=208)	3.8	27.4	62.5	6.3
11-15yrs. (n=106)	5.7	29.2	60.4	4.7
16+yrs. (n=300)	4.0	27.0	63.3	5.7
<b>Neighbourhood Type:</b>				
Rural (n=107)	3.7	5.6	29.9	60.7
Urban (n=912)	5.6	7.7	27.7	59.0

**APPENDIX 2**

**Q3a: In the past few years, do you think that crime has increased, decreased, or remained about the same in your neighbourhood?**

RESPONSE (%)	INCREASE	DECREASE	SAME	DON'T KNOW
<b>Regional Average (n=1032)</b>	<b>31.2</b>	<b>3.3</b>	<b>48.5</b>	<b>16.9</b>
<b>Sex:</b>				
Male (n=467)	25.5	4.9	45.0	16.7
Female (n=525)	36.0	2.1	45.0	17.0
<b>Age:</b>				
18-29 (n=94)	27.7	4.3	45.7	22.3
30-39 (n=222)	36.5	3.6	41.9	17.2
40-49 (n=215)	34.4	0.9	47.4	17.2
50-59 (n=135)	33.3	3.7	51.9	11.1
60-69 (n=178)	29.2	3.4	50.0	17.4
70+ (n=149)	19.5	6.0	60.4	14.1
<b>Live Alone:</b>				
Yes (n=215)	32.1	3.3	47.4	17.2
No (n=797)	31.2	3.3	49.1	16.4
<b>Children Living at Home:</b>				
Yes (n=344)	34.9	2.3	44.2	18.6
No (n=669)	29.1	3.9	51.1	15.8
<b>Type of Dwelling:</b>				
Single House (n=646)	30.7	3.1	51.1	15.2
Town or Row House (n=64)	32.8	7.8	37.5	21.9
Low-Rise Apartment (n=65)	30.8	6.2	36.9	26.2
Flat or Room in a House (n=6)	50.0	16.7	33.3	0.0
Semi-Detached or Double House (n=32)	15.6	3.1	68.8	12.5
Duplex (n=26)	38.5	3.8	34.6	23.1
High-Rise Apartment (n=167)	34.7	1.2	47.3	16.8
Other (n=13)	30.8	0.0	46.2	23.1
<b>Tenure Status:</b>				
Dwelling Owned (n=722)	30.3	3.5	50.1	16.1
Dwelling Rented (n=291)	33.3	3.1	45.0	18.6
<b>Income:</b>				
Under \$20,000 (n=198)	26.8	3.5	48.5	21.2
\$20,001-\$40,000 (n=313)	35.8	4.5	46.3	13.4
\$40,001-\$60,000 (n=239)	28.0	3.3	52.7	15.9
\$61,000+ (n=193)	31.6	1.6	51.3	15.5
<b>Ethnic Background:</b>				
Black (n=19)	36.8	0.0	36.8	26.3
East Asian (n=15)	13.3	6.7	40.0	40.0
South Asian (n=8)	0.0	0.0	62.5	37.5
West Asian (n=9)	55.6	11.1	22.2	11.1
South-East Asian (n=4)	0.0	0.0	50.0	50.0
Native Canadian (n=17)	23.5	0.0	76.5	0.0
White (n=930)	31.9	3.4	48.9	15.7
Other (n=3)	33.3	0.0	33.3	33.3

**APPENDIX 2 (continued)**

RESPONSE (%)	INCREASE	DECREASE	SAME	DON'T KNOW
<b>Education:</b>				
Less Than Grade Nine (9) (n=122)	24.6	3.3	50.0	22.1
High School Without Diploma (n=200)	29.5	3.5	52.5	14.5
High School Diploma (n=265)	32.1	4.5	49.1	14.3
Community College: No Diploma (n=30)	46.7	3.3	33.3	16.7
Community College Diploma (n=146)	37.0	2.7	43.8	16.4
University Without Degree (n=58)	32.8	0.0	48.3	19.0
University Degree (n=153)	26.8	3.9	51.0	18.3
<b>Disability:</b>				
Yes (n=124)	36.3	4.0	44.4	15.3
No (n=884)	30.4	3.3	49.2	17.1
<b>Victim of a Crime:</b>				
Yes (n=408)	42.4	2.7	40.0	15.0
No (n=605)	23.8	3.8	54.2	18.2
<b>Type of Crime:</b>				
Personal (n=44)	50.0	2.3	31.8	15.9
Property (n=328)	40.1	2.7	42.9	14.3
Both (n=33)	48.5	3.0	27.3	21.2
<b>Location of Crime:</b>				
Home (n=155)	45.2	36.4	41.9	10.3
Neighbourhood (n=97)	50.5	4.1	33.0	12.4
Inside Region (n=60)	25.0	1.7	48.3	25.0
Outside Region (n=37)	24.3	0.0	48.6	27.0
Any combination of above (n=57)	50.9	18.2	31.6	14.0
<b>Time at Current Address:</b>				
0-1yr. (n=52)	30.8	3.8	23.1	42.3
2-5yrs. (n=341)	29.3	2.1	45.5	23.2
6-10yrs. (n=208)	34.6	3.8	49.5	12.0
11-15yrs. (n=107)	33.6	3.7	48.6	14.0
16+yrs. (n=303)	29.7	3.6	56.4	0.2
<b>Neighbourhood Type:</b>				
Rural (n=108)	40.7	0.9	45.4	13.0
Urban (n=915)	30.2	3.6	48.9	17.4

**APPENDIX 3**

**Q3b: What about Hamilton-Wentworth Region as a whole, in the past few years, do you think that crime has increased, decreased, or remained about the same in the Region?**

RESPONSE (%)	INCREASE	DECREASE	SAME	DON'T KNOW
<b>Regional Average (n=1032)</b>	<b>81.9</b>	<b>0.6</b>	<b>10.0</b>	<b>7.5</b>
<b>Sex:</b>				
Male (n=467)	79.0	0.9	13.1	7.1
Female (n=525)	84.8	0.2	7.4	7.6
<b>Age:</b>				
18-29 (n=94)	80.9	0.0	11.7	7.4
30-39 (n=224)	80.8	0.4	11.2	7.6
40-49 (n=215)	89.8	0.0	5.6	4.7
50-59 (n=135)	83.0	0.0	11.1	5.9
60-69 (n=176)	81.8	1.1	8.5	8.5
70+ (n=149)	72.5	1.3	15.4	10.7
<b>Live Alone:</b>				
Yes (n=213)	78.4	0.5	12.2	8.9
No (n=799)	82.9	0.5	9.6	7.0
<b>Children Living at Home:</b>				
Yes (n=345)	84.3	0.3	8.4	7.0
No (n=668)	80.7	0.6	10.9	7.8
<b>Type of Dwelling:</b>				
Single House (n=646)	83.0	0.3	9.3	7.4
Town or Row House (n=65)	78.5	0.0	15.4	6.2
Low-Rise Apartment (n=65)	83.1	1.5	9.2	6.2
Flat or Room in a House (n=6)	83.3	0.0	0.0	16.7
Semi-Detached or Double House (n=32)	84.4	3.1	6.3	6.3
Duplex (n=26)	76.9	0.0	7.7	15.4
High-Rise Apartment (n=166)	79.5	0.6	13.9	6.0
Other (n=13)	84.6	0.0	0.0	15.4
<b>Tenure Status:</b>				
Dwelling Owned (n=723)	83.0	0.6	9.0	7.5
Dwelling Rented (n=290)	79.3	0.3	12.8	7.6
<b>Income:</b>				
Under \$20,000 (n=197)	75.1	1.5	11.2	12.2
\$20,001-\$40,000 (n=312)	85.6	0.0	9.6	4.8
\$40,001-\$60,000 (n=241)	83.4	0.4	11.2	5.0
\$61,000+ (n=193)	80.8	0.0	10.9	8.3
<b>Ethnic Background:</b>				
Black (n=19)	78.9	0.0	0.0	21.1
East Asian (n=15)	40.0	0.0	40.0	20.0
South Asian (n=8)	100.0	0.0	0.0	0.0
West Asian (n=9)	77.8	0.0	22.2	0.0
South-East Asian (n=4)	50.0	0.0	25.0	25.0
Native Canadian (n=17)	70.6	0.0	29.4	0.0
White (n=930)	83.3	0.4	9.2	7.0
Other (n=3)	66.7	33.3	0.0	0.0

**APPENDIX 3 (continued)**

RESPONSE (%)	INCREASE	DECREASE	SAME	DON'T KNOW
<b>Education:</b>				
Less Than Grade Nine (9) (n=122)	72.1	0.8	12.3	14.8
High School Without Diploma (n=199)	86.4	1.0	7.0	5.5
High School Diploma (n=265)	82.3	0.4	12.1	5.3
Community College: No Diploma (n=30)	86.7	0.0	6.7	6.7
Community College Diploma (n=147)	84.4	0.7	7.5	7.5
University Without Degree (n=57)	84.2	0.0	8.8	7.0
University Degree (n=153)	79.7	0.0	12.4	7.8
<b>Disability:</b>				
Yes (n=124)	83.1	0.0	10.5	6.5
No (n=884)	81.8	0.6	9.8	7.8
<b>Victim of a Crime:</b>				
Yes (n=408)	85.0	0.7	9.1	5.1
No (n=605)	79.8	0.3	0.6	9.3
<b>Type of Crime:</b>				
Personal (n=44)	90.9	2.3	0.0	6.8
Property (n=329)	83.6	0.6	11.2	4.6
Both (n=33)	90.9	0.0	0.0	9.1
<b>Location of Crime:</b>				
Home (n=156)	83.3	1.3	8.3	7.1
Neighbourhood (n=97)	84.5	1.0	11.3	3.1
Inside Region (n=60)	90.0	0.0	5.0	5.0
Outside Region (n=37)	75.7	0.0	18.9	5.4
Any combination of above (n=57)	91.2	0.0	5.3	3.5
<b>Time at Current Address:</b>				
0-1yr. (n=53)	73.6	0.0	20.8	5.7
2-5yrs. (n=342)	80.1	0.6	11.4	7.9
6-10yrs. (n=207)	86.0	0.5	7.7	5.8
11-15yrs. (n=106)	82.1	1.9	5.7	10.4
16+yrs. (n=303)	82.2	0.3	9.6	7.9
<b>Neighbourhood Type:</b>				
Rural (n=108)	87.0	0.0	6.5	6.5
Urban (n=915)	81.2	0.7	10.5	7.7

**APPENDIX 4**

**Q3c: How do you think your neighbourhood compares with the other neighbourhoods in Hamilton-Wentworth Region in terms of the amount of crime? Would you say your neighbourhood has...**

RESPONSE (%)	MMC	MC	ATS	LC	MLC	DK
<b>Regional Average (n=1032)</b>	<b>1.3</b>	<b>6.5</b>	<b>23.1</b>	<b>38.9</b>	<b>17.1</b>	<b>13.1</b>
<b>Sex:</b>						
Male (n=466)	0.6	5.4	21.9	43.3	15.9	12.9
Female (n=525)	1.7	7.6	24.6	34.3	18.7	13.1
<b>Age:</b>						
18-29 (n=94)	0.0	8.5	21.3	41.5	13.8	14.9
30-39 (n=223)	2.2	7.6	23.8	38.1	17.0	11.2
40-49 (n=215)	2.3	5.6	20.9	38.1	21.4	11.6
50-59 (n=135)	0.0	7.4	23.7	40.0	18.5	10.4
60-69 (n=177)	1.1	6.2	22.0	39.5	14.7	16.4
70+ (n=148)	0.0	4.1	29.1	33.8	16.9	16.2
<b>Live Alone:</b>						
Yes (n=215)	1.4	9.3	27.9	27.9	16.3	17.2
No (n=796)	1.3	5.7	22.2	42.0	17.1	11.8
<b>Children Living at Home:</b>						
Yes (n=345)	1.2	7.0	20.6	41.4	17.1	12.8
No (n=667)	1.3	6.0	24.4	37.9	17.1	6.0
<b>Type of Dwelling:</b>						
Single House (n=644)	0.9	5.3	21.1	42.7	18.6	11.3
Town or Row House (n=65)	1.5	9.2	30.8	32.3	7.7	18.5
Low-Rise Apartment (n=65)	1.5	6.2	23.1	41.5	12.3	15.4
Flat or Room in a House (n=6)	0.0	3.3	0.0	16.7	33.3	16.7
Semi-Detached or Double House (n=32)	0.0	9.4	15.6	37.5	28.1	9.4
Duplex (n=26)	3.8	15.4	19.2	19.2	19.2	23.1
High-Rise Apartment (n=166)	2.4	7.2	33.1	30.1	12.0	15.1
Other (n=14)	0.0	0.0	7.1	42.9	35.7	14.3
<b>Tenure Status:</b>						
Dwelling Owned (n=721)	1.1	5.7	20.9	42.0	18.3	11.9
Dwelling Rented (n=291)	1.7	7.6	28.5	32.3	14.1	15.8
<b>Income:</b>						
Under \$20,000 (n=197)	0.5	10.7	29.4	27.4	13.2	18.8
\$20,001-\$40,000 (n=311)	1.9	7.4	25.7	39.2	14.1	11.6
\$40,001-\$60,000 (n=241)	1.7	3.7	22.0	42.3	19.5	10.8
\$61,000+ (n=193)	1.0	3.6	15.5	47.7	22.3	9.8
<b>Ethnic Background:</b>						
Black (n=19)	5.3	5.3	21.1	31.6	5.3	31.6
East Asian (n=15)	0.0	13.3	20.0	26.7	13.3	26.7
South Asian (n=8)	0.0	0.0	25.0	37.5	12.5	25.0
West Asian (n=9)	0.0	0.0	44.4	33.3	11.1	11.1
South-East Asian (n=4)	0.0	0.0	0.0	75.0	25.0	0.0
Native Canadian (n=17)	0.0	5.9	41.2	23.5	17.6	11.8
White (n=929)	1.3	6.6	22.9	39.4	17.5	12.3
Other (n=3)	0.0	0.0	33.3	33.3	33.3	0.0

**APPENDIX 4 (continued)**

RESPONSE (%)	MMC	MC	ATS	LC	MLC	DK
<b>Education:</b>						
Less Than Grade Nine (9) (n=121)	0.0	5.0	27.3	31.4	12.4	24.0
High School Without Diploma (n=198)	1.0	6.1	23.7	38.9	15.2	15.2
High School Diploma (n=265)	1.1	6.4	24.9	41.9	17.0	8.7
Community College: No Diploma (n=30)	0.0	13.3	26.7	26.7	20.0	13.3
Community College Diploma (n=146)	3.4	7.5	23.3	35.6	18.5	11.6
University Without Degree (n=58)	0.0	3.4	22.4	43.1	15.5	15.5
University Degree (n=154)	1.3	4.5	14.9	46.1	22.1	11.0
<b>Disability:</b>						
Yes (n=124)	1.6	7.3	30.1	30.1	12.2	18.7
No (n=884)	1.2	6.3	22.3	40.0	17.6	12.4
<b>Victim of a Crime:</b>						
Yes (n=406)	2.0	9.6	23.4	36.7	15.5	12.8
No (n=606)	0.8	4.3	23.1	40.3	18.2	13.4
<b>Type of Crime:</b>						
Personal (n=44)	4.5	13.6	18.2	29.5	15.9	18.2
Property (n=327)	1.8	8.6	11.0	38.5	16.5	11.0
Both (n=33)	0.0	15.2	21.2	24.2	9.1	21.2
<b>Location of Crime:</b>						
Home (n=155)	1.9	7.1	25.2	36.1	12.9	16.8
Neighbourhood (n=96)	3.1	11.5	21.9	39.6	11.5	12.5
Inside Region (n=60)	0.0	8.3	20.0	33.3	28.3	10.0
Outside Region (n=37)	0.0	5.4	16.2	43.2	27.0	8.1
Any combination of above (n=57)	3.5	17.5	29.8	31.6	8.8	8.8
<b>Time at Current Address:</b>						
0-1yr. (n=53)	0.0	11.3	17.0	43.4	9.4	18.9
2-5yrs. (n=341)	1.8	5.3	22.0	39.0	18.5	13.5
6-10yrs. (n=207)	0.5	7.2	19.3	39.1	24.2	9.7
11-15yrs. (n=108)	2.8	5.6	19.4	38.0	15.7	18.5
16+yrs. (n=301)	1.0	7.0	29.2	38.9	12.0	12.0
<b>Neighbourhood Type:</b>						
Rural (n=106)	0.0	1.9	31.1	35.8	21.7	9.4
Urban (n=916)	1.4	7.0	22.3	39.3	16.5	13.5

**LEGEND**

**MMC = MUCH MORE CRIME**

**MC = MORE CRIME**

**ATS = ABOUT THE SAME**

**LC = LESS CRIME**

**MLC = MUCH LESS CRIME**

**DK = DON'T KNOW**

**APPENDIX 5**

**Q4a: How safe do you feel walking alone in your neighbourhood? - During the day?**

RESPONSE (%)	V S	R S	U	V U	D K
<b>Regional Average (n=1032)</b>	<b>42.3</b>	<b>53.7</b>	<b>2.7</b>	<b>0.7</b>	<b>0.3</b>
<b>Sex:</b>					
Male (n=468)	50.9	47.2	1.1	0.2	0.2
Female (n=526)	35.0	59.3	4.0	1.1	0.4
<b>Age:</b>					
18-29 (n=94)	42.6	54.3	2.1	1.	0.0
30-39 (n=224)	38.8	55.8	4.5	0.4	0.4
40-49 (n=216)	48.1	47.2	4.2	0.5	0.0
50-59 (n=135)	41.2	48.9	0.7	0.7	0.0
60-69 (n=177)	36.9	57.1	1.11	0.6	0.0
70+ (n=149)	36.9	57.7	2.0	1.3	1.3
<b>Live Alone:</b>					
Yes (n=214)	39.3	57.9	0.9	0.5	0.5
No (n=799)	43.2	52.4	3.3	0.8	0.3
<b>Children Living at Home:</b>					
Yes (n=346)	40.5	54.6	4.0	0.6	0.3
No (n=669)	43.3	53.1	2.1	0.7	0.3
<b>Type of Dwelling:</b>					
Single House (n=645)	45.9	50.1	2.9	0.5	0.2
Town or Row House (n=65)	30.8	66.2	3.1	0.0	0.0
Low-Rise Apartment (n=64)	38.5	61.5	0.0	0.0	0.0
Flat or Room in a House (n=6)	50.0	33.3	16.7	0.0	0.0
Semi-Detached or Double House (n=32)	50.0	50.0	0.0	0.0	0.0
Duplex (n=26)	57.7	38.5	0.0	0.0	3.8
High-Rise Apartment (n=167)	31.1	62.9	3.0	2.4	0.6
Other (n=14)	28.6	64.3	7.1	0.0	0.0
<b>Tenure Status:</b>					
Dwelling Owned (n=723)	45.1	50.9	2.9	0.4	0.3
Dwelling Rented (n=292)	35.3	60.6	2.4	1.4	0.3
<b>Income:</b>					
Under \$20,000 (n=197)	36.5	57.4	3.6	0.5	1.0
\$20,001-\$40,000 (n=312)	38.5	57.1	3.5	0.6	0.0
\$40,001-\$60,000 (n=242)	45.5	52.9	0.8	0.4	0.4
\$61,000+ (n=193)	43.5	43.5	3.6	0.5	0.0
<b>Ethnic Background:</b>					
Black (n=19)	42.1	47.4	5.3	0.0	5.3
East Asian (n=15)	53.3	46.7	0.0	0.0	0.0
South Asian (n=8)	37.5	62.5	0.0	0.0	0.0
West Asian (n=9)	77.8	22.2	0.0	0.0	0.0
South-East Asian (n=4)	75.0	25.0	0.0	0.0	0.0
Native Canadian (n=16)	50.0	43.8	6.3	0.0	0.0
White (n=932)	41.8	54.2	2.8	0.6	2.8
Other (n=3)	0.0	66.7	0.0	33.3	0.0

**APPENDIX 5 (continued)**

RESPONSE (%)	V S	R S	U	V U	D K
<b>Education:</b>					
Less Than Grade Nine (9) (n=123)	34.1	58.5	3.3	2.4	0.0
High School Without Diploma (n=197)	39.1	56.9	3.6	0.0	0.5
High School Diploma (n=265)	41.5	55.1	2.3	0.4	0.8
Community College: No Diploma (n=30)	46.7	53.3	0.0	0.0	0.0
Community College Diploma (n=147)	44.2	51.7	2.7	1.4	0.0
University Without Degree (n=58)	48.3	48.3	3.4	0.0	0.0
University Degree (n=154)	51.3	44.8	3.2	0.6	0.0
<b>Disability:</b>					
Yes (n=124)	7.3	41.9	33.1	10.5	6.5
No (n=886)	7.6	54.7	26.6	7.0	4.0
<b>Victim of a Crime:</b>					
Yes (n=408)	40.9	54.9	4.2	0.0	0.0
No (n=606)	43.4	52.8	1.8	1.2	0.5
<b>Type of Crime:</b>					
Personal (n=44)	34.1	56.8	9.1	0.0	0.0
Property (n=329)	42.9	54.1	3.0	0.0	0.0
Both (n=33)	36.4	57.6	6.1	0.0	0.0
<b>Location of Crime:</b>					
Home (n=156)	41.0	53.8	5.1	0.0	0.0
Neighbourhood (n=97)	38.1	59.8	2.1	0.0	0.0
Inside Region (n=60)	41.7	56.7	1.7	0.0	0.0
Outside Region (n=37)	54.1	45.9	0.0	0.0	0.0
Any combination of above (n=57)	36.8	52.6	10.5	0.0	0.0
<b>Time at Current Address:</b>					
0-1yr. (n=53)	47.2	50.9	1.0	0.0	0.0
2-5yrs. (n=343)	39.9	55.7	3.5	0.6	0.3
6-10yrs. (n=207)	45.9	51.2	1.4	1.4	0.0
11-15yrs. (n=108)	41.7	54.6	2.8	0.0	0.0
16+yrs. (n=302)	42.4	52.6	3.0	0.7	0.7
<b>Neighbourhood Type:</b>					
Rural (n=108)	37.0	57.4	3.7	0.9	0.0
Urban (n=916)	43.0	53.2	2.6	0.7	0.3

**LEGEND**

**V S = VERY SAFE**

**R S = REASONABLY SAFE**

**U = UNSAFE**

**V U = VERY UNSAFE**

**D K = DON'T KNOW**

**APPENDIX 6**

**Q4b: How safe do you feel walking alone in your neighbourhood? - How about after dark?**

RESPONSE (%)	V S	R S	U	V U	D K
<b>Regional Average (n=1032)</b>	<b>7.3</b>	<b>53.2</b>	<b>27.4</b>	<b>7.3</b>	<b>4.2</b>
<b>Sex:</b>					
Male (n=468)	12.8	64.5	17.5	2.1	2.8
Female (n=527)	2.3	43.5	36.4	12.0	5.5
<b>Age:</b>					
18-29 (n=94)	1.1	59.6	26.6	10.6	2.1
30-39 (n=224)	8.9	45.1	32.6	11.2	2.2
40-49 (n=216)	11.1	57.4	21.8	7.4	1.9
50-59 (n=135)	8.9	60.7	20.7	6.7	2.2
60-69 (n=178)	5.6	56.2	28.1	2.2	7.9
70+ (n=149)	4.7	45.0	33.6	6.7	9.4
<b>Live Alone:</b>					
Yes (n=215)	4.7	49.8	29.3	9.3	6.0
No (n=798)	8.1	54.8	26.4	6.9	3.6
<b>Children Living at Home:</b>					
Yes (n=346)	8.1	52.6	27.5	9.5	2.0
No (n=669)	7.2	53.8	27.4	6.1	5.2
<b>Type of Dwelling:</b>					
Single House (n=645)	7.3	57.5	24.7	6.8	3.3
Town or Row House (n=65)	7.7	44.6	36.9	4.6	6.2
Low-Rise Apartment (n=65)	4.6	50.8	36.9	3.1	4.6
Flat or Room in a House (n=6)	0.0	50.0	16.7	33.3	0.0
Semi-Detached or Double House (n=32)	15.6	59.4	15.6	3.1	6.3
Duplex (n=26)	23.1	38.5	26.9	3.8	7.7
High-Rise Apartment (n=168)	4.8	44.6	32.1	12.5	6.0
Other (n=13)	15.4	38.5	38.5	7.7	0.0
<b>Tenure Status:</b>					
Dwelling Owned (n=723)	7.9	55.6	25.9	6.4	3.9
Dwelling Rented (n=292)	6.5	47.9	31.5	9.2	4.8
<b>Income:</b>					
Under \$20,000 (n=198)	2.5	46.0	33.3	9.1	8.6
\$20,001-\$40,000 (n=313)	6.4	56.2	27.8	5.8	3.5
\$40,001-\$60,000 (n=241)	12.4	52.3	24.9	8.3	2.1
\$61,000+ (n=193)	9.8	58.5	22.3	5.7	3.1
<b>Ethnic Background:</b>					
Black (n=19)	10.5	36.8	26.3	0.0	26.3
East Asian (n=15)	6.7	80.0	6.7	6.7	0.0
South Asian (n=8)	12.5	75.0	12.5	0.0	0.0
West Asian (n=9)	.1	33.3	44.4	11.1	0.0
South-East Asian (n=4)	0.0	100.0	0.0	0.0	0.0
Native Canadian (n=17)	17.6	58.8	17.6	0.0	5.9
White (n=931)	7.4	52.7	28.1	7.5	3.8
Other (n=3)	0.0	66.7	0.0	33.3	0.0

**APPENDIX 6 (continued)**

RESPONSE (%)	V S	R S	U	V U	D K
<b>Education:</b>					
Less Than Grade Nine (9) (n=122)	5.7	53.3	30.3	6.6	3.3
High School Without Diploma (n=198)	6.1	56.6	25.3	4.5	7.6
High School Diploma (n=265)	8.7	53.2	25.7	9.1	3.4
Community College: No Diploma (n=30)	13.3	40.0	36.7	6.7	3.3
Community College Diploma (n=147)	7.5	53.1	25.2	11.6	2.7
University Without Degree (n=58)	3.4	44.8	43.1	3.4	5.2
University Degree (n=154)	10.4	56.5	24.0	6.5	1.9
<b>Disability:</b>					
Yes (n=124)	7.3	41.9	33.1	10.5	6.5
No (n=886)	7.6	54.7	26.6	7.0	4.0
<b>Victim of a Crime:</b>					
Yes (n=409)	6.8	48.2	31.5	11.0	2.2
No (n=605)	8.1	56.5	24.8	5.0	5.5
<b>Type of Crime:</b>					
Personal (n=44)	4.5	43.2	36.4	15.9	0.0
Property (n=330)	7.9	49.1	30.3	9.7	2.7
Both (n=33)	3.0	42.4	39.4	15.2	0.0
<b>Location of Crime:</b>					
Home (n=156)	5.8	49.4	32.1	10.3	2.6
Neighbourhood (n=97)	7.2	50.5	32.0	9.3	1.0
Inside Region (n=60)	10.0	46.7	28.3	13.3	1.7
Outside Region (n=37)	8.1	48.6	32.4	8.1	0.0
Any combination of above (n=57)	5.3	40.4	33.3	15.8	5.3
<b>Time at Current Address:</b>					
0-1yr. (n=53)	7.5	52.8	28.3	9.4	1.9
2-5yrs. (n=341)	7.3	51.6	27.6	8.8	4.7
6-10yrs. (n=208)	8.2	55.8	26.0	7.2	2.9
11-15yrs. (n=108)	7.4	49.1	34.3	5.6	3.7
16+yrs. (n=303)	7.3	54.8	25.7	5.9	5.3
<b>Neighbourhood Type:</b>					
Rural (n=108)	6.5	54.6	27.8	4.6	4.6
Urban (n=916)	7.6	53.2	27.3	7.6	4.1

**LEGEND**

**V S = VERY SAFE**

**R S = REASONABLY SAFE**

**U = UNSAFE**

**V U = VERY UNSAFE**

**D K = DON'T KNOW**

**APPENDIX 7**

**Q5a: How much of a problem do you think the following conditions are in your neighbourhood? - Noisy neighbours, loud music, late parties, noisy quarrels.**

RESPONSE (%)	BIG PROB	MED PROB	NO PROB	DON'T KNOW
<b>Regional Average (n=1032)</b>	<b>5.8</b>	<b>22.8</b>	<b>70.0</b>	<b>1.8</b>
<b>Sex:</b>				
Male (n=474)	4.2	21.9	73.0	0.8
Female (n=527)	7.4	24.5	66.4	1.7
<b>Age:</b>				
18-29 (n=95)	8.4	35.8	55.8	0.0
30-39 (n=225)	10.7	25.4	62.9	0.9
40-49 (n=216)	3.7	22.2	72.7	1.4
50-59 (n=136)	4.4	22.8	72.1	0.7
60-69 (n=178)	4.5	20.2	73.6	1.7
70+ (n=153)	2.6	17.0	78.4	2.0
<b>Live Alone:</b>				
Yes (n=218)	9.2	23.4	63.3	4.1
No (n=803)	5.0	22.8	71.7	0.5
<b>Children Living at Home:</b>				
Yes (n=347)	5.5	24.2	69.7	0.6
No (n=675)	6.1	22.1	70.2	1.6
<b>Type of Dwelling:</b>				
Single House (n=649)	4.0	17.9	77.0	1.1
Town or Row House (n=65)	7.7	41.5	50.8	0.0
Low-Rise Apartment (n=65)	9.2	29.2	58.5	3.1
Flat or Room in a House (n=6)	16.7	16.7	66.7	0.0
Semi-Detached or Double House (n=33)	3.0	30.3	66.7	0.0
Duplex (n=26)	7.7	26.9	65.4	0.0
High-Rise Apartment (n=170)	11.2	30.0	56.5	2.4
Other (n=14)	0.0	28.6	71.4	0.0
<b>Tenure Status:</b>				
Dwelling Owned (n=726)	4.3	19.0	75.8	1.0
Dwelling Rented (n=296)	9.8	31.8	1.7	56.8
<b>Income:</b>				
Under \$20,000 (n=200)	9.5	23.5	63.0	4.0
\$20,001-\$40,000 (n=315)	6.7	26.3	66.7	0.3
\$40,001-\$60,000 (n=242)	4.5	23.6	71.1	0.8
\$61,000+ (n=195)	2.6	16.4	80.5	0.5
<b>Ethnic Background:</b>				
Black (n=19)	15.8	21.1	63.2	0.0
East Asian (n=15)	6.7	33.3	53.3	6.7
South Asian (n=8)	0.0	25.0	75.0	0.0
West Asian (n=9)	11.1	11.1	77.8	0.0
South-East Asian (n=4)	0.0	0.0	100.0	0.0
Native Canadian (n=17)	5.9	11.8	76.5	5.9
White (n=940)	5.7	22.9	70.4	1.0
Other (n=3)	0.0	66.7	33.3	0.0

**APPENDIX 7 (continued)**

RESPONSE (%)	BIG PROB	MED PROB	NO PROB	DON'T KNOW
<b>Education:</b>				
Less Than Grade Nine (9) (n=124)	5.6	12.1	78.2	4.0
High School Without Diploma (n=201)	5.0	21.4	73.1	0.5
High School Diploma (n=266)	7.1	23.3	68.0	1.5
Community College: No Diploma (n=30)	6.7	36.7	56.7	0.0
Community College Diploma (n=148)	8.1	24.3	66.2	1.4
University Without Degree (n=59)	8.5	27.1	64.4	0.0
University Degree (n=154)	1.9	26.6	70.8	0.6
<b>Disability:</b>				
Yes (n=124)	8.9	24.2	63.7	3.2
No (n=893)	5.5	22.4	71.0	1.1
<b>Victim of a Crime:</b>				
Yes (n=411)	9.0	26.5	64.0	0.5
No (n=611)	3.8	20.5	73.8	2.0
<b>Type of Crime:</b>				
Personal (n=44)	13.6	25.0	59.1	2.3
Property (n=332)	7.2	26.2	66.6	0.0
Both (n=33)	18.3	30.3	48.5	3.0
<b>Location of Crime:</b>				
Home (n=157)	7.0	23.6	68.2	100.0
Neighbourhood (n=97)	11.3	35.1	53.6	0.0
Inside Region (n=60)	6.7	18.3	75.0	0.0
Outside Region (n=38)	2.6	18.4	78.9	0.0
Any combination of above (n=57)	7.5	33.3	49.1	0.0
<b>Time at Current Address:</b>				
0-1yr. (n=53)	7.5	28.3	64.2	0.0
2-5yrs. (n=343)	6.4	26.2	66.5	0.9
6-10yrs. (n=208)	5.8	23.1	70.2	1.0
11-15yrs. (n=108)	4.6	13.9	79.6	1.9
16+yrs. (n=302)	5.3	20.5	71.9	2.3
<b>Neighbourhood Type:</b>				
Rural (n=112)	1.8	10.7	86.6	0.9
Urban (n=920)	6.3	24.3	67.9	1.4

**APPENDIX 8**

**Q5b: How much of a problem do you think the following conditions are in your neighbourhood? - Presence of drugs and drug dealers.**

RESPONSE (%)	BIG PROB	MED PROB	NO PROB	DON'T KNOW
<b>Regional Average (n=1032)</b>	<b>2.8</b>	<b>9.3</b>	<b>53.1</b>	<b>34.8</b>
<b>Sex:</b>				
Male (n=473)	2.1	9.7	58.1	30.0
Female (n=528)	3.4	9.3	48.3	39.0
<b>Age:</b>				
18-29 (n=95)	2.1	12.6	62.1	23.2
30-39 (n=223)	4.5	13.5	51.1	30.9
40-49 (n=217)	4.1	11.1	59.9	24.9
50-59 (n=136)	2.2	9.6	46.3	41.9
60-69 (n=178)	2.2	4.5	48.9	44.4
70+ (n=153)	0.0	4.6	52.3	43.1
<b>Live Alone:</b>				
Yes (n=216)	3.2	9.7	40.3	46.8
No (n=805)	2.7	9.2	56.5	31.6
<b>Children Living at Home:</b>				
Yes (n=348)	4.0	11.5	58.0	26.4
No (n=667)	2.2	8.2	50.6	39.0
<b>Type of Dwelling:</b>				
Single House (n=650)	1.7	7.8	59.1	31.4
Town or Row House (n=65)	7.6	6.1	36.4	50.0
Low-Rise Apartment (n=65)	4.6	13.8	50.8	30.8
Flat or Room in a House (n=6)	0.0	50.0	50.0	0.0
Semi-Detached or Double House (n=33)	0.0	9.1	66.7	24.2
Duplex (n=26)	0.0	7.7	42.3	50.0
High-Rise Apartment (n=168)	5.4	13.7	35.7	45.2
Other (n=14)	7.1	7.1	71.4	14.3
<b>Tenure Status:</b>				
Dwelling Owned (n=728)	1.6	8.0	58.4	32.0
Dwelling Rented (n=294)	5.4	12.9	41.2	40.5
<b>Income:</b>				
Under \$20,000 (n=199)	4.0	9.5	44.2	42.2
\$20,001-\$40,000 (n=314)	4.5	10.2	50.0	35.4
\$40,001-\$60,000 (n=243)	1.6	9.5	56.8	32.1
\$61,000+ (n=195)	0.5	7.2	68.2	24.1
<b>Ethnic Background:</b>				
Black (n=19)	5.3	15.8	52.6	26.3
East Asian (n=15)	0.0	6.7	40.0	53.3
South Asian (n=8)	0.0	12.5	50.0	37.5
West Asian (n=9)	0.0	0.0	55.6	44.4
South-East Asian (n=4)	0.0	0.0	75.0	25.0
Native Canadian (n=17)	5.9	11.8	58.8	23.5
White (n=940)	2.7	9.3	53.7	34.4
Other (n=3)	0.0	66.7	0.0	33.3

**APPENDIX 8 (continued)**

RESPONSE (%)	BIG PROB	MED PROB	NO PROB	DON'T KNOW
<b>Education:</b>				
Less Than Grade Nine (9) (n=124)	3.2	6.5	40.3	50.0
High School Without Diploma (n=201)	4.5	9.5	51.7	34.3
High School Diploma (n=266)	2.3	8.6	56.0	33.1
Community College: No Diploma (n=30)	3.3	16.7	43.3	36.7
Community College Diploma (n=148)	4.7	8.8	53.4	33.1
University Without Degree (n=59)	0.0	18.6	52.5	28.8
University Degree (n=154)	0.6	7.8	61.0	30.5
<b>Disability:</b>				
Yes (n=125)	5.6	11.2	46.4	36.8
No (n=893)	2.5	9.0	53.9	34.7
<b>Victim of a Crime:</b>				
Yes (n=409)	4.4	13.2	51.6	30.8
No (n=613)	1.8	6.7	54.0	37.5
<b>Type of Crime:</b>				
Personal (n=44)	13.6	34.1	45.5	6.8
Property (n=331)	6.6	21.5	66.8	5.1
Both (n=33)	21.2	36.4	39.4	3.0
<b>Location of Crime:</b>				
Home (n=156)	2.6	14.7	47.4	35.3
Neighbourhood (n=97)	6.2	13.4	52.6	27.8
Inside Region (n=60)	1.7	15.0	63.3	20.0
Outside Region (n=38)	0.0	2.6	65.8	31.6
Any combination of above (n=57)	12.3	14.0	38.6	35.1
<b>Time at Current Address:</b>				
0-1yr. (n=53)	5.7	7.5	56.6	30.2
2-5yrs. (n=342)	3.2	10.2	56.4	30.1
6-10yrs. (n=207)	2.4	10.6	53.6	33.3
11-15yrs. (n=108)	4.6	7.4	47.2	40.7
16+yrs. (n=303)	1.3	8.6	51.2	38.9
<b>Neighbourhood Type:</b>				
Rural (n=112)	1.8	4.5	65.2	28.6
Urban (n=920)	2.9	9.9	51.6	35.5

**APPENDIX 9**

**Q5c: How much of a problem do you think the following conditions are in your neighbourhood? - Not enough recreational programs for young people.**

RESPONSE (%)	BIG PROB	MED PROB	NO PROB	DON'T KNOW
<b>Regional Average (n=1032)</b>	<b>12.7</b>	<b>25.4</b>	<b>37.0</b>	<b>24.9</b>
<b>Sex:</b>				
Male (n=469)	34.4	27.3	41.6	21.7
Female (n=523)	15.7	24.3	33.5	26.6
<b>Age:</b>				
18-29 (n=95)	12.0	21.1	42.1	21.1
30-39 (n=223)	16.1	29.6	35.0	9.3
40-49 (n=217)	15.2	35.5	34.1	15.2
50-59 (n=135)	10.4	20.7	45.9	23.0
60-69 (n=175)	8.0	16.6	42.3	33.1
70+ (n=148)	8.8	20.9	27.7	42.6
<b>Live Alone:</b>				
Yes (n=215)	14.4	18.6	28.8	38.1
No (n=797)	12.2	27.0	39.6	21.2
<b>Children Living at Home:</b>				
Yes (n=346)	14.7	31.2	42.2	11.8
No (n=667)	11.5	22.3	34.6	31.5
<b>Type of Dwelling:</b>				
Single House (n=647)	10.2	24.1	43.9	21.8
Town or Row House (n=64)	20.3	35.9	26.6	17.2
Low-Rise Apartment (n=65)	15.4	20.0	21.5	43.1
Flat or Room in a House (n=6)	33.3	16.7	50.0	0.0
Semi-Detached or Double House (n=33)	9.1	27.3	45.5	18.2
Duplex (n=25)	8.0	20.0	24.0	48.0
High-Rise Apartment (n=166)	18.7	28.9	23.5	28.9
Other (n=13)	15.4	30.8	7.7	46.2
<b>Tenure Status:</b>				
Dwelling Owned (n=722)	9.7	17.6	42.8	22.9
Dwelling Rented (n=291)	19.9	7.8	23.7	29.6
<b>Income:</b>				
Under \$20,000 (n=195)	17.9	19.5	27.2	35.4
\$20,001-\$40,000 (n=311)	3.2	26.0	35.0	25.7
\$40,001-\$60,000 (n=242)	10.7	28.1	39.3	21.9
\$61,000+ (n=195)	7.2	27.7	52.3	12.8
<b>Ethnic Background:</b>				
Black (n=19)	26.3	10.5	42.1	21.1
East Asian (n=15)	13.3	33.3	13.3	40.0
South Asian (n=8)	0.0	75.0	25.0	0.0
West Asian (n=9)	22.2	22.2	44.4	11.1
South-East Asian (n=4)	0.0	50.0	50.0	0.0
Native Canadian (n=16)	25.0	31.3	18.8	25.0
White (n=931)	11.8	25.2	37.7	25.2
Other (n=3)	66.7	33.3	0.0	0.0

**APPENDIX 9 (continued)**

RESPONSE (%)	BIG PROB	MED PROB	NO PROB	DON'T KNOW
<b>Education:</b>				
Less Than Grade Nine (9) (n=121)	15.7	17.4	30.6	36.4
High School Without Diploma (n=197)	13.7	24.9	34.5	26.9
High School Diploma (n=264)	12.5	25.8	41.3	20.5
Community College: No Diploma (n=30)	16.7	33.3	20.0	30.0
Community College Diploma (n=148)	14.2	20.3	41.2	24.3
University Without Degree (n=59)	13.6	22.0	39.0	25.4
University Degree (n=154)	7.1	33.1	40.3	19.5
<b>Disability:</b>				
Yes (n=122)	20.5	18.9	24.6	36.1
No (n=886)	11.5	26.1	39.1	23.4
<b>Victim of a Crime:</b>				
Yes (n=408)	14.5	40.8	35.8	24.3
No (n=605)	11.6	59.2	38.2	25.3
<b>Type of Crime:</b>				
Personal (n=43)	18.6	34.9	30.2	16.3
Property (n=330)	11.5	25.2	37.9	25.5
Both (n=33)	36.4	8.2	24.2	21.2
<b>Location of Crime:</b>				
Home (n=157)	17.2	18.5	40.1	24.2
Neighbourhood (n=97)	14.4	29.9	33.0	22.7
Inside Region (n=58)	6.9	20.7	41.4	31.0
Outside Region (n=38)	7.9	28.9	39.5	23.7
Any combination of above (n=57)	17.5	40.4	21.1	21.1
<b>Time at Current Address:</b>				
0-1yr. (n=53)	18.9	26.4	35.8	18.9
2-5yrs. (n=340)	15.3	29.7	32.6	22.4
6-10yrs. (n=204)	12.7	24.0	36.3	27.0
11-15yrs. (n=107)	14.0	24.3	32.7	29.0
16+yrs. (n=301)	9.0	20.6	44.5	25.9
<b>Neighbourhood Type:</b>				
Rural (n=111)	12.6	17.1	43.2	27.0
Urban (n=912)	12.7	26.3	36.3	24.7

**APPENDIX 10**

**Q5d: How much of a problem do you think the following conditions are in your neighbourhood? - Groups of people hanging around corners or on streets.**

RESPONSE (%)	BIG PROB	MED PROB	NO PROB	DON'T KNOW
<b>Regional Average (n=1032)</b>	<b>6.4</b>	<b>23.0</b>	<b>65.3</b>	<b>5.2</b>
<b>Sex:</b>				
Male (n=472)	4.2	21.0	71.6	3.2
Female (n=529)	7.9	25.1	60.1	6.8
<b>Age:</b>				
18-29 (n=95)	5.3	27.4	65.3	2.1
30-39 (n=224)	10.3	25.0	61.2	3.6
40-49 (n=216)	6.5	28.7	63.0	1.9
50-59 (n=136)	5.9	23.5	67.6	2.9
60-69 (n=178)	5.6	16.9	70.8	6.7
70+ (n=153)	2.0	13.7	69.9	14.4
<b>Live Alone:</b>				
Yes (n=217)	8.8	25.3	53.5	12.4
No (n=803)	5.7	22.3	68.6	3.4
<b>Children Living at Home:</b>				
Yes (n=347)	0.9	0.6	81.0	17.6
No (n=674)	2.2	2.5	71.1	24.2
<b>Type of Dwelling:</b>				
Single House (n=650)	3.5	20.2	72.1	4.2
Town or Row House (n=66)	16.7	34.8	42.4	6.1
Low-Rise Apartment (n=65)	9.2	27.7	56.9	6.2
Flat or Room in a House (n=6)	50.0	0.0	50.0	0.0
Semi-Detached or Double House (n=33)	6.1	21.2	72.7	0.0
Duplex (n=26)	7.7	15.4	76.9	0.0
High-Rise Apartment (n=168)	10.7	29.0	50.3	0.1
Other (n=14)	0.0	35.7	50.0	14.3
<b>Tenure Status:</b>				
Dwelling Owned (n=726)	3.7	21.1	70.9	4.3
Dwelling Rented (n=295)	12.2	27.8	52.5	7.5
<b>Income:</b>				
Under \$20,000 (n=199)	2.5	2.5	62.3	32.7
\$20,001-\$40,000 (n=313)	2.2	2.2	72.2	23.3
\$40,001-\$60,000 (n=243)	1.6	1.6	77.4	19.3
\$61,000+ (n=195)	0.5	1.0	89.7	8.7
<b>Ethnic Background:</b>				
Black (n=19)	0.0	31.6	63.2	5.3
East Asian (n=15)	6.7	33.3	46.7	13.3
South Asian (n=8)	0.0	12.5	87.5	0.0
West Asian (n=9)	11.1	11.1	77.8	0.0
South-East Asian (n=4)	0.0	25.0	75.0	0.0
Native Canadian (n=17)	17.6	29.4	47.1	5.9
White (n=938)	6.1	22.8	66.0	5.1
Other (n=3)	33.3	66.7	0.0	0.0

**APPENDIX 10 (continued)**

RESPONSE (%)	BIG PROB	MED PROB	NO PROB	DON'T KNOW
<b>Education:</b>				
Less Than Grade Nine (9) (n=124)	7.3	19.4	63.7	9.7
High School Without Diploma (n=200)	7.5	21.5	63.5	7.5
High School Diploma (n=267)	5.6	23.2	66.3	4.9
Community College: No Diploma (n=30)	0.0	26.7	70.0	3.3
Community College Diploma (n=148)	8.8	23.6	62.8	4.7
University Without Degree (n=59)	6.8	28.8	62.7	1.7
University Degree (n=153)	4.6	24.2	69.3	2.0
<b>Disability:</b>				
Yes (n=125)	23.1	25.6	54.4	8.0
No (n=891)	5.5	22.7	67.0	4.8
<b>Victim of a Crime:</b>				
Yes (n=410)	8.8	24.4	61.7	5.1
No (n=611)	4.7	22.1	67.8	5.4
<b>Type of Crime:</b>				
Personal (n=44)	13.6	34.1	45.5	6.8
Property (n=331)	6.6	21.5	66.8	5.1
Both (n=33)	21.2	36.4	39.4	3.0
<b>Location of Crime:</b>				
Home (n=157)	5.7	22.9	64.3	7.0
Neighbourhood (n=97)	13.4	27.8	55.7	3.1
Inside Region (n=60)	6.7	21.7	65.0	6.7
Outside Region (n=38)	0.0	13.2	81.6	5.3
Any combination of above (n=57)	17.5	31.6	49.1	1.8
<b>Time at Current Address:</b>				
0-1yr. (n=53)	7.5	18.9	66.0	7.5
2-5yrs. (n=342)	7.6	28.9	59.6	3.8
6-10yrs. (n=207)	7.2	21.7	68.6	2.4
11-15yrs. (n=107)	8.4	23.4	60.7	7.5
16+yrs. (n=303)	3.6	17.5	71.3	7.6
<b>Neighbourhood Type:</b>				
Rural (n=112)	0.9	10.7	82.1	6.3
Urban (n=919)	7.1	24.5	63.3	5.1

**APPENDIX 11**

**Q5e: How much of a problem do you think the following conditions are in your neighbourhood? - Prostitution.**

RESPONSE (%)	BIG PROB	MED PROB	NO PROB	DON'T KNOW
<b>Regional Average (n=1032)</b>	<b>1.8</b>	<b>1.9</b>	<b>74.1</b>	<b>22.1</b>
<b>Sex:</b>				
Male (n=473)	1.5	1.3	81.4	15.9
Female (n=528)	1.9	2.7	68.4	27.1
<b>Age:</b>				
18-29 (n=95)	2.1	0.0	83.2	14.7
30-39 (n=223)	1.3	4.0	73.1	21.5
40-49 (n=217)	3.7	1.4	77.0	18.0
50-59 (n=136)	0.7	1.5	75.7	22.1
60-69 (n=178)	1.1	2.2	75.8	20.8
70+ (n=152)	0.7	1.3	65.1	32.9
<b>Live Alone:</b>				
Yes (n=216)	3.2	2.8	58.8	35.2
No (n=804)	1.4	1.7	78.5	18.4
<b>Children Living at Home:</b>				
Yes (n=347)	0.9	0.6	81.0	17.6
No (n=674)	2.2	2.5	71.1	24.2
<b>Type of Dwelling:</b>				
Single House (n=649)	0.8	1.1	80.4	17.7
Town or Row House (n=66)	3.0	3.0	68.2	25.8
Low-Rise Apartment (n=64)	4.7	1.6	78.1	15.6
Flat or Room in a House (n=6)	0.0	0.0	100.0	0.0
Semi-Detached or Double House (n=33)	0.0	3.0	78.8	18.2
Duplex (n=26)	3.8	7.7	57.7	30.8
High-Rise Apartment (n=169)	4.1	3.6	55.0	37.3
Other (n=14)	0.0	7.1	42.9	50.0
<b>Tenure Status:</b>				
Dwelling Owned (n=727)	1.0	1.7	79.8	17.6
Dwelling Rented (n=295)	3.4	2.7	62.0	31.9
<b>Income:</b>				
Under \$20,000 (n=199)	2.5	2.5	62.3	32.7
\$20,001-\$40,000 (n=313)	2.2	2.2	72.2	23.3
\$40,001-\$60,000 (n=243)	1.6	1.6	77.4	19.3
\$61,000+ (n=195)	0.5	1.0	89.7	8.7
<b>Ethnic Background:</b>				
Black (n=19)	5.3	5.3	47.4	42.1
East Asian (n=15)	0.0	6.7	60.0	33.3
South Asian (n=8)	0.0	0.0	87.5	12.5
West Asian (n=9)	0.0	0.0	88.9	11.1
South-East Asian (n=4)	0.0	0.0	100.0	0.0
Native Canadian (n=17)	0.0	0.0	88.2	11.8
White (n=940)	1.6	1.8	75.1	21.5
Other (n=3)	0.0	33.3	33.3	33.3

**APPENDIX 11 (continued)**

RESPONSE (%)	BIG PROB	MED PROB	NO PROB	DON'T KNOW
<b>Education:</b>				
Less Than Grade Nine (9) (n=124)	3.2	0.8	64.5	31.5
High School Without Diploma (n=201)	1.0	1.5	75.6	21.9
High School Diploma (n=266)	0.4	2.3	73.3	24.1
Community College: No Diploma (n=30)	3.3	0.0	70.0	26.7
Community College Diploma (n=148)	3.4	3.4	73.6	19.6
University Without Degree (n=59)	3.4	3.4	71.2	22.0
University Degree (n=154)	1.9	1.3	83.1	13.6
<b>Disability:</b>				
Yes (n=125)	2.4	2.4	68.0	27.2
No (n=891)	1.7	1.9	75.1	21.3
<b>Victim of a Crime:</b>				
Yes (n=410)	2.2	3.2	74.4	20.2
No (n=611)	1.5	1.1	74.1	23.2
<b>Type of Crime:</b>				
Personal (n=44)	2.3	0.0	68.2	29.5
Property (n=331)	1.8	3.9	77.0	17.2
Both (n=33)	6.1	0.0	63.6	30.3
<b>Location of Crime:</b>				
Home (n=157)	1.3	2.5	75.2	21.0
Neighbourhood (n=97)	2.1	5.2	76.3	16.5
Inside Region (n=60)	1.7	1.7	83.3	13.3
Outside Region (n=38)	0.0	0.0	84.2	15.8
Any combination of above (n=57)	7.0	5.3	54.4	33.3
<b>Time at Current Address:</b>				
0-1yr. (n=53)	7.5	0.0	60.4	32.1
2-5yrs. (n=342)	1.8	2.0	75.1	21.1
6-10yrs. (n=207)	1.9	1.9	74.9	21.3
11-15yrs. (n=108)	1.9	0.9	74.1	23.1
16+yrs. (n=302)	0.7	2.6	75.2	21.5
<b>Neighbourhood Type:</b>				
Rural (n=112)	0.9	0.0	83.0	16.1
Urban (n=919)	2.0	2.2	73.1	22.7

**APPENDIX 13**

**Q5g: How much of a problem do you think the following conditions are in your neighbourhood? - Poor street lighting.**

RESPONSE (%)	BIG PROB	MED PROB	NO PROB	DON'T KNOW
<b>Regional Average (n=1032)</b>	<b>7.9</b>	<b>23.4</b>	<b>66.8</b>	<b>1.9</b>
<b>Sex:</b>				
Male (n=469)	6.2	21.7	70.8	1.3
Female (n=525)	9.7	24.8	63.0	2.5
<b>Age:</b>				
18-29 (n=95)	8.4	27.4	63.2	1.1
30-39 (n=223)	10.8	28.3	58.7	2.2
40-49 (n=217)	8.3	24.9	65.4	1.4
50-59 (n=133)	8.3	14.3	76.7	0.8
60-69 (n=175)	7.4	20.6	70.3	1.7
70+ (n=151)	3.3	21.9	70.9	4.0
<b>Live Alone:</b>				
Yes (n=216)	4.6	23.6	67.6	4.2
No (n=797)	8.7	23.2	66.9	1.3
<b>Children Living at Home:</b>				
Yes (n=347)	10.7	25.9	61.4	2.0
No (n=667)	6.4	21.9	69.9	1.8
<b>Type of Dwelling:</b>				
Single House (n=641)	9.0	20.9	68.3	1.7
Town or Row House (n=66)	7.6	30.3	62.1	0.0
Low-Rise Apartment (n=65)	3.1	30.8	61.5	4.6
Flat or Room in a House (n=6)	0.0	66.7	33.3	0.0
Semi-Detached or Double House (n=33)	6.1	18.2	75.8	0.0
Duplex (n=26)	0.0	23.1	76.9	0.0
High-Rise Apartment (n=169)	7.1	26.0	63.9	3.0
Other (n=14)	7.1	35.7	57.1	0.0
<b>Tenure Status:</b>				
Dwelling Owned (n=719)	8.6	20.6	69.4	1.4
Dwelling Rented (n=295)	5.8	30.5	61.4	2.4
<b>Income:</b>				
Under \$20,000 (n=196)	5.6	20.9	67.9	5.6
\$20,001-\$40,000 (n=312)	8.0	23.4	67.3	1.3
\$40,001-\$60,000 (n=240)	8.8	24.6	65.8	0.8
\$61,000+ (n=195)	6.2	23.1	70.3	0.5
<b>Ethnic Background:</b>				
Black (n=19)	5.3	26.3	68.4	0.0
East Asian (n=15)	6.7	13.3	73.3	6.7
South Asian (n=8)	0.0	12.5	87.5	0.0
West Asian (n=9)	33.3	11.1	55.6	0.0
South-East Asian (n=4)	0.0	25.0	75.0	0.0
Native Canadian (n=17)	11.8	23.5	58.8	5.9
White (n=931)	7.5	23.5	67.2	1.7
Other (n=3)	33.3	33.3	33.3	0.0

**APPENDIX 13 (continued)**

RESPONSE (%)	BIG PROB	MED PROB	NO PROB	DON'T KNOW
<b>Education:</b>				
Less Than Grade Nine (9) (n=124)	5.6	18.5	73.4	2.4
High School Without Diploma (n=197)	10.2	24.4	62.9	2.5
High School Diploma (n=265)	7.2	23.8	67.5	1.5
Community College: No Diploma (n=30)	10.0	23.3	66.7	0.0
Community College Diploma (n=146)	9.6	24.7	62.3	3.4
University Without Degree (n=59)	8.6	20.7	70.7	0.0
University Degree (n=154)	4.5	25.3	68.8	1.3
<b>Disability:</b>				
Yes (n=124)	8.1	23.4	66.9	1.6
No (n=885)	7.9	23.3	66.9	1.9
<b>Victim of a Crime:</b>				
Yes (n=408)	10.5	26.7	61.3	1.5
No (n=606)	6.1	21.5	70.3	2.1
<b>Type of Crime:</b>				
Personal (n=44)	11.4	40.9	43.2	4.5
Property (n=329)	11.2	24.6	63.2	0.9
Both (n=33)	3.0	30.3	63.6	3.0
<b>Location of Crime:</b>				
Home (n=156)	11.5	23.1	63.5	1.9
Neighbourhood (n=96)	11.5	32.3	54.2	2.1
Inside Region (n=60)	10.0	18.3	71.7	0.0
Outside Region (n=38)	13.2	36.8	50.0	0.0
Any combination of above (n=57)	5.3	29.8	63.2	1.8
<b>Time at Current Address:</b>				
0-1yr. (n=53)	7.5	28.3	58.5	5.7
2-5yrs. (n=341)	9.1	24.6	64.8	1.8
6-10yrs. (n=205)	6.3	26.8	65.4	1.5
11-15yrs. (n=107)	9.3	23.4	64.5	2.8
16+yrs. (n=299)	7.7	18.4	72.6	1.3
<b>Neighbourhood Type:</b>				
Rural (n=108)	23.1	24.1	49.1	3.7
Urban (n=916)	6.1	23.4	68.9	1.6

**APPENDIX 14**

**Q5h: How much of a problem do you think the following conditions are in your neighbourhood? - Violence against women.**

RESPONSE (%)	BIG PROB	MED PROB	NO PROB	DON'T KNOW
<b>Regional Average (n=1032)</b>	<b>5.8</b>	<b>13.3</b>	<b>37.3</b>	<b>43.5</b>
<b>Sex:</b>				
Male (n=471)	3.4	11.0	51.6	34.0
Female (n=527)	8.2	15.4	36.4	40.0
<b>Age:</b>				
18-29 (n=95)	7.4	15.8	41.1	35.8
30-39 (n=223)	9.0	18.8	41.3	30.9
40-49 (n=217)	4.1	12.4	44.7	38.7
50-59 (n=135)	5.9	12.6	43.7	37.8
60-69 (n=176)	2.8	9.7	47.2	40.3
70+ (n=153)	5.9	8.5	45.8	39.9
<b>Live Alone:</b>				
Yes (n=216)	10.6	14.8	33.3	41.2
No (n=802)	4.4	12.6	46.5	36.5
<b>Children Living at Home:</b>				
Yes (n=346)	6.1	13.6	45.4	35.0
No (n=673)	5.6	13.2	42.8	38.3
<b>Type of Dwelling:</b>				
Single House (n=646)	2.3	10.5	48.1	39.0
Town or Row House (n=66)	9.1	18.2	43.9	28.8
Low-Rise Apartment (n=65)	10.8	23.1	30.8	35.4
Flat or Room in a House (n=6)	16.7	16.7	33.3	33.3
Semi-Detached or Double House (n=33)	0.0	6.1	69.7	24.2
Duplex (n=26)	3.8	11.5	34.6	50.0
High-Rise Apartment (n=169)	17.2	19.5	28.4	34.9
Other (n=14)	0.0	14.3	35.7	50.0
<b>Tenure Status:</b>				
Dwelling Owned (n=724)	2.2	11.0	48.3	38.4
Dwelling Rented (n=295)	14.2	18.6	32.5	34.6
<b>Income:</b>				
Under \$20,000 (n=199)	5.6	20.9	67.9	5.6
\$20,001-\$40,000 (n=314)	8.0	23.4	67.3	1.3
\$40,001-\$60,000 (n=241)	8.8	24.6	65.8	0.8
\$61,000+ (n=195)	6.2	23.1	70.3	0.5
<b>Ethnic Background:</b>				
Black (n=19)	26.3	15.8	15.8	42.1
East Asian (n=15)	6.7	6.7	40.0	46.7
South Asian (n=8)	0.0	25.0	50.0	25.0
West Asian (n=9)	0.0	11.1	77.8	11.1
South-East Asian (n=4)	0.0	0.0	50.0	0.0
Native Canadian (n=17)	11.8	17.6	29.4	17.6
White (n=936)	5.1	13.1	44.7	13.1
Other (n=3)	0.0	66.7	0.0	33.3

**APPENDIX 14 (continued)**

RESPONSE (%)	BIG PROB	MED PROB	NO PROB	DON'T KNOW
<b>Education:</b>				
Less Than Grade Nine (9) (n=124)	6.5	8.9	44.4	40.3
High School Without Diploma (n=200)	4.0	10.5	46.5	39.0
High School Diploma (n=267)	4.9	13.9	41.6	39.7
Community College: No Diploma (n=30)	10.0	16.7	46.7	26.7
Community College Diploma (n=147)	6.1	12.9	44.2	36.7
University Without Degree (n=58)	6.9	13.8	37.9	41.4
University Degree (n=153)	5.9	18.3	43.8	32.0
<b>Disability:</b>				
Yes (n=125)	8.0	12.8	40.8	38.4
No (n=889)	5.4	13.3	43.5	37.6
<b>Victim of a Crime:</b>				
Yes (n=409)	6.4	16.1	36.9	40.6
No (n=610)	5.2	11.1	48.0	35.6
<b>Type of Crime:</b>				
Personal (n=44)	20.5	15.9	34.1	29.5
Property (n=330)	3.9	14.5	38.5	43.0
Both (n=33)	12.1	27.3	27.3	33.3
<b>Location of Crime:</b>				
Home (n=156)	1.9	16.0	42.3	39.7
Neighbourhood (n=97)	8.2	14.4	34.0	43.3
Inside Region (n=60)	8.3	15.0	35.0	41.7
Outside Region (n=38)	5.3	10.5	42.1	42.1
Any combination of above (n=57)	14.0	22.8	26.3	36.8
<b>Time at Current Address:</b>				
0-1yr. (n=53)	13.2	9.4	30.2	47.2
2-5yrs. (n=342)	6.7	16.7	41.8	34.8
6-10yrs. (n=206)	6.3	12.6	44.2	36.9
11-15yrs. (n=107)	8.4	15.0	37.4	39.3
16+yrs. (n=302)	2.6	9.9	49.7	37.7
<b>Neighbourhood Type:</b>				
Rural (n=111)	3.6	5.4	50.5	40.5
Urban (n=918)	6.1	14.3	42.7	36.9

**APPENDIX 15**

**Q5i: How much of a problem do you think the following conditions are in your neighbourhood? - Vandalism.**

RESPONSE (%)	BIG PROB	MED PROB	NO PROB	DON'T KNOW
<b>Regional Average (n=1032)</b>	<b>14.2</b>	<b>43.8</b>	<b>29.3</b>	<b>12.7</b>
<b>Sex:</b>				
Male (n=473)	9.9	44.6	34.7	10.8
Female (n=526)	18.3	43.0	24.7	14.1
<b>Age:</b>				
18-29 (n=95)	11.6	49.5	32.6	6.3
30-39 (n=224)	22.3	38.8	27.2	11.6
40-49 (n=217)	14.3	45.2	27.6	12.9
50-59 (n=136)	16.2	41.2	30.1	12.5
60-69 (n=176)	10.2	46.6	31.3	11.9
70+ (n=152)	6.6	42.1	32.9	18.4
<b>Live Alone:</b>				
Yes (n=214)	18.7	40.2	24.3	16.8
No (n=805)	12.9	44.8	30.7	11.6
<b>Children Living at Home:</b>				
Yes (n=348)	15.5	45.4	29.0	10.1
No (n=672)	13.5	43.0	29.5	14.0
<b>Type of Dwelling:</b>				
Single House (n=648)	9.6	45.4	32.9	12.2
Town or Row House (n=66)	19.7	47.0	19.7	13.6
Low-Rise Apartment (n=65)	16.9	52.3	16.9	13.8
Flat or Room in a House (n=6)	50.0	16.7	33.3	0.0
Semi-Detached or Double House (n=33)	3.0	36.4	51.5	9.1
Duplex (n=26)	11.5	34.6	30.8	23.1
High-Rise Apartment (n=168)	30.4	38.7	18.5	12.5
Other (n=14)	14.3	28.6	35.7	21.4
<b>Tenure Status:</b>				
Dwelling Owned (n=726)	10.1	45.7	32.1	12.1
Dwelling Rented (n=295)	24.1	39.1	22.8	13.9
<b>Income:</b>				
Under \$20,000 (n=197)	16.8	41.6	26.9	14.7
\$20,001-\$40,000 (n=314)	18.2	42.7	25.8	13.4
\$40,001-\$60,000 (n=243)	10.7	45.3	32.9	11.1
\$61,000+ (n=195)	8.2	46.7	36.9	8.2
<b>Ethnic Background:</b>				
Black (n=19)	21.1	26.3	21.1	31.6
East Asian (n=15)	20.0	20.0	26.7	33.3
South Asian (n=8)	12.5	50.0	25.0	12.5
West Asian (n=9)	11.1	55.6	33.3	0.0
South-East Asian (n=4)	25.0	0.0	75.0	0.0
Native Canadian (n=17)	29.4	35.3	29.4	5.9
White (n=937)	13.6	44.9	29.6	12.0
Other (n=3)	33.3	66.7	0.0	0.0

**APPENDIX 15 (continued)**

RESPONSE (%)	BIG PROB	MED PROB	NO PROB	DON'T KNOW
<b>Education:</b>				
Less Than Grade Nine (9) (n=124)	12.9	43.5	27.4	16.1
High School Without Diploma (n=200)	13.0	47.0	27.5	12.5
High School Diploma (n=266)	13.2	42.9	30.8	13.2
Community College: No Diploma (n=30)	13.3	50.0	26.7	10.0
Community College Diploma (n=148)	22.3	35.8	29.1	12.8
University Without Degree (n=58)	13.8	50.0	29.3	6.9
University Degree (n=154)	8.4	47.4	32.5	11.7
<b>Disability:</b>				
Yes (n=125)	19.2	45.6	24.0	11.2
No (n=890)	13.4	43.6	30.1	12.9
<b>Victim of a Crime:</b>				
Yes (n=410)	21.5	49.0	20.2	9.3
No (n=610)	9.3	40.2	35.6	14.9
<b>Type of Crime:</b>				
Personal (n=44)	20.5	45.5	18.2	15.9
Property (n=331)	20.8	49.5	21.5	8.2
Both (n=33)	27.3	45.5	12.1	15.2
<b>Location of Crime:</b>				
Home (n=156)	21.7	49.0	20.4	8.9
Neighbourhood (n=96)	28.9	53.6	11.3	6.2
Inside Region (n=60)	6.7	46.7	28.3	18.3
Outside Region (n=38)	5.3	44.7	36.8	13.2
Any combination of above (n=57)	35.1	45.6	15.8	3.5
<b>Time at Current Address:</b>				
0-1yr. (n=53)	15.1	30.2	26.4	28.3
2-5yrs. (n=341)	16.0	43.4	29.4	11.1
6-10yrs. (n=205)	17.9	44.9	26.6	10.6
11-15yrs. (n=107)	20.8	43.4	22.6	13.2
16+yrs. (n=299)	7.3	45.7	33.4	13.6
<b>Neighbourhood Type:</b>				
Rural (n=112)	10.7	46.4	33.0	9.8
Urban (n=918)	14.7	43.5	28.8	13.1

**APPENDIX 16**

**Q5k: How much of a problem do you think the following conditions are in your neighbourhood? - Break and enter.**

RESPONSE (%)	BIG PROB	MED PROB	NO PROB	DON'T KNOW
<b>Regional Average (n=1032)</b>	<b>13.9</b>	<b>43.1</b>	<b>20.9</b>	<b>20.9</b>
<b>Sex:</b>				
Male (n=470)	11.9	43.8	24.9	19.4
Female (n=526)	15.2	43.0	17.5	24.3
<b>Age:</b>				
18-29 (n=94)	10.6	36.2	30.9	22.3
30-39 (n=223)	19.3	42.2	20.2	18.4
40-49 (n=216)	13.0	47.2	17.1	22.7
50-59 (n=136)	16.2	48.3	15.4	19.1
60-69 (n=177)	13.6	45.2	22.0	19.2
70+ (n=151)	6.0	35.1	27.2	31.8
<b>Live Alone:</b>				
Yes (n=216)	13.4	35.2	21.8	29.6
No (n=800)	13.9	45.6	20.5	20.0
<b>Children Living at Home:</b>				
Yes (n=345)	15.9	45.2	19.4	19.4
No (n=672)	12.5	42.4	21.6	23.5
<b>Type of Dwelling:</b>				
Single House (n=645)	13.6	48.1	19.2	19.1
Town or Row House (n=65)	13.8	41.5	21.5	23.1
Low-Rise Apartment (n=65)	12.3	32.3	24.6	30.8
Flat or Room in a House (n=6)	50.0	16.7	16.7	16.7
Semi-Detached or Double House (n=33)	3.0	45.5	30.3	21.2
Duplex (n=26)	11.5	42.3	11.5	34.6
High-Rise Apartment (n=169)	16.0	33.1	24.3	26.5
Other (n=14)	14.3	14.3	28.6	42.9
<b>Tenure Status:</b>				
Dwelling Owned (n=723)	13.1	47.2	20.3	19.4
Dwelling Rented (n=294)	15.0	34.0	22.4	28.6
<b>Income:</b>				
Under \$20,000 (n=198)	13.6	34.3	26.8	25.3
\$20,001-\$40,000 (n=314)	10.8	44.9	19.1	25.2
\$40,001-\$60,000 (n=242)	18.6	43.8	20.7	16.9
\$61,000+ (n=193)	11.4	50.8	22.8	15.0
<b>Ethnic Background:</b>				
Black (n=19)	5.3	36.8	21.1	36.8
East Asian (n=15)	6.7	33.3	33.3	26.7
South Asian (n=8)	0.0	25.0	50.0	25.0
West Asian (n=9)	22.2	44.4	33.3	0.0
South-East Asian (n=4)	25.0	0.0	75.0	0.0
Native Canadian (n=17)	23.5	35.3	29.4	11.8
White (n=934)	13.9	44.0	20.2	21.8
Other (n=3)	0.0	66.7	0.0	33.3

**APPENDIX 16 (continued)**

RESPONSE (%)	BIG PROB	MED PROB	NO PROB	DON'T KNOW
<b>Education:</b>				
Less Than Grade Nine (9) (n=124)	12.9	41.1	21.0	25.0
High School Without Diploma (n=200)	11.5	40.0	24.0	24.5
High School Diploma (n=265)	15.8	41.1	18.1	24.9
Community College: No Diploma (n=30)	13.3	46.7	23.3	16.7
Community College Diploma (n=147)	15.0	47.6	21.8	15.6
University Without Degree (n=58)	10.3	53.4	22.4	13.8
University Degree (n=153)	13.7	45.1	19.6	21.6
<b>Disability:</b>				
Yes (n=125)	17.6	37.6	23.2	21.6
No (n=887)	13.0	44.2	20.5	22.3
<b>Victim of a Crime:</b>				
Yes (n=408)	21.8	46.6	12.3	19.4
No (n=609)	8.2	41.2	26.8	23.8
<b>Type of Crime:</b>				
Personal (n=44)	18.2	45.5	15.9	20.5
Property (n=329)	21.3	47.7	11.9	19.1
Both (n=33)	30.3	33.3	12.2	24.2
<b>Location of Crime:</b>				
Home (n=156)	26.9	50.6	5.8	16.7
Neighbourhood (n=97)	20.6	45.4	15.5	18.6
Inside Region (n=60)	5.0	51.7	16.7	26.7
Outside Region (n=38)	5.3	44.7	23.7	26.3
Any combination of above (n=56)	39.3	32.1	12.5	16.1
<b>Time at Current Address:</b>				
0-1yr. (n=53)	11.3	22.6	26.4	39.6
2-5yrs. (n=341)	15.5	41.3	22.3	20.8
6-10yrs. (n=206)	13.6	44.7	19.9	21.8
11-15yrs. (n=106)	17.0	39.6	17.9	25.5
16+yrs. (n=302)	11.6	49.7	19.2	19.5
<b>Neighbourhood Type:</b>				
Rural (n=112)	24.1	46.4	13.4	16.1
Urban (n=915)	12.6	42.8	21.7	22.8

**APPENDIX 17**

**Q5I: How much of a problem do you think the following conditions are in your neighbourhood? - Traffic.**

RESPONSE (%)	BIG PROB	MED PROB	NO PROB	DON'T KNOW
<b>Regional Average (n=1032)</b>	<b>17.4</b>	<b>32.8</b>	<b>48.2</b>	<b>1.7</b>
<b>Sex:</b>				
Male (n=473)	13.3	32.3	52.6	1.7
Female (n=526)	20.9	33.5	43.9	1.7
<b>Age:</b>				
18-29 (n=95)	18.9	34.7	46.3	0.0
30-39 (n=224)	21.9	34.4	42.0	1.8
40-49 (n=217)	15.7	33.2	49.8	1.4
50-59 (n=136)	17.6	31.6	48.5	2.2
60-69 (n=177)	15.8	32.8	48.6	2.8
70+ (n=151)	12.6	31.1	55.0	1.3
<b>Live Alone:</b>				
Yes (n=216)	18.1	36.1	43.1	2.8
No (n=803)	17.2	31.9	49.6	1.4
<b>Children Living at Home:</b>				
Yes (n=348)	20.1	32.5	46.0	1.4
No (n=672)	15.9	32.9	49.4	1.8
<b>Type of Dwelling:</b>				
Single House (n=648)	16.4	31.3	51.2	1.1
Town or Row House (n=66)	27.3	28.8	40.9	3.0
Low-Rise Apartment (n=65)	21.5	38.5	38.5	1.5
Flat or Room in a House (n=6)	16.7	33.3	50.0	0.0
Semi-Detached or Double House (n=33)	15.2	33.3	51.5	0.0
Duplex (n=26)	7.7	42.3	46.2	3.8
High-Rise Apartment (n=168)	17.9	38.7	40.5	3.0
Other (n=14)	14.3	14.3	64.3	7.1
<b>Tenure Status:</b>				
Dwelling Owned (n=726)	15.6	31.5	51.5	1.4
Dwelling Rented (n=294)	21.4	36.7	39.5	2.4
<b>Income:</b>				
Under \$20,000 (n=197)	16.8	36.5	44.2	2.5
\$20,001-\$40,000 (n=314)	20.1	31.5	47.5	1.0
\$40,001-\$60,000 (n=243)	19.3	34.2	45.7	0.8
\$61,000+ (n=195)	9.2	31.3	57.9	1.5
<b>Ethnic Background:</b>				
Black (n=19)	10.5	5.3	73.7	10.5
East Asian (n=15)	0.0	33.3	66.7	0.0
South Asian (n=8)	0.0	62.5	37.5	0.0
West Asian (n=9)	22.2	44.4	33.3	0.0
South-East Asian (n=4)	0.0	25.0	75.0	0.0
Native Canadian (n=17)	29.4	29.4	41.2	0.0
White (n=937)	17.5	33.3	47.8	1.4
Other (n=3)	33.3	66.7	0.0	0.0

**APPENDIX 17 (continued)**

RESPONSE (%)	BIG PROB	MED PROB	NO PROB	DON'T KNOW
<b>Education:</b>				
Less Than Grade Nine (9) (n=124)	16.1	35.5	46.0	2.4
High School Without Diploma (n=198)	20.7	30.8	46.5	2.0
High School Diploma (n=267)	16.5	30.0	51.7	1.9
Community College: No Diploma (n=30)	20.0	56.7	23.3	0.0
Community College Diploma (n=148)	21.6	33.1	45.3	0.0
University Without Degree (n=58)	18.6	37.3	44.1	0.0
University Degree (n=154)	12.3	29.9	55.8	1.9
<b>Disability:</b>				
Yes (n=125)	20.8	37.6	41.6	0.0
No (n=890)	16.7	32.2	49.1	1.9
<b>Victim of a Crime:</b>				
Yes (n=410)	21.0	33.2	44.6	1.2
No (n=610)	14.9	32.6	50.5	2.0
<b>Type of Crime:</b>				
Personal (n=44)	22.7	36.4	38.6	2.3
Property (n=331)	19.6	32.3	46.8	1.2
Both (n=33)	27.3	42.4	30.3	0.0
<b>Location of Crime:</b>				
Home (n=157)	26.1	35.0	38.2	0.6
Neighbourhood (n=97)	20.6	34.0	43.3	2.1
Inside Region (n=60)	8.3	40.0	50.0	1.7
Outside Region (n=38)	7.9	21.1	68.4	2.6
Any combination of above (n=56)	28.1	28.1	43.9	0.0
<b>Time at Current Address:</b>				
0-1yr. (n=53)	24.5	24.5	49.1	1.9
2-5yrs. (n=343)	17.8	33.8	46.6	1.7
6-10yrs. (n=206)	17.0	38.8	43.2	1.0
11-15yrs. (n=107)	15.0	36.4	46.7	1.9
16+yrs. (n=302)	14.9	28.5	55.0	1.7
<b>Neighbourhood Type:</b>				
Rural (n=112)	21.4	25.9	51.8	0.9
Urban (n=918)	16.9	33.7	47.7	1.7

**APPENDIX 18**

**Q5m: How much of a problem do you think the following conditions are in your neighbourhood? - Police harassment.**

RESPONSE (%)	BIG PROB	MED PROB	NO PROB	DON'T KNOW
<b>Regional Average (n=1032)</b>	<b>0.5</b>	<b>1.9</b>	<b>85.7</b>	<b>12.0</b>
<b>Sex:</b>				
Male (n=472)	0.4	2.1	89.6	7.8
Female (n=526)	0.6	1.7	81.9	15.8
<b>Age:</b>				
18-29 (n=95)	0.0	5.3	81.1	13.7
30-39 (n=223)	0.9	2.7	80.7	15.7
40-49 (n=216)	0.9	1.9	88.0	9.3
50-59 (n=136)	0.0	2.2	89.0	8.8
60-69 (n=177)	0.0	0.6	86.4	13.0
70+ (n=152)	0.7	0.0	88.8	10.5
<b>Live Alone:</b>				
Yes (n=215)	0.0	3.3	78.1	18.6
No (n=803)	0.6	1.5	87.8	10.1
<b>Children Living at Home:</b>				
Yes (n=346)	0.6	1.7	87.3	10.4
No (n=673)	0.4	1.9	85.0	12.6
<b>Type of Dwelling:</b>				
Single House (n=646)	0.3	1.7	88.2	9.8
Town or Row House (n=66)	0.0	0.0	87.9	12.1
Low-Rise Apartment (n=65)	1.5	1.5	81.5	15.4
Flat or Room in a House (n=6)	0.0	0.0	83.3	16.7
Semi-Detached or Double House (n=33)	0.0	0.0	93.9	6.1
Duplex (n=26)	0.0	0.0	84.6	15.4
High-Rise Apartment (n=168)	0.6	4.2	76.8	18.5
Other (n=14)	7.1	0.0	78.6	14.3
<b>Tenure Status:</b>				
Dwelling Owned (n=725)	0.3	1.5	87.7	10.5
Dwelling Rented (n=294)	1.0	2.7	81.0	15.3
<b>Income:</b>				
Under \$20,000 (n=199)	0.0	1.5	83.4	15.1
\$20,001-\$40,000 (n=314)	1.0	2.9	84.1	12.1
\$40,001-\$60,000 (n=241)	0.0	1.7	88.8	9.5
\$61,000+ (n=195)	0.5	1.5	88.7	9.2
<b>Ethnic Background:</b>				
Black (n=19)	0.0	0.0	63.2	36.8
East Asian (n=15)	0.0	0.0	78.6	21.4
South Asian (n=8)	0.0	0.0	87.5	12.5
West Asian (n=9)	0.0	0.0	88.9	11.1
South-East Asian (n=4)	0.0	0.0	100.0	0.0
Native Canadian (n=17)	5.9	5.9	82.4	5.9
White (n=936)	0.3	1.8	86.9	11.0
Other (n=3)	33.3	0.0	33.3	33.3

**APPENDIX 18 (continued)**

RESPONSE (%)	BIG PROB	MED PROB	NO PROB	DON'T KNOW
<b>Education:</b>				
Less Than Grade Nine (9) (n=124)	0.0	1.6	84.7	13.7
High School Without Diploma (n=199)	0.5	2.0	85.4	12.1
High School Diploma (n=267)	0.4	1.5	88.0	10.1
Community College: No Diploma (n=30)	0.0	3.3	80.0	16.7
Community College Diploma (n=147)	1.4	3.4	84.4	10.9
University Without Degree (n=59)	0.0	0.0	84.7	15.3
University Degree (n=152)	0.7	1.3	86.8	11.2
<b>Disability:</b>				
Yes (n=124)	0.0	0.8	87.1	12.1
No (n=890)	0.6	2.0	85.7	11.7
<b>Victim of a Crime:</b>				
Yes (n=407)	0.7	2.7	85.0	11.5
No (n=611)	0.3	1.3	86.4	11.9
<b>Type of Crime:</b>				
Personal (n=42)	2.4	7.1	71.4	19.0
Property (n=330)	0.3	1.8	87.3	10.6
Both (n=33)	3.0	3.0	81.8	12.1
<b>Location of Crime:</b>				
Home (n=156)	0.0	3.2	85.3	11.5
Neighbourhood (n=97)	1.0	4.1	81.4	13.4
Inside Region (n=60)	0.0	1.7	88.3	10.0
Outside Region (n=36)	0.0	0.0	88.9	11.1
Any combination of above (n=57)	3.5	1.8	86.0	8.8
<b>Time at Current Address:</b>				
0-1yr. (n=53)	0.0	5.7	75.5	18.9
2-5yrs. (n=341)	1.2	2.1	82.7	14.
6-10yrs. (n=206)	0.0	1.5	88.8	9.7
11-15yrs. (n=107)	0.0	0.9	86.9	12.1
16+yrs. (n=303)	0.0	1.3	88.4	10.2
<b>Neighbourhood Type:</b>				
Rural (n=112)	0.0	2.7	88.4	8.9
Urban (n=916)	0.5	1.7	85.4	12.3

**APPENDIX 19**

**Q6a: Do you think your local police do a good job, an average job, or a poor job? - Enforcing the laws.**

RESPONSE (%)	GOOD JOB	AVG JOB	POOR JOB	DON'T KNOW
<b>Regional Average (n=1032)</b>	<b>54.1</b>	<b>33.4</b>	<b>3.1</b>	<b>9.4</b>
<b>Sex:</b>				
Male (n=473)	55.8	34.5	3.0	6.8
Female (n=525)	52.8	32.4	3.4	11.4
<b>Age:</b>				
18-29 (n=94)	47.9	41.5	4.3	6.4
30-39 (n=221)	48.0	34.8	5.0	12.2
40-49 (n=217)	54.8	33.2	2.8	9.2
50-59 (n=136)	58.1	30.9	4.4	6.6
60-69 (n=178)	56.2	32.6	1.1	10.1
70+ (n=153)	60.8	28.8	1.3	9.2
<b>Live Alone:</b>				
Yes (n=218)	54.1	32.6	2.3	11.0
No (n=800)	54.3	33.8	3.3	8.8
<b>Children Living at Home:</b>				
Yes (n=344)	47.4	38.1	4.1	10.5
No (n=675)	57.5	31.1	2.5	8.9
<b>Type of Dwelling:</b>				
Single House (n=646)	53.7	34.4	1.7	10.2
Town or Row House (n=66)	48.5	39.4	4.5	7.6
Low-Rise Apartment (n=65)	53.8	30.8	9.2	6.2
Flat or Room in a House (n=6)	16.7	50.0	16.7	16.7
Semi-Detached or Double House (n=33)	66.7	24.2	0.0	9.1
Duplex (n=26)	60.0	28.0	12.0	0.0
High-Rise Apartment (n=170)	57.1	30.6	4.1	8.2
Other (n=14)	42.9	35.7	0.0	21.4
<b>Tenure Status:</b>				
Dwelling Owned (n=723)	53.5	34.9	1.9	9.7
Dwelling Rented (n=296)	55.4	30.1	5.7	8.8
<b>Income:</b>				
Under \$20,000 (n=200)	55.0	32.0	3.0	10.0
\$20,001-\$40,000 (n=313)	53.4	34.8	3.5	8.3
\$40,001-\$60,000 (n=242)	59.9	29.8	2.9	7.9
\$61,000+ (n=193)	49.7	36.8	2.1	11.4
<b>Ethnic Background:</b>				
Black (n=19)	57.9	15.8	10.5	15.8
East Asian (n=15)	26.7	60.0	6.7	6.7
South Asian (n=8)	50.0	37.5	0.0	12.5
West Asian (n=9)	55.6	22.2	22.2	0.0
South-East Asian (n=4)	50.0	25.0	0.0	25.0
Native Canadian (n=17)	47.1	35.3	11.8	5.9
White (n=936)	55.1	33.5	2.4	9.0
Other (n=3)	33.3	33.3	33.3	0.0

**APPENDIX 19 (continued)**

RESPONSE (%)	GOOD JOB	AVG JOB	POOR JOB	DON'T KNOW
<b>Education:</b>				
Less Than Grade Nine (9) (n=123)	48.8	38.2	1.6	11.4
High School Without Diploma (n=202)	59.4	29.7	3.0	7.9
High School Diploma (n=265)	53.2	35.8	3.0	7.9
Community College: No Diploma (n=29)	51.7	37.9	3.4	6.9
Community College Diploma (n=147)	50.3	36.7	4.8	8.2
University Without Degree (n=59)	61.0	30.5	1.7	6.8
University Degree (n=154)	50.6	30.5	2.6	16.2
<b>Disability:</b>				
Yes (n=125)	54.4	33.6	4.8	7.2
No (n=889)	54.1	33.4	2.9	9.6
<b>Victim of a Crime:</b>				
Yes (n=408)	49.8	36.5	5.1	8.6
No (n=611)	56.8	31.6	1.8	9.8
<b>Type of Crime:</b>				
Personal (n=44)	52.3	36.4	9.1	2.3
Property (n=329)	51.4	35.9	3.6	9.1
Both (n=33)	27.3	42.4	15.2	15.2
<b>Location of Crime:</b>				
Home (n=156)	46.2	39.7	5.1	9.0
Neighbourhood (n=97)	56.7	33.0	5.2	5.2
Inside Region (n=59)	47.5	37.3	1.7	13.6
Outside Region (n=38)	57.9	26.3	2.6	13.2
Any combination of above (n=56)	46.4	37.5	10.7	5.4
<b>Time at Current Address:</b>				
0-1yr. (n=53)	45.3	41.5	5.7	7.5
2-5yrs. (n=339)	51.3	32.2	4.7	11.8
6-10yrs. (n=206)	56.3	35.0	1.9	6.8
11-15yrs. (n=108)	60.2	29.6	2.8	7.4
16+yrs. (n=303)	55.4	33.7	1.7	9.2
<b>Neighbourhood Type:</b>				
Rural (n=110)	50.0	38.2	0.0	11.8
Urban (n=918)	54.7	32.8	3.5	9.0

**APPENDIX 20**

**Q6b: Do you think your local police do a good job, an average job, or a poor job? - Promptly responding to calls.**

RESPONSE (%)	GOOD JOB	AVG JOB	POOR JOB	DON'T KNOW
<b>Regional Average (n=1032)</b>	<b>38.5</b>	<b>30.8</b>	<b>8.0</b>	<b>22.8</b>
<b>Sex:</b>				
Male (n=472)	39.4	32.8	7.4	20.3
Female (n=525)	37.0	29.5	9.0	24.6
<b>Age:</b>				
18-29 (n=94)	24.5	39.4	11.7	24.5
30-39 (n=222)	33.3	29.7	14.0	23.0
40-49 (n=215)	39.1	36.3	6.0	18.6
50-59 (n=136)	42.6	30.9	7.4	19.1
60-69 (n=178)	41.6	25.8	4.5	28.1
70+ (n=152)	46.1	26.3	5.3	22.4
<b>Live Alone:</b>				
Yes (n=216)	40.3	30.6	7.4	21.8
No (n=800)	38.0	30.8	8.3	23.0
<b>Children Living at Home:</b>				
Yes (n=343)	35.0	33.8	10.5	20.7
No (n=674)	40.2	29.2	6.8	23.7
<b>Type of Dwelling:</b>				
Single House (n=646)	37.9	29.4	7.6	25.1
Town or Row House (n=66)	31.8	36.4	12.1	19.7
Low-Rise Apartment (n=65)	40.0	36.9	9.2	13.8
Flat or Room in a House (n=6)	33.3	50.0	16.7	0.0
Semi-Detached or Double House (n=33)	39.4	42.4	6.1	12.1
Duplex (n=25)	44.0	28.0	20.0	8.0
High-Rise Apartment (n=168)	42.9	29.8	6.0	21.4
Other (n=14)	28.6	28.6	7.1	35.7
<b>Tenure Status:</b>				
Dwelling Owned (n=724)	38.3	29.8	7.5	24.4
Dwelling Rented (n=293)	38.9	33.1	9.2	18.8
<b>Income:</b>				
Under \$20,000 (n=199)	39.7	34.7	6.0	19.6
\$20,001-\$40,000 (n=311)	40.8	29.6	8.4	21.2
\$40,001-\$60,000 (n=242)	40.9	30.6	5.8	22.7
\$61,000+ (n=195)	32.8	29.7	10.3	27.2
<b>Ethnic Background:</b>				
Black (n=19)	42.1	21.1	10.5	21.1
East Asian (n=15)	20.0	40.0	6.7	26.7
South Asian (n=8)	62.5	25.0	0.0	12.5
West Asian (n=9)	66.7	22.2	0.0	11.1
South-East Asian (n=4)	75.0	25.0	0.0	0.0
Native Canadian (n=17)	47.1	17.6	17.6	17.6
White (n=935)	52.4	24.0	3.5	20.0
Other (n=3)	66.7	0.0	33.3	0.0

**APPENDIX 20 (continued)**

RESPONSE (%)	GOOD JOB	AVG JOB	POOR JOB	DON'T KNOW
<b>Education:</b>				
Less Than Grade Nine (9) (n=124)	37.9	31.5	6.5	24.2
High School Without Diploma (n=201)	41.8	32.8	7.0	18.4
High School Diploma (n=264)	40.2	31.4	6.4	22.0
Community College: No Diploma (n=29)	44.8	34.5	0.0	20.7
Community College Diploma (n=147)	33.3	28.6	15.0	23.1
University Without Degree (n=59)	39.0	33.9	8.5	18.6
University Degree (n=154)	35.1	25.3	8.4	31.2
<b>Disability:</b>				
Yes (n=124)	41.9	35.5	5.6	16.9
No (n=888)	38.1	30.0	8.3	23.6
<b>Victim of a Crime:</b>				
Yes (n=405)	35.3	33.8	13.8	17.0
No (n=612)	40.5	28.9	4.1	26.5
<b>Type of Crime:</b>				
Personal (n=44)	43.2	34.1	18.2	4.5
Property (n=326)	36.2	31.3	13.2	19.3
Both (n=33)	18.2	57.6	12.1	12.1
<b>Location of Crime:</b>				
Home (n=153)	41.8	34.0	10.5	13.7
Neighbourhood (n=97)	41.2	37.1	12.4	9.3
Inside Region (n=59)	22.0	33.9	20.3	23.7
Outside Region (n=38)	23.7	23.7	7.9	44.7
Any combination of above (n=57)	29.8	33.3	22.8	14.0
<b>Time at Current Address:</b>				
0-1yr. (n=52)	30.8	28.8	11.5	28.8
2-5yrs. (n=340)	32.9	32.6	10.6	23.8
6-10yrs. (n=206)	41.7	31.6	6.8	19.9
11-15yrs. (n=107)	43.9	31.8	6.5	17.8
16+yrs. (n=302)	42.1	27.5	6.0	24.5
<b>Neighbourhood Type:</b>				
Rural (n=112)	35.7	31.3	10.7	22.3
Urban (n=914)	38.8	30.7	7.7	22.8

**APPENDIX 21**

**Q6c: Do you think your local police do a good job, an average job, or a poor job? - Being approachable and easy to talk to.**

RESPONSE (%)	GOOD JOB	AVG JOB	POOR JOB	DON'T KNOW
<b>Regional Average (n=1032)</b>	<b>52.1</b>	<b>23.9</b>	<b>3.9</b>	<b>19.9</b>
<b>Sex:</b>				
Male (n=470)	53.2	26.0	4.0	16.8
Female (n=524)	50.4	22.3	4.0	22.7
<b>Age:</b>				
18-29 (n=94)	42.6	27.7	10.6	19.1
30-39 (n=219)	47.9	25.6	4.6	21.0
40-49 (n=217)	57.1	24.4	2.8	15.7
50-59 (n=136)	61.0	25.7	2.2	11.0
60-69 (n=177)	48.6	20.3	5.1	25.4
70+ (n=152)	52.0	20.4	1.3	26.3
<b>Live Alone:</b>				
Yes (n=217)	52.5	21.2	2.3	23.5
No (n=797)	51.9	24.6	4.4	18.8
<b>Children Living at Home:</b>				
Yes (n=342)	51.5	25.1	5.3	18.1
No (n=673)	52.2	23.3	3.3	20.8
<b>Type of Dwelling:</b>				
Single House (n=644)	52.8	22.8	3.9	20.2
Town or Row House (n=64)	50.0	27.3	6.1	16.7
Low-Rise Apartment (n=65)	58.5	20.0	7.7	13.8
Flat or Room in a House (n=6)	50.0	50.0	0.0	0.0
Semi-Detached or Double House (n=33)	54.5	27.3	0.0	18.2
Duplex (n=24)	54.2	29.2	8.3	8.3
High-Rise Apartment (n=169)	47.3	26.0	2.4	23.7
Other (n=14)	42.9	28.6	0.0	28.6
<b>Tenure Status:</b>				
Dwelling Owned (n=722)	52.9	22.9	3.3	20.6
Dwelling Rented (n=293)	49.8	26.3	5.5	18.1
<b>Income:</b>				
Under \$20,000 (n=198)	54.0	21.2	5.6	19.2
\$20,001-\$40,000 (n=311)	50.8	25.7	2.3	20.6
\$40,001-\$60,000 (n=242)	54.8	24.1	3.3	17.8
\$61,000+ (n=194)	54.1	19.6	4.6	21.6
<b>Ethnic Background:</b>				
Black (n=19)	42.1	21.1	10.5	21.1
East Asian (n=15)	20.0	40.0	6.7	26.7
South Asian (n=8)	62.5	25.0	0.0	12.5
West Asian (n=9)	66.7	22.2	0.0	11.1
South-East Asian (n=4)	75.0	25.0	0.0	0.0
Native Canadian (n=17)	47.1	17.6	17.6	17.6
White (n=932)	52.4	24.0	3.5	20.0
Other (n=3)	66.7	0.0	33.3	0.0

**APPENDIX 21 (continued)**

RESPONSE (%)	GOOD JOB	AVG JOB	POOR JOB	DON'T KNOW
<b>Education:</b>				
Less Than Grade Nine (9) (n=122)	53.3	25.4	4.1	17.2
High School Without Diploma (n=200)	52.5	28.5	2.5	16.5
High School Diploma (n=266)	53.4	20.3	4.5	21.8
Community College: No Diploma (n=28)	46.4	21.4	7.1	25.0
Community College Diploma (n=146)	46.6	28.8	4.8	19.9
University Without Degree (n=59)	57.6	25.4	3.4	13.6
University Degree (n=154)	52.6	18.2	3.9	24.7
<b>Disability:</b>				
Yes (n=125)	48.0	29.6	4.0	18.4
No (n=885)	52.5	22.9	4.0	20.2
<b>Victim of a Crime:</b>				
Yes (n=406)	48.8	27.6	6.2	16.7
No (n=609)	53.9	21.7	2.5	22.0
<b>Type of Crime:</b>				
Personal (n=44)	52.3	27.3	11.4	9.1
Property (n=327)	48.9	26.9	4.9	18.3
Both (n=33)	39.4	33.3	12.1	15.2
<b>Location of Crime:</b>				
Home (n=155)	52.9	25.8	4.5	16.8
Neighbourhood (n=97)	48.5	28.9	7.2	14.4
Inside Region (n=58)	50.0	25.9	6.9	15.5
Outside Region (n=38)	44.7	18.4	7.9	28.9
Any combination of above (n=57)	40.4	36.8	7.0	14.0
<b>Time at Current Address:</b>				
0-1yr. (n=53)	45.3	22.6	11.3	20.8
2-5yrs. (n=338)	49.1	26.0	4.4	20.1
6-10yrs. (n=204)	56.9	24.0	2.9	16.2
11-15yrs. (n=108)	55.6	20.4	2.8	21.3
16+yrs. (n=302)	52.3	22.5	3.0	21.5
<b>Neighbourhood Type:</b>				
Rural (n=110)	52.7	19.1	4.5	23.6
Urban (n=914)	52.0	24.5	3.8	19.4

**APPENDIX 22**

**Q6d: Do you think your local police do a good job, an average job, or a poor job? - Supplying information to the public on ways to reduce crime.**

RESPONSE (%)	GOOD JOB	AVG JOB	POOR JOB	DON'T KNOW
<b>Regional Average (n=1032)</b>	<b>39.2</b>	<b>29.1</b>	<b>10.7</b>	<b>20.9</b>
<b>Sex:</b>				
Male (n=468)	37.8	31.0	10.5	20.5
Female (n=524)	39.7	27.5	11.5	21.4
<b>Age:</b>				
18-29 (n=94)	30.9	34.0	16.0	19.1
30-39 (n=221)	33.0	31.2	16.3	19.0
40-49 (n=216)	43.1	26.4	13.4	17.1
50-59 (n=135)	44.4	31.9	5.9	17.8
60-69 (n=175)	38.9	26.9	8.6	25.7
70+ (n=152)	43.4	23.7	3.9	28.9
<b>Live Alone:</b>				
Yes (n=216)	43.5	25.9	7.4	23.1
No (n=796)	38.2	29.9	11.7	20.1
<b>Children Living at Home:</b>				
Yes (n=344)	36.9	31.7	13.4	17.7
No (n=669)	40.2	27.7	9.4	22.7
<b>Type of Dwelling:</b>				
Single House (n=641)	39.9	30.9	9.2	19.8
Town or Row House (n=65)	33.3	24.2	15.2	27.3
Low-Rise Apartment (n=65)	38.5	20.0	18.5	23.1
Flat or Room in a House (n=6)	33.3	50.0	0.0	16.7
Semi-Detached or Double House (n=33)	48.5	24.2	6.1	21.2
Duplex (n=25)	32.0	28.0	20.0	20.0
High-Rise Apartment (n=169)	39.1	28.4	11.2	21.3
Other (n=14)	35.7	28.6	14.3	21.4
<b>Tenure Status:</b>				
Dwelling Owned (n=718)	39.2	29.6	9.6	21.4
Dwelling Rented (n=294)	39.5	27.2	13.3	20.1
<b>Income:</b>				
Under \$20,000 (n=198)	39.4	27.8	10.1	22.7
\$20,001-\$40,000 (n=310)	40.3	28.7	10.6	20.0
\$40,001-\$60,000 (n=242)	41.3	30.2	9.1	19.4
\$61,000+ (n=192)	35.9	28.6	15.1	20.3
<b>Ethnic Background:</b>				
Black (n=19)	26.3	15.8	15.8	42.1
East Asian (n=14)	21.4	50.0	21.4	7.1
South Asian (n=8)	25.0	50.0	12.5	12.5
West Asian (n=9)	0.0	55.6	11.1	33.3
South-East Asian (n=4)	75.0	0.0	0.0	25.0
Native Canadian (n=17)	47.1	23.5	11.8	17.6
White (n=931)	40.1	28.7	10.5	20.5
Other (n=3)	0.0	100.0	0.0	0.0

**APPENDIX 22 (continued)**

RESPONSE (%)	GOOD JOB	AVG JOB	POOR JOB	DON'T KNOW
<b>Education:</b>				
Less Than Grade Nine (9) (n=122)	36.1	27.9	7.4	28.7
High School Without Diploma (n=200)	42.0	27.5	13.0	17.5
High School Diploma (n=265)	43.8	32.1	7.5	16.6
Community College: No Diploma (n=28)	42.9	21.4	14.3	21.4
Community College Diploma (n=147)	35.4	27.2	17.0	19.7
University Without Degree (n=58)	37.9	34.5	10.3	17.2
University Degree (n=153)	34.6	28.1	11.1	26.1
<b>Disability:</b>				
Yes (n=124)	39.5	26.6	10.5	23.4
No (n=884)	39.3	29.4	10.5	20.6
<b>Victim of a Crime:</b>				
Yes (n=406)	36.9	27.6	15.3	20.0
No (n=607)	40.5	30.3	7.7	21.4
<b>Type of Crime:</b>				
Personal (n=44)	38.6	29.5	15.9	13.6
Property (n=327)	37.3	26.9	14.1	21.7
Both (n=33)	27.3	33.3	27.3	12.1
<b>Location of Crime:</b>				
Home (n=155)	37.4	30.3	11.6	20.6
Neighbourhood (n=96)	38.5	19.8	21.9	18.8
Inside Region (n=59)	32.2	37.3	11.9	18.6
Outside Region (n=38)	39.5	21.1	13.2	26.3
Any combination of above (n=57)	36.8	28.1	19.3	15.8
<b>Time at Current Address:</b>				
0-1yr. (n=53)	45.3	20.8	11.3	22.6
2-5yrs. (n=338)	34.3	31.1	14.8	19.5
6-10yrs. (n=205)	42.0	24.4	13.7	20.0
11-15yrs. (n=106)	45.3	26.4	5.7	22.6
16+yrs. (n=301)	39.9	31.9	5.6	22.6
<b>Neighbourhood Type:</b>				
Rural (n=109)	33.0	26.6	13.8	26.6
Urban (n=913)	40.0	29.4	10.3	20.3

**APPENDIX 23**

**Q6e: Do you think your local police do a good job, an average job, or a poor job? - Relations with minority groups.**

RESPONSE (%)	GOOD JOB	AVG JOB	POOR JOB	DON'T KNOW
<b>Regional Average (n=1032)</b>	<b>22.4</b>	<b>21.8</b>	<b>3.7</b>	<b>52.0</b>
<b>Sex:</b>				
Male (n=467)	25.9	24.4	3.9	45.8
Female (n=521)	19.2	19.6	3.8	57.2
<b>Age:</b>				
18-29 (n=94)	22.3	25.5	4.3	47.9
30-39 (n=221)	18.1	23.5	5.9	52.5
40-49 (n=216)	22.2	19.4	3.7	54.6
50-59 (n=136)	25.0	24.3	2.2	48.5
60-69 (n=173)	23.7	17.9	2.9	54.9
70+ (n=149)	26.8	20.1	2.0	51.0
<b>Live Alone:</b>				
Yes (n=212)	21.7	22.6	4.7	50.9
No (n=796)	22.6	21.5	3.6	52.4
<b>Children Living at Home:</b>				
Yes (n=344)	19.8	20.6	4.1	55.9
No (n=665)	23.6	22.1	3.5	50.7
<b>Type of Dwelling:</b>				
Single House (n=641)	23.4	19.5	2.8	54.1
Town or Row House (n=66)	18.2	31.8	4.5	45.5
Low-Rise Apartment (n=65)	16.9	23.1	6.2	53.8
Flat or Room in a House (n=6)	0.0	33.3	16.7	50.0
Semi-Detached or Double House (n=32)	31.3	21.9	0.0	46.9
Duplex (n=25)	36.0	8.0	8.0	48.0
High-Rise Apartment (n=166)	19.3	27.1	5.4	48.2
Other (n=14)	21.4	28.6	0.0	50.0
<b>Tenure Status:</b>				
Dwelling Owned (n=718)	23.7	20.2	2.5	53.5
Dwelling Rented (n=292)	19.2	25.0	6.5	49.3
<b>Income:</b>				
Under \$20,000 (n=197)	20.8	21.8	5.6	51.8
\$20,001-\$40,000 (n=308)	23.1	27.6	4.2	45.1
\$40,001-\$60,000 (n=241)	23.7	21.2	1.7	53.5
\$61,000+ (n=195)	20.5	17.4	3.1	59.0
<b>Ethnic Background:</b>				
Black (n=19)	10.5	31.6	15.8	42.1
East Asian (n=15)	0.0	40.0	20.0	40.0
South Asian (n=8)	12.5	50.0	0.0	37.5
West Asian (n=9)	22.2	33.3	11.1	33.3
South-East Asian (n=4)	25.0	25.0	0.0	50.0
Native Canadian (n=17)	17.6	29.4	17.6	35.3
White (n=927)	23.3	20.6	2.9	53.1
Other (n=3)	33.3	66.7	0.0	0.0

**APPENDIX 23 (continued)**

RESPONSE (%)	GOOD JOB	AVG JOB	POOR JOB	DON'T KNOW
<b>Education:</b>				
Less Than Grade Nine (9) (n=119)	21.8	22.7	3.4	52.1
High School Without Diploma (n=200)	26.0	19.0	2.5	52.5
High School Diploma (n=264)	24.2	25.4	3.4	47.0
Community College: No Diploma (n=28)	17.9	17.9	3.6	60.7
Community College Diploma (n=146)	19.2	26.0	4.8	50.0
University Without Degree (n=58)	17.2	22.4	8.6	51.7
University Degree (n=154)	22.7	13.6	3.9	59.7
<b>Disability:</b>				
Yes (n=120)	18.3	25.8	4.2	51.7
No (n=884)	23.2	20.8	3.7	52.1
<b>Victim of a Crime:</b>				
Yes (n=404)	22.0	19.6	4.5	53.7
No (n=605)	22.6	22.8	3.3	51.2
<b>Type of Crime:</b>				
Personal (n=44)	25.0	20.5	6.8	47.7
Property (n=326)	22.7	18.4	3.7	54.9
Both (n=32)	9.4	28.1	9.4	53.1
<b>Location of Crime:</b>				
Home (n=153)	24.2	17.0	5.9	52.9
Neighbourhood (n=97)	24.7	22.7	3.1	48.5
Inside Region (n=59)	23.7	20.3	1.7	54.2
Outside Region (n=38)	21.1	10.5	5.3	63.2
Any combination of above (n=56)	10.7	25.0	5.4	58.9
<b>Time at Current Address:</b>				
0-1yr. (n=53)	15.1	18.9	7.5	58.5
2-5yrs. (n=337)	21.4	23.4	5.0	50.1
6-10yrs. (n=205)	25.4	22.9	2.9	48.8
11-15yrs. (n=106)	21.7	21.7	3.8	52.8
16+yrs. (n=298)	23.5	19.8	1.3	55.0
<b>Neighbourhood Type:</b>				
Rural (n=110)	21.8	11.8	1.8	64.5
Urban (n=908)	22.5	22.9	4.0	50.6

**APPENDIX 24**

**Q8: Thinking about the number of police you see in your neighbourhood, would you say that there are -**

RESPONSE (%)	TOO MANY	TOO FEW	RIGHT #	DON'T KNOW
<b>Regional Average (n=1032)</b>	<b>0.3</b>	<b>43.7</b>	<b>38.5</b>	<b>17.4</b>
<b>Sex:</b>				
Male (n=473)	0.4	39.1	44.2	16.3
Female (n=521)	0.2	47.6	33.0	19.0
<b>Age:</b>				
18-29 (n=94)	0.0	43.6	43.6	12.8
30-39 (n=222)	1.4	47.3	35.6	15.3
40-49 (n=216)	0.0	48.6	37.0	14.4
50-59 (n=136)	0.0	39.0	42.6	18.4
60-69 (n=176)	0.0	40.3	42.6	17.0
70+ (n=151)	0.0	35.8	34.4	29.8
<b>Live Alone:</b>				
Yes (n=216)	0.5	38.9	38.9	21.8
No (n=798)	0.3	44.9	38.5	16.3
<b>Children Living at Home:</b>				
Yes (n=344)	0.6	51.7	33.4	14.0
No (n=671)	0.1	39.3	41.3	19.2
<b>Type of Dwelling:</b>				
Single House (n=642)	0.2	45.2	37.2	17.3
Town or Row House (n=66)	1.5	51.5	39.4	7.6
Low-Rise Apartment (n=65)	0.0	36.9	43.1	20.0
Flat or Room in a House (n=6)	0.0	33.3	33.3	33.3
Semi-Detached or Double House (n=33)	0.0	60.6	27.3	12.1
Duplex (n=25)	0.0	28.0	48.0	24.0
High-Rise Apartment (n=170)	0.6	38.2	40.6	20.6
Other (n=14)	0.0	35.7	50.0	14.3
<b>Tenure Status:</b>				
Dwelling Owned (n=720)	0.1	40.0	41.0	18.3
Dwelling Rented (n=295)	0.7	40.0	41.0	18.3
<b>Income:</b>				
Under \$20,000 (n=197)	0.5	38.6	37.6	23.4
\$20,001-\$40,000 (n=312)	0.3	41.3	40.4	17.9
\$40,001-\$60,000 (n=241)	0.0	44.0	42.3	13.7
\$61,000+ (n=195)	0.5	48.7	35.9	14.4
<b>Ethnic Background:</b>				
Black (n=19)	0.0	36.8	36.8	21.1
East Asian (n=15)	0.0	20.0	60.0	20.0
South Asian (n=8)	0.0	50.0	37.5	12.5
West Asian (n=9)	0.0	66.7	22.2	11.1
South-East Asian (n=4)	0.0	50.0	50.0	0.0
Native Canadian (n=17)	5.9	47.1	35.3	11.8
White (n=932)	0.2	43.8	38.4	17.5
Other (n=3)	0.0	66.7	33.3	0.0

**APPENDIX 24 (continued)**

RESPONSE (%)	TOO MANY	TOO FEW	RIGHT #	DON'T KNOW
<b>Education:</b>				
Less Than Grade Nine (9) (n=123)	0.8	40.7	31.7	26.8
High School Without Diploma (n=200)	0.0	47.5	39.5	13.0
High School Diploma (n=265)	0.4	42.6	40.8	16.2
Community College: No Diploma (n=29)	0.0	44.8	48.3	6.9
Community College Diploma (n=147)	0.0	42.9	38.8	17.7
University Without Degree (n=58)	0.0	41.4	37.9	20.7
University Degree (n=153)	0.7	43.1	37.9	18.3
<b>Disability:</b>				
Yes (n=123)	0.8	48.0	35.0	16.3
No (n=887)	0.2	43.0	39.0	17.7
<b>Victim of a Crime:</b>				
Yes (n=406)	0.0	46.8	36.9	16.3
No (n=609)	0.5	41.7	39.4	18.2
<b>Type of Crime:</b>				
Personal (n=44)	0.0	52.3	38.6	9.1
Property (n=327)	0.0	46.5	37.0	16.5
Both (n=33)	0.0	39.4	33.3	27.3
<b>Location of Crime:</b>				
Home (n=153)	0.0	47.7	35.9	16.3
Neighbourhood (n=97)	0.0	52.6	29.9	17.5
Inside Region (n=59)	0.0	35.6	47.5	16.9
Outside Region (n=38)	0.0	44.7	42.1	13.2
Any combination of above (n=57)	0.0	45.6	38.6	15.8
<b>Time at Current Address:</b>				
0-1yr. (n=53)	0.0	35.8	45.3	18.9
2-5yrs. (n=340)	0.6	42.4	40.3	16.5
6-10yrs. (n=207)	0.0	47.8	37.2	15.0
11-15yrs. (n=105)	0.0	45.7	35.2	19.0
16+yrs. (n=300)	0.0	42.7	37.7	19.7
<b>Neighbourhood Type:</b>				
Rural (n=111)	0.0	48.6	40.5	10.8
Urban (n=913)	0.3	43.2	38.1	18.3

**APPENDIX 25**

**Q9: Would you like to see your police on foot, on bicycle or in car?**

RESPONSE (%)	ON FOOT	ON BICYCLE	IN CAR	DON'T KNOW
<b>Regional Average (n=1032)</b>	<b>19.7</b>	<b>12.4</b>	<b>53.5</b>	<b>11.4</b>
<b>Sex:</b>				
Male (n=466)	19.3	12.2	57.3	8.6
Female (n=517)	20.1	13.0	50.3	13.3
<b>Age:</b>				
18-29 (n=91)	22.0	14.3	53.8	8.8
30-39 (n=219)	18.7	15.5	51.6	10.0
40-49 (n=214)	20.6	13.6	50.5	12.6
50-59 (n=135)	19.3	11.1	57.8	8.1
60-69 (n=176)	20.5	9.7	52.8	13.6
70+ (n=149)	16.8	9.4	59.1	14.1
<b>Live Alone:</b>				
Yes (n=214)	27.6	11.2	47.7	10.7
No (n=789)	17.4	12.7	55.4	11.4
<b>Children Living at Home:</b>				
Yes (n=342)	17.0	13.5	56.4	9.9
No (n=662)	21.3	11.9	52.0	11.9
<b>Type of Dwelling:</b>				
Single House (n=636)	13.5	12.3	58.3	12.7
Town or Row House (n=66)	30.3	9.1	51.5	7.6
Low-Rise Apartment (n=65)	33.8	18.5	35.4	10.8
Flat or Room in a House (n=6)	33.3	33.3	16.7	0.0
Semi-Detached or Double House (n=33)	21.2	15.2	54.5	9.1
Duplex (n=25)	24.0	24.0	32.0	12.0
High-Rise Apartment (n=165)	32.1	9.7	46.1	9.1
Other (n=14)	21.4	0.0	64.3	7.1
<b>Tenure Status:</b>				
Dwelling Owned (n=714)	14.6	12.9	56.9	12.5
Dwelling Rented (n=290)	32.4	11.4	45.2	8.6
<b>Income:</b>				
Under \$20,000 (n=198)	25.3	10.1	53.0	9.1
\$20,001-\$40,000 (n=306)	20.3	11.1	53.9	12.4
\$40,001-\$60,000 (n=240)	20.8	15.4	51.3	10.0
\$61,000+ (n=191)	12.6	14.7	58.1	11.0
<b>Ethnic Background:</b>				
Black (n=19)	36.8	10.5	36.8	10.5
East Asian (n=15)	33.3	13.3	46.7	6.7
South Asian (n=8)	25.0	0.0	25.0	37.5
West Asian (n=9)	33.3	11.1	44.4	11.1
South-East Asian (n=4)	75.0	25.0	0.0	0.0
Native Canadian (n=17)	35.3	0.0	58.8	5.9
White (n=921)	18.3	12.5	54.9	11.2
Other (n=3)	33.3	33.3	0.0	33.3

**APPENDIX 25 (continued)**

RESPONSE (%)	ON FOOT	ON BICYCLE	IN CAR	DON'T KNOW
<b>Education:</b>				
Less Than Grade Nine (9) (n=122)	15.6	9.8	58.2	13.6
High School Without Diploma (n=200)	24.0	7.0	57.0	10.5
High School Diploma (n=258)	19.0	12.4	55.8	10.5
Community College: No Diploma (n=28)	21.4	14.3	53.6	10.7
Community College Diploma (n=145)	24.1	11.0	52.4	10.3
University Without Degree (n=59)	18.6	13.6	45.8	16.9
University Degree (n=154)	14.9	22.1	46.8	11.7
<b>Disability:</b>				
Yes (n=122)	23.0	9.8	55.7	8.2
No (n=877)	19.4	12.4	53.5	11.7
<b>Victim of a Crime:</b>				
Yes (n=400)	19.8	13.5	52.0	10.8
No (n=604)	19.5	11.6	54.5	11.9
<b>Type of Crime:</b>				
Personal (n=43)	18.6	2.3	62.8	7.0
Property (n=322)	18.3	14.6	52.5	11.2
Both (n=33)	36.4	15.2	30.3	15.2
<b>Location of Crime:</b>				
Home (n=155)	12.9	15.5	56.8	10.3
Neighbourhood (n=91)	35.2	4.4	46.2	8.8
Inside Region (n=59)	13.6	11.9	55.9	15.3
Outside Region (n=37)	16.2	16.2	62.2	2.7
Any combination of above (n=56)	21.4	23.2	37.5	16.1
<b>Time at Current Address:</b>				
0-1yr. (n=51)	19.6	11.8	58.8	7.8
2-5yrs. (n=334)	19.5	13.8	52.1	9.9
6-10yrs. (n=206)	18.4	13.6	52.9	12.1
11-15yrs. (n=106)	28.3	12.3	49.1	10.4
16+yrs. (n=297)	16.8	10.8	56.6	13.5
<b>Neighbourhood Type:</b>				
Rural (n=111)	5.4	1.8	82.0	9.9
Urban (n=901)	21.5	13.7	49.9	11.5

**APPENDIX 26**

**Q10a - During the past year, did you talk to or were you in contact with a police officer in your Region specifically for any reason?**

RESPONSE (%)	YES	NO
<b>Regional Average (n=1032)</b>	<b>45.7</b>	<b>54.3</b>
<b>Sex:</b>		
Male (n=474)	47.0	53.0
Female (n=526)	44.7	55.3
<b>Age:</b>		
18-29 (n=95)	56.8	43.2
30-39 (n=224)	55.4	44.6
40-49 (n=217)	50.7	49.3
50-59 (n=134)	48.5	51.5
60-69 (n=179)	38.0	62.0
70+ (n=152)	28.3	71.7
<b>Live Alone:</b>		
Yes (n=218)	37.6	62.4
No (n=802)	48.1	51.9
<b>Children Living at Home:</b>		
Yes (n=346)	53.5	46.5
No (n=675)	42.4	57.6
<b>Type of Dwelling:</b>		
Single House (n=649)	45.8	54.2
Town or Row House (n=66)	47.0	53.0
Low-Rise Apartment (n=65)	49.2	50.8
Flat or Room in a House (n=5)	100.0	0.0
Semi-Detached or Double House (n=32)	43.8	56.3
Duplex (n=26)	65.4	34.6
High-Rise Apartment (n=170)	40.6	59.4
Other (n=14)	42.9	57.1
<b>Tenure Status:</b>		
Dwelling Owned (n=725)	45.9	54.1
Dwelling Rented (n=296)	45.9	54.1
<b>Income:</b>		
Under \$20,000 (n=200)	35.5	64.5
\$20,001-\$40,000 (n=314)	45.9	54.1
\$40,001-\$60,000 (n=242)	47.5	52.5
\$61,000+ (n=194)	56.2	43.8
<b>Ethnic Background:</b>		
Black (n=19)	52.6	47.4
East Asian (n=15)	53.5	46.7
South Asian (n=8)	50.0	50.0
West Asian (n=8)	75.0	25.0
South-East Asian (n=4)	50.0	50.0
Native Canadian (n=17)	47.1	52.9
White (n=939)	45.0	55.0
Other (n=3)	33.3	66.7

**APPENDIX 26 (continued)**

RESPONSE (%)	YES	NO
<b>Education:</b>		
Less Than Grade Nine (9) (n=122)	31.1	68.9
High School Without Diploma (n=202)	39.6	60.4
High School Diploma (n=267)	45.3	54.7
Community College: No Diploma (n=30)	46.7	53.3
Community College Diploma (n=148)	55.4	44.6
University Without Degree (n=59)	55.9	44.1
University Degree (n=153)	54.2	45.8
<b>Disability:</b>		
Yes (n=125)	47.2	52.8
No (n=891)	45.3	54.7
<b>Victim of a Crime:</b>		
Yes (n=410)	61.5	38.5
No (n=611)	35.2	64.8
<b>Type of Crime:</b>		
Personal (n=44)	75.0	25.0
Property (n=331)	59.5	40.5
Both (n=33)	66.7	33.3
<b>Location of Crime:</b>		
Home (n=156)	64.7	35.3
Neighbourhood (n=97)	64.9	35.1
Inside Region (n=60)	60.0	40.0
Outside Region (n=38)	31.6	68.4
Any combination of above (n=57)	70.2	29.8
<b>Time at Current Address:</b>		
0-1yr. (n=53)	41.5	58.5
2-5yrs. (n=343)	53.4	46.6
6-10yrs. (n=207)	42.5	57.5
11-15yrs. (n=107)	42.1	57.9
16+yrs. (n=300)	41.7	58.3
<b>Neighbourhood Type:</b>		
Rural (n=112)	39.3	60.7
Urban (n=917)	46.6	53.4

**APPENDIX 27**

**Q10b - If "Yes", were they courteous and professional?**

RESPONSE (%)	YES	NO	DON'T KNOW
<b>Regional Average (n=466)</b>	<b>90.1</b>	<b>8.2</b>	<b>0.9</b>
<b>Sex:</b>			
Male (n=224)	92.0	7.1	0.9
Female (n=232)	88.4	9.1	0.9
<b>Age:</b>			
18-29 (n=54)	85.2	13.0	1.9
30-39 (n=125)	88.8	8.8	0.8
40-49 (n=108)	92.6	6.5	0.0
50-59 (n=64)	93.8	6.3	0.0
60-69 (n=68)	88.2	8.8	1.5
70+ (n=42)	90.5	7.1	2.4
<b>Live Alone:</b>			
Yes (n=81)	91.4	8.6	0.0
No (n=383)	90.1	7.8	1.0
<b>Children Living at Home:</b>			
Yes (n=184)	89.7	7.1	1.1
No (n=284)	90.5	8.8	0.7
<b>Type of Dwelling:</b>			
Single House (n=293)	91.5	7.2	1.0
Town or Row House (n=31)	80.6	16.1	3.2
Low-Rise Apartment (n=33)	84.8	12.1	0.0
Flat or Room in a House (n=5)	60.0	40.0	0.0
Semi-Detached or Double House (n=15)	86.7	6.7	0.0
Duplex (n=17)	88.2	11.8	0.0
High-Rise Apartment (n=68)	95.6	4.4	0.0
Other (n=6)	83.3	0.0	0.0
<b>Tenure Status:</b>			
Dwelling Owned (n=331)	90.6	7.9	0.9
Dwelling Rented (n=136)	89.0	8.8	0.7
<b>Income:</b>			
Under \$20,000 (n=71)	87.3	9.9	0.0
\$20,001-\$40,000 (n=144)	87.5	9.0	2.1
\$40,001-\$60,000 (n=116)	89.7	9.5	0.9
\$61,000+ (n=106)	95.3	4.7	0.0
<b>Ethnic Background:</b>			
Black (n=10)	100.0	0.0	0.0
East Asian (n=8)	87.5	12.5	0.0
South Asian (n=4)	100.0	0.0	0.0
West Asian (n=6)	100.0	0.0	0.0
South-East Asian (n=2)	100.0	0.0	0.0
Native Canadian (n=8)	50.0	50.0	0.0
White (n=421)	90.3	7.8	1.0
Other (n=1)	100.0	0.0	0.0

**APPENDIX 27 (continued)**

<b>Response (%)</b>	<b>Yes</b>	<b>No</b>	<b>Don't Know</b>
<b>Education:</b>			
Less Than Grade Nine (9) (n=36)	94.4	2.8	2.8
High School Without Diploma (n=82)	89.0	7.3	1.2
High School Diploma (n=121)	87.6	11.6	0.0
Community College: No Diploma (n=14)	85.7	7.1	0.0
Community College Diploma (n=82)	86.6	13.4	0.0
University Without Degree (n=33)	100.0	0.0	0.0
University Degree (n=80)	92.5	6.3	1.3
<b>Disability:</b>			
Yes (n=59)	88.1	10.2	1.7
No (n=401)	90.3	8.0	0.7
<b>Victim of a Crime:</b>			
Yes (n=250)	87.6	10.8	0.4
No (n=214)	93.0	5.1	1.4
<b>Type of Crime:</b>			
Personal (n=33)	81.8	15.2	0.0
Property (n=196)	90.3	8.2	0.5
Both (n=21)	71.4	28.6	0.0
<b>Location of Crime:</b>			
Home (n=101)	91.1	7.9	1.0
Neighbourhood (n=64)	85.9	14.1	0.0
Inside Region (n=36)	91.7	8.3	0.0
Outside Region (n=11)	72.7	8.2	0.0
Any combination of above (n=38)	81.6	13.2	0.0
<b>Time at Current Address:</b>			
0-1yr. (n=22)	86.4	13.6	0.0
2-5yrs. (n=182)	89.0	8.2	0.5
6-10yrs. (n=88)	90.9	8.0	1.1
11-15yrs. (n=45)	95.6	4.4	0.0
16+yrs. (n=123)	90.2	8.1	1.6
<b>Neighbourhood Type:</b>			
Rural (n=43)	90.7	7.0	0.0
Urban (n=425)	90.1	8.2	0.9

**APPENDIX 28**

**Q10C - If "Yes", were they competent?**

RESPONSE (%)	YES	NO	DON'T KNOW
<b>Regional Average (n=462)</b>	<b>86.6</b>	<b>7.6</b>	<b>5.0</b>
<b>Sex:</b>			
Male (n=222)	87.8	5.0	6.8
Female (n=229)	85.2	10.0	3.5
<b>Age:</b>			
18-29 (n=53)	86.8	11.3	1.9
30-39 (n=125)	85.6	8.0	4.8
40-49 (n=106)	89.6	7.5	2.8
50-59 (n=63)	90.5	4.8	4.8
60-69 (n=67)	80.6	7.5	9.0
70+ (n=432)	83.7	7.0	9.3
<b>Live Alone:</b>			
Yes (n=80)	85.0	12.5	2.5
No (n=380)	87.4	6.3	5.3
<b>Children Living at Home:</b>			
Yes (n=183)	86.3	6.6	5.5
No (n=281)	86.8	8.2	4.6
<b>Type of Dwelling:</b>			
Single House (n=291)	86.9	6.5	6.2
Town or Row House (n=30)	83.3	13.3	3.3
Low-Rise Apartment (n=33)	84.8	12.1	3.0
Flat or Room in a House (n=5)	60.0	40.0	0.0
Semi-Detached or Double House (n=15)	86.7	6.7	0.0
Duplex (n=17)	94.1	0.0	0.0
High-Rise Apartment (n=67)	89.6	7.5	3.0
Other (n=6)	66.7	0.0	16.7
<b>Tenure Status:</b>			
Dwelling Owned (n=328)	86.0	7.0	6.1
Dwelling Rented (n=135)	88.1	8.9	2.2
<b>Income:</b>			
Under \$20,000 (n=72)	84.7	11.1	0.0
\$20,001-\$40,000 (n=139)	84.9	7.2	7.2
\$40,001-\$60,000 (n=116)	88.8	6.0	5.2
\$61,000+ (n=106)	89.6	5.7	4.7
<b>Ethnic Background:</b>			
Black (n=10)	100.0	0.0	0.0
East Asian (n=8)	62.5	0.0	25.0
South Asian (n=4)	100.0	0.0	0.0
West Asian (n=6)	83.3	0.0	16.7
South-East Asian (n=2)	100.0	0.0	0.0
Native Canadian (n=8)	50.0	25.0	25.0
White (n=417)	87.3	7.7	4.3
Other (n=1)	0.0	100.0	0.0

**APPENDIX 28 (continued)**

<b>Response (%)</b>	<b>Yes</b>	<b>No</b>	<b>Don't Know</b>
<b>Education:</b>			
Less Than Grade Nine (9) (n=36)	86.1	2.8	8.3
High School Without Diploma (n=81)	90.1	6.2	1.2
High School Diploma (n=120)	82.5	10.0	7.5
Community College: No Diploma (n=14)	78.6	14.3	7.1
Community College Diploma (n=81)	85.2	11.1	2.5
University Without Degree (n=33)	97.0	0.0	3.0
University Degree (n=80)	87.5	6.3	6.3
<b>Disability:</b>			
Yes (n=59)	79.7	11.9	8.5
No (n=398)	87.4	7.0	4.5
<b>Victim of a Crime:</b>			
Yes (n=248)	83.1	10.1	6.0
No (n=213)	90.6	4.7	3.8
<b>Type of Crime:</b>			
Personal (n=33)	72.7	15.2	9.1
Property (n=194)	87.6	6.7	5.2
Both (n=21)	57.1	33.3	9.5
<b>Location of Crime:</b>			
Home (n=100)	85.0	8.0	7.0
Neighbourhood (n=63)	81.0	12.7	4.8
Inside Region (n=36)	88.9	11.1	0.0
Outside Region (n=11)	63.6	9.1	27.3
Any combination of above (n=38)	81.6	10.5	5.3
<b>Time at Current Address:</b>			
0-1yr. (n=22)	90.9	9.1	0.0
2-5yrs. (n=180)	87.2	7.8	3.9
6-10yrs. (n=88)	86.4	8.0	4.5
11-15yrs. (n=45)	82.2	4.4	13.3
16+yrs. (n=121)	86.8	7.4	5.0
<b>Neighbourhood Type:</b>			
Rural (n=42)	81.0	11.9	4.8
Urban (n=422)	87.2	7.1	5.0

**APPENDIX 29**

**Q11- Do you know any of the police officers working your neighbourhood? That is, have you seen a particular officer around enough times that you would be able to recognize him/her if you saw them again?**

RESPONSE (%)	YES	NO
<b>Regional Average (n=1032)</b>	<b>6.0</b>	<b>93.9</b>
<b>Sex:</b>		
Male (n=472)	5.5	94.5
Female (n=528)	6.1	93.6
<b>Age:</b>		
18-29 (n=95)	8.4	91.6
30-39 (n=223)	9.9	90.1
40-49 (n=217)	3.2	96.3
50-59 (n=136)	8.8	91.2
60-69 (n=177)	3.4	96.6
70+ (n=152)	2.6	97.4
<b>Live Alone:</b>		
Yes (n=217)	3.7	95.9
No (n=801)	6.6	93.3
<b>Children Living at Home:</b>		
Yes (n=348)	6.9	92.8
No (n=672)	5.5	94.3
<b>Type of Dwelling:</b>		
Single House (n=647)	6.5	93.4
Town or Row House (n=66)	10.6	89.4
Low-Rise Apartment (n=64)	6.3	93.8
Flat or Room in a House (n=6)	16.7	83.3
Semi-Detached or Double House (n=33)	3.0	93.9
Duplex (n=26)	0.0	100.0
High-Rise Apartment (n=169)	2.4	97.6
Other (n=14)	14.3	85.7
<b>Tenure Status:</b>		
Dwelling Owned (n=726)	5.5	94.2
Dwelling Rented (n=294)	7.1	92.9
<b>Income:</b>		
Under \$20,000 (n=198)	4.5	94.9
\$20,001-\$40,000 (n=315)	6.0	93.7
\$40,001-\$60,000 (n=243)	7.8	92.2
\$61,000+ (n=194)	5.2	94.8
<b>Ethnic Background:</b>		
Black (n=19)	10.5	89.5
East Asian (n=15)	0.0	100.0
South Asian (n=8)	0.0	100.0
West Asian (n=9)	22.2	77.8
South-East Asian (n=4)	0.0	100.0
Native Canadian (n=17)	0.0	100.0
White (n=936)	5.9	93.9
Other (n=3)	0.0	100.0

**APPENDIX 29 (continued)**

RESPONSE (%)	YES	NO
<b>Education:</b>		
Less Than Grade Nine (9) (n=122)	3.3	95.9
High School Without Diploma (n=201)	6.0	94.0
High School Diploma (n=267)	4.5	95.1
Community College: No Diploma (n=30)	3.3	96.7
Community College Diploma (n=147)	10.2	89.8
University Without Degree (n=59)	10.2	89.8
University Degree (n=153)	4.6	95.4
<b>Disability:</b>		
Yes (n=123)	8.1	91.1
No (n=892)	5.7	94.2
<b>Victim of a Crime:</b>		
Yes (n=410)	7.3	92.7
No (n=609)	5.1	94.6
<b>Type of Crime:</b>		
Personal (n=43)	14.0	86.0
Property (n=332)	5.7	94.3
Both (n=33)	15.2	84.8
<b>Location of Crime:</b>		
Home (n=157)	8.3	91.7
Neighbourhood (n=97)	7.2	92.8
Inside Region (n=59)	6.8	93.2
Outside Region (n=38)	2.6	97.4
Any combination of above (n=57)	8.8	91.2
<b>Time at Current Address:</b>		
0-1yr. (n=53)	7.5	92.5
2-5yrs. (n=342)	6.1	93.9
6-10yrs. (n=206)	6.3	93.7
11-15yrs. (n=105)	6.7	92.4
16+yrs. (n=303)	5.0	94.7
<b>Neighbourhood Type:</b>		
Rural (n=112)	8.0	92.0
Urban (n=915)	5.7	94.1

**APPENDIX 30**

**Q12: Would you prefer to have more, the same, or less regular, personal contact with your police?**

RESPONSE (%)	MORE	LESS	SAME	DON'T KNOW
<b>Regional Average (n=1032)</b>	<b>48.8</b>	<b>2.0</b>	<b>37.5</b>	<b>11.8</b>
<b>Sex:</b>				
Male (n=462)	46.5	1.5	40.3	11.7
Female (n=515)	51.3	2.3	34.8	11.7
<b>Age:</b>				
18-29 (n=94)	60.6	2.1	30.9	6.4
30-39 (n=220)	56.8	4.5	30.9	7.7
40-49 (n=214)	56.5	0.9	33.6	8.9
50-59 (n=132)	48.5	0.8	42.4	8.3
60-69 (n=173)	42.8	1.2	43.4	12.7
70+ (n=145)	24.8	1.4	45.5	28.3
<b>Live Alone:</b>				
Yes (n=209)	46.9	2.9	34.9	15.3
No (n=788)	49.2	1.8	10.7	38.3
<b>Children Living at Home:</b>				
Yes (n=344)	57.3	3.2	32.8	6.7
No (n=654)	44.5	1.4	39.9	14.2
<b>Type of Dwelling:</b>				
Single House (n=637)	48.2	1.4	39.4	1.0
Town or Row House (n=66)	57.6	3.0	34.8	4.5
Low-Rise Apartment (n=64)	56.3	3.1	23.4	17.2
Flat or Room in a House (n=6)	16.7	33.3	50.0	0.0
Semi-Detached or Double House (n=31)	51.6	0.0	38.7	9.7
Duplex (n=25)	44.0	8.0	44.0	4.0
High-Rise Apartment (n=162)	44.4	1.9	36.4	17.3
Other (n=13)	69.2	0.0	23.1	7.7
<b>Tenure Status:</b>				
Dwelling Owned (n=712)	49.6	1.5	38.6	10.3
Dwelling Rented (n=286)	47.2	3.1	35.0	14.7
<b>Income:</b>				
Under \$20,000 (n=193)	39.9	3.6	34.2	22.3
\$20,001-\$40,000 (n=305)	48.2	2.0	39.0	10.8
\$40,001-\$60,000 (n=240)	54.6	1.3	37.9	6.3
\$61,000+ (n=190)	56.3	1.6	36.3	5.8
<b>Ethnic Background:</b>				
Black (n=18)	33.3	11.1	27.8	27.8
East Asian (n=14)	42.9	7.1	28.6	21.4
South Asian (n=8)	50.0	0.0	37.5	12.5
West Asian (n=8)	50.0	0.0	50.0	0.0
South-East Asian (n=4)	75.0	0.0	25.0	0.0
Native Canadian (n=17)	52.9	5.9	35.3	5.9
White (n=918)	49.2	1.6	37.8	11.3
Other (n=3)	33.3	0.0	66.7	0.0

**APPENDIX 30 (continued)**

RESPONSE (%)	MORE	LESS	SAME	DON'T KNOW
<b>Education:</b>				
Less Than Grade Nine (9) (n=119)	42.9	0.8	32.8	23.5
High School Without Diploma (n=196)	41.3	2.6	41.3	14.8
High School Diploma (n=261)	48.3	1.1	42.5	8.0
Community College: No Diploma (n=30)	60.0	6.7	30.0	3.3
Community College Diploma (n=147)	45.6	2.7	39.5	12.2
University Without Degree (n=57)	50.9	1.8	38.6	8.8
University Degree (n=150)	63.3	2.7	27.3	6.7
<b>Disability:</b>				
Yes (n=121)	45.5	3.3	28.9	22.3
No (n=873)	49.3	1.7	38.7	10.3
<b>Victim of a Crime:</b>				
Yes (n=403)	56.8	3.7	32.5	6.9
No (n=595)	43.2	0.8	41.0	15.0
<b>Type of Crime:</b>				
Personal (n=44)	52.3	6.8	29.5	11.4
Property (n=324)	57.7	2.5	5.9	34.0
Both (n=33)	54.5	12.1	21.2	12.1
<b>Location of Crime:</b>				
Home (n=154)	51.3	5.2	34.4	9.1
Neighbourhood (n=95)	56.8	4.2	29.5	9.5
Inside Region (n=59)	61.0	1.7	32.2	5.1
Outside Region (n=38)	65.8	0.0	34.2	0.0
Any combination of above (n=55)	61.8	3.6	30.9	3.6
<b>Time at Current Address:</b>				
0-1yr. (n=53)	52.8	1.9	34.0	11.3
2-5yrs. (n=338)	55.6	2.7	32.5	9.2
6-10yrs. (n=201)	46.8	2.5	39.8	10.9
11-15yrs. (n=106)	46.2	1.9	39.6	12.3
16+yrs. (n=292)	42.1	0.7	41.8	15.4
<b>Neighbourhood Type:</b>				
Rural (n=108)	46.3	0.0	41.7	12.0
Urban (n=898)	49.0	2.2	37.1	11.7

**APPENDIX 31**

**Q13a - Do you know where the police station that is responsible for your neighbourhood is located?**

RESPONSE (%)	YES	NO
<b>Regional Average (n=1032)</b>	<b>74.2</b>	<b>25.7</b>
<b>Sex:</b>		
Male (n=473)	74.8	25.2
Female (n=528)	73.9	25.9
<b>Age:</b>		
18-29 (n=95)	63.2	36.8
30-39 (n=224)	71.9	28.1
40-49 (n=216)	75.0	25.0
50-59 (n=136)	83.1	16.2
60-69 (n=178)	80.9	19.1
70+ (n=153)	68.6	31.4
<b>Live Alone:</b>		
Yes (n=217)	70.0	29.5
No (n=803)	75.7	24.3
<b>Children Living at Home:</b>		
Yes (n=347)	73.5	26.5
No (n=674)	75.2	24.6
<b>Type of Dwelling:</b>		
Single House (n=648)	75.9	24.1
Town or Row House (n=66)	71.2	28.8
Low-Rise Apartment (n=65)	61.5	38.5
Flat or Room in a House (n=6)	100.0	0.0
Semi-Detached or Double House (n=33)	78.8	21.2
Duplex (n=25)	68.0	32.0
High-Rise Apartment (n=170)	74.1	25.3
Other (n=14)	64.3	35.7
<b>Tenure Status:</b>		
Dwelling Owned (n=725)	75.7	24.1
Dwelling Rented (n=296)	71.3	28.7
<b>Income:</b>		
Under \$20,000 (n=200)	73.0	27.0
\$20,001-\$40,000 (n=314)	76.8	22.9
\$40,001-\$60,000 (n=242)	71.9	28.1
\$61,000+ (n=194)	74.7	25.3
<b>Ethnic Background:</b>		
Black (n=19)	73.7	26.3
East Asian (n=15)	53.3	46.7
South Asian (n=8)	50.0	50.0
West Asian (n=9)	77.8	22.2
South-East Asian (n=4)	50.0	50.0
Native Canadian (n=17)	76.5	23.5
White (n=938)	74.8	25.1
Other (n=3)	66.7	33.3

**APPENDIX 31 (continued)**

RESPONSE (%)	YES	NO
<b>Education:</b>		
Less Than Grade Nine (9) (n=123)	72.4	27.6
High School Without Diploma (n=201)	76.1	23.9
High School Diploma (n=267)	80.5	19.1
Community College: No Diploma (n=29)	65.5	34.5
Community College Diploma (n=148)	75.7	24.3
University Without Degree (n=59)	72.9	27.1
University Degree (n=154)	63.6	36.4
<b>Disability:</b>		
Yes (n=125)	72.0	28.0
No (n=891)	74.6	25.3
<b>Victim of a Crime:</b>		
Yes (n=410)	75.4	24.6
No (n=611)	73.6	26.2
<b>Type of Crime:</b>		
Personal (n=44)	77.3	22.7
Property (n=331)	75.5	24.5
Both (n=33)	72.7	27.3
<b>Location of Crime:</b>		
Home (n=157)	79.0	21.0
Neighbourhood (n=97)	80.4	19.6
Inside Region (n=59)	66.1	33.9
Outside Region (n=38)	63.2	36.8
Any combination of above (n=57)	75.4	24.6
<b>Time at Current Address:</b>		
0-1yr. (n=52)	61.5	38.5
2-5yrs. (n=341)	70.4	29.3
6-10yrs. (n=207)	75.4	24.6
11-15yrs. (n=107)	72.0	28.0
16+yrs. (n=303)	80.2	19.8
<b>Neighbourhood Type:</b>		
Rural (n=108)	73.2	26.8
Urban (n=917)	74.4	25.5

**APPENDIX 32**

**Q13b: If "yes", in your opinion, is that police station close enough, too close, too far away?**

RESPONSE (%)	TOO CLOSE	CLOSE ENOUGH	TOO FAR AWAY	DOESN'T MATTER
<b>Regional Average (n=766)</b>	<b>0.3</b>	<b>66.2</b>	<b>18.4</b>	<b>15.1</b>
<b>Sex:</b>				
Male (n=357)	0.3	69.5	16.0	14.3
Female (n=390)	0.3	63.1	20.8	15.9
<b>Age:</b>				
18-29 (n=61)	0.0	70.5	9.8	19.7
30-39 (n=162)	0.6	64.2	19.8	15.4
40-49 (n=163)	0.6	60.7	23.3	15.3
50-59 (n=114)	0.0	69.3	17.5	13.2
60-69 (n=143)	0.0	69.9	16.1	14.0
70+ (n=105)	0.0	64.8	18.1	17.1
<b>Live Alone:</b>				
Yes (n=152)	0.0	70.4	14.5	15.1
No (n=612)	0.3	64.9	19.4	15.4
<b>Children Living at Home:</b>				
Yes (n=257)	0.4	60.3	22.6	16.7
No (n=509)	0.2	68.8	16.5	14.5
<b>Type of Dwelling:</b>				
Single House (n=496)	0.4	66.7	17.7	15.1
Town or Row House (n=45)	0.0	55.6	24.4	20.0
Low-Rise Apartment (n=42)	0.0	69.0	16.7	14.3
Flat or Room in a House (n=6)	0.0	83.3	16.7	0.0
Semi-Detached or Double House (n=26)	0.0	38.5	38.5	23.1
Duplex (n=18)	0.0	72.2	11.1	16.7
High-Rise Apartment (n=125)	0.0	71.2	15.2	13.6
Other (n=9)	0.0	44.4	44.4	11.1
<b>Tenure Status:</b>				
Dwelling Owned (n=552)	0.4	65.4	19.2	15.0
Dwelling Rented (n=212)	0.0	67.5	16.5	16.0
<b>Income:</b>				
Under \$20,000 (n=147)	0.0	68.7	12.9	18.4
\$20,001-\$40,000 (n=241)	0.0	68.9	17.0	14.1
\$40,001-\$60,000 (n=175)	0.6	64.6	21.1	13.7
\$61,000+ (n=146)	0.7	61.0	22.6	15.8
<b>Ethnic Background:</b>				
Black (n=14)	0.0	78.6	7.1	14.3
East Asian (n=8)	0.0	75.0	0.0	25.0
South Asian (n=4)	0.0	75.0	0.0	25.0
West Asian (n=7)	0.0	71.4	14.3	14.3
South-East Asian (n=2)	0.0	0.0	50.0	50.0
Native Canadian (n=13)	7.7	46.2	38.5	7.7
White (n=706)	0.1	66.3	18.6	15.0
Other (n=2)	0.0	0.0	100.0	0.0

**APPENDIX 32 (continued)**

RESPONSE (%)	TOO CLOSE	CLOSE ENOUGH	TOO FAR AWAY	DOESN'T MATTER
<b>Education:</b>				
Less Than Grade Nine (9) (n=87)	0.0	73.6	12.6	13.8
High School Without Diploma (n=155)	0.0	67.7	19.4	12.9
High School Diploma (n=218)	0.0	64.7	17.9	17.4
Community College: No Diploma (n=20)	5.0	65.0	10.0	20.0
Community College Diploma (n=111)	0.0	64.9	16.2	18.9
University Without Degree (n=43)	0.0	60.5	27.9	11.6
University Degree (n=99)	1.0	62.6	22.2	14.1
<b>Disability:</b>				
Yes (n=91)	0.0	70.3	16.5	13.2
No (n=668)	0.3	65.3	18.9	65.3
<b>Victim of a Crime:</b>				
Yes (n=311)	0.0	62.4	22.8	14.8
No (n=452)	0.4	68.1	15.7	15.7
<b>Type of Crime:</b>				
Personal (n=35)	0.0	62.9	22.9	14.3
Property (n=251)	0.0	62.2	21.9	15.9
Both (n=24)	0.0	58.3	33.3	8.3
<b>Location of Crime:</b>				
Home (n=124)	0.0	62.1	19.4	18.5
Neighbourhood (n=78)	0.0	62.8	20.5	16.7
Inside Region (n=40)	0.0	55.0	35.0	10.0
Outside Region (n=25)	0.0	64.0	20.0	16.0
Any combination of above (n=43)	0.0	69.8	25.6	4.7
<b>Time at Current Address:</b>				
0-1yr. (n=33)	0.0	63.6	18.2	18.2
2-5yrs. (n=241)	0.0	63.9	20.3	15.8
6-10yrs. (n=156)	0.0	65.4	19.9	14.7
11-15yrs. (n=78)	0.0	75.6	16.7	7.7
16+yrs. (n=244)	0.4	66.0	16.0	17.6
<b>Neighbourhood Type:</b>				
Rural (n=83)	0.0	59.0	24.1	16.9
Urban (n=685)	0.3	66.9	17.8	15.0

**APPENDIX 33**

**Q13c - If "NO", does it concern you to know where it is?**

RESPONSE (%)	YES	NO
<b>Regional Average (n=258)</b>	<b>78.7</b>	<b>21.3</b>
<b>Sex:</b>		
Male (n=117)	76.9	23.1
Female (n=134)	80.6	19.4
<b>Age:</b>		
18-29 (n=35)	91.4	8.6
30-39 (n=60)	80.0	20.0
40-49 (n=53)	83.0	17.0
50-59 (n=22)	77.3	22.7
60-69 (n=35)	74.3	25.7
70+ (n=45)	64.4	35.6
<b>Live Alone:</b>		
Yes (n=63)	76.2	23.8
No (n=190)	78.9	21.1
<b>Children Living at Home:</b>		
Yes (n=91)	84.6	15.4
No (n=162)	74.7	25.3
<b>Type of Dwelling:</b>		
Single House (n=149)	79.9	20.1
Town or Row House (n=20)	85.0	15.0
Low-Rise Apartment (n=25)	80.0	20.0
Flat or Room in a House (n=0)	0.0	0.0
Semi-Detached or Double House (n=7)	85.7	14.3
Duplex (n=7)	57.1	42.9
High-Rise Apartment (n=44)	72.7	27.3
Other (n=5)	80.0	20.0
<b>Tenure Status:</b>		
Dwelling Owned (n=169)	79.9	20.1
Dwelling Rented (n=84)	77.4	22.6
<b>Income:</b>		
Under \$20,000 (n=52)	71.2	28.8
\$20,001-\$40,000 (n=74)	79.7	20.3
\$40,001-\$60,000 (n=64)	79.7	20.3
\$61,000+ (n=48)	85.4	14.6
<b>Ethnic Background:</b>		
Black (n=5)	80.0	20.0
East Asian (n=7)	85.7	14.3
South Asian (n=3)	66.7	33.3
West Asian (n=2)	50.0	50.0
South-East Asian (n=2)	100.0	0.0
Native Canadian (n=4)	75.0	25.0
White (n=230)	79.6	20.6
Other (n=1)	0.0	100.0

**APPENDIX 33 (continued)**

RESPONSE (%)	YES	NO
<b>Education:</b>		
Less Than Grade Nine (9) (n=33)	78.8	21.2
High School Without Diploma (n=48)	75.0	25.0
High School Diploma (n=49)	79.6	20.4
Community College: No Diploma (n=10)	70.0	30.0
Community College Diploma (n=37)	89.2	10.8
University Without Degree (n=15)	66.7	33.3
University Degree (n=54)	79.6	20.4
<b>Disability:</b>		
Yes (n=33)	69.7	30.3
No (n=221)	79.6	20.4
<b>Victim of a Crime:</b>		
Yes (n=103)	82.5	17.5
No (n=152)	75.7	24.3
<b>Type of Crime:</b>		
Personal (n=9)	100.0	0.0
Property (n=82)	82.9	17.1
Both (n=11)	63.6	36.4
<b>Location of Crime:</b>		
Home (n=34)	73.5	26.5
Neighbourhood (n=20)	95.0	5.0
Inside Region (n=20)	90.0	10.0
Outside Region (n=13)	84.6	15.4
Any combination of above (n=15)	73.3	26.7
<b>Time at Current Address:</b>		
0-1yr. (n=19)	78.9	21.1
2-5yrs. (n=101)	80.2	19.8
6-10yrs. (n=48)	91.7	8.3
11-15yrs. (n=30)	70.0	30.0
16+yrs. (n=57)	68.4	31.6
<b>Neighbourhood Type:</b>		
Rural (n=29)	89.7	10.3
Urban (n=229)	77.3	22.7

**APPENDIX 34**

**Q14a - Are there any improvements you would like to see in local police services in your neighbourhood?**

RESPONSE (%)	YES	NO
<b>Regional Average (n=1032)</b>	<b>48.6</b>	<b>51.4</b>
<b>Sex:</b>		
Male (n=438)	45.0	55.0
Female (n=469)	52.2	47.8
<b>Age:</b>		
18-29 (n=89)	56.2	43.8
30-39 (n=207)	54.6	45.4
40-49 (n=191)	60.2	39.8
50-59 (n=122)	49.2	50.8
60-69 (n=160)	36.3	63.8
70+ (n=134)	32.1	67.9
<b>Live Alone:</b>		
Yes (n=193)	42.0	58.0
No (n=728)	50.1	49.9
<b>Children Living at Home:</b>		
Yes (n=314)	58.6	41.4
No (n=607)	43.2	56.8
<b>Type of Dwelling:</b>		
Single House (n=589)	50.3	49.7
Town or Row House (n=58)	51.7	48.3
Low-Rise Apartment (n=62)	51.6	48.4
Flat or Room in a House (n=5)	40.0	60.0
Semi-Detached or Double House (n=29)	44.8	55.2
Duplex (n=24)	37.5	62.5
High-Rise Apartment (n=145)	42.1	57.9
Other (n=14)	50.0	50.0
<b>Tenure Status:</b>		
Dwelling Owned (n=659)	49.5	50.5
Dwelling Rented (n=261)	46.4	53.6
<b>Income:</b>		
Under \$20,000 (n=176)	38.1	61.9
\$20,001-\$40,000 (n=285)	44.6	55.4
\$40,001-\$60,000 (n=227)	52.9	47.1
\$61,000+ (n=176)	60.2	39.8
<b>Ethnic Background:</b>		
Black (n=15)	46.7	53.3
East Asian (n=14)	42.9	57.1
South Asian (n=6)	50.0	50.0
West Asian (n=9)	55.6	44.4
South-East Asian (n=2)	100.0	0.0
Native Canadian (n=15)	60.0	40.0
White (n=851)	48.1	51.9
Other (n=3)	66.7	33.3

**APPENDIX 34 (continued)**

RESPONSE (%)	YES	NO
<b>Education:</b>		
Less Than Grade Nine (9) (n=113)	31.0	69.0
High School Without Diploma (n=184)	40.8	59.2
High School Diploma (n=244)	48.8	51.2
Community College: No Diploma (n=29)	58.6	41.4
Community College Diploma (n=139)	54.0	46.0
University Without Degree (n=52)	57.7	42.3
University Degree (n=130)	61.5	38.5
<b>Disability:</b>		
Yes (n=109)	45.9	54.1
No (n=808)	48.6	51.4
<b>Victim of a Crime:</b>		
Yes (n=367)	58.3	41.7
No (n=555)	42.0	58.0
<b>Type of Crime:</b>		
Personal (n=38)	57.9	42.1
Property (n=298)	56.7	43.3
Both (n=29)	79.3	20.7
<b>Location of Crime:</b>		
Home (n=142)	55.6	44.4
Neighbourhood (n=89)	60.7	39.3
Inside Region (n=51)	51.0	49.0
Outside Region (n=35)	57.1	42.9
Any combination of above (n=49)	71.4	28.6
<b>Time at Current Address:</b>		
0-1yr. (n=46)	63.0	37.0
2-5yrs. (n=311)	51.8	48.2
6-10yrs. (n=189)	50.8	49.2
11-15yrs. (n=88)	45.4	54.5
16+yrs. (n=276)	41.7	58.3
<b>Neighbourhood Type:</b>		
Rural (n=100)	53.0	47.0
Urban (n=828)	47.9	52.1

**APPENDIX 35**

**Q15 - Do you want to know where to get information on crime prevention in your neighbourhood?**

RESPONSE (%)	YES	NO
<b>Regional Average (n=1032)</b>	<b>71.3</b>	<b>28.7</b>
<b>Sex:</b>		
Male (n=456)	68.9	31.1
Female (n=506)	73.7	26.3
<b>Age:</b>		
18-29 (n=95)	74.7	25.3
30-39 (n=221)	79.2	20.8
40-49 (n=210)	72.4	27.6
50-59 (n=127)	66.9	33.1
60-69 (n=169)	69.8	30.2
70+ (n=140)	60.7	39.3
<b>Live Alone:</b>		
Yes (n=206)	77.2	22.8
No (n=773)	68.0	32.0
<b>Children Living at Home:</b>		
Yes (n=337)	77.2	22.8
No (n=644)	68.0	32.0
<b>Type of Dwelling:</b>		
Single House (n=622)	71.7	28.3
Town or Row House (n=65)	80.0	20.0
Low-Rise Apartment (n=64)	68.8	31.3
Flat or Room in a House (n=6)	66.7	33.3
Semi-Detached or Double House (n=31)	64.5	35.5
Duplex (n=26)	80.8	19.2
High-Rise Apartment (n=159)	66.7	33.3
Other (n=14)	71.4	28.6
<b>Tenure Status:</b>		
Dwelling Owned (n=659)	72.2	27.8
Dwelling Rented (n=261)	69.1	30.9
<b>Income:</b>		
Under \$20,000 (n=186)	67.7	32.3
\$20,001-\$40,000 (n=298)	72.1	27.9
\$40,001-\$60,000 (n=240)	75.8	24.2
\$61,000+ (n=189)	69.3	30.7
<b>Ethnic Background:</b>		
Black (n=19)	66.7	33.3
East Asian (n=15)	73.3	26.7
South Asian (n=8)	62.5	37.5
West Asian (n=9)	66.7	33.3
South-East Asian (n=4)	75.0	25.0
Native Canadian (n=17)	66.7	33.3
White (n=901)	71.7	28.3
Other (n=2)	50.0	50.0

**APPENDIX 35 (continued)**

RESPONSE (%)	YES	NO
<b>Education:</b>		
Less Than Grade Nine (9) (n=112)	65.2	34.8
High School Without Diploma (n=192)	69.8	30.2
High School Diploma (n=259)	74.5	25.5
Community College: No Diploma (n=29)	75.9	24.1
Community College Diploma (n=146)	68.5	31.5
University Without Degree (n=57)	66.7	33.3
University Degree (n=149)	75.8	24.2
<b>Disability:</b>		
Yes (n=113)	69.9	30.1
No (n=863)	71.3	28.7
<b>Victim of a Crime:</b>		
Yes (n=398)	75.1	24.9
No (n=583)	68.4	31.6
<b>Type of Crime:</b>		
Personal (n=41)	78.0	22.0
Property (n=323)	74.3	25.7
Both (n=32)	81.3	18.8
<b>Location of Crime:</b>		
Home (n=152)	72.4	27.6
Neighbourhood (n=92)	73.9	26.1
Inside Region (n=58)	72.4	27.6
Outside Region (n=37)	83.8	16.2
Any combination of above (n=57)	82.5	17.5
<b>Time at Current Address:</b>		
0-1yr. (n=53)	86.8	13.2
2-5yrs. (n=334)	71.3	28.7
6-10yrs. (n=199)	74.4	25.6
11-15yrs. (n=99)	73.7	26.3
16+yrs. (n=287)	66.2	33.8
<b>Neighbourhood Type:</b>		
Rural (n=106)	74.5	25.5
Urban (n=882)	70.9	29.1

**APPENDIX 36**

**Q26: In general, how confident do you feel about the Hamilton-Wentworth Regional Police Service?**

RESPONSE (%)	V C	C	N V C	N C A	N O
<b>Regional Average (n=1032)</b>	<b>25.0</b>	<b>61.6</b>	<b>6.2</b>	<b>1.1</b>	<b>6.0</b>
<b>Sex:</b>					
Male (n=468)	27.4	61.3	4.5	0.9	5.8
Female (n=524)	22.7	61.8	7.8	1.3	6.1
<b>Age:</b>					
18-29 (n=94)	13.8	68.1	9.6	2.1	5.3
30-39 (n=222)	19.8	61.3	9.9	1.4	7.2
40-49 (n=217)	23.5	61.8	5.1	2.3	7.4
50-59 (n=132)	31.8	60.6	4.5	0.0	3.0
60-69 (n=177)	24.3	64.4	5.1	0.6	5.6
70+ (n=151)	36.4	55.6	2.6	0.0	5.3
<b>Live Alone:</b>					
Yes (n=214)	27.1	60.3	6.1	0.5	6.1
No (n=796)	24.5	62.2	6.3	1.3	6.3
<b>Children Living at Home:</b>					
Yes (n=347)	21.9	60.2	9.2	1.7	6.6
No (n=664)	26.8	62.2	4.5	0.8	5.6
<b>Type of Dwelling:</b>					
Single House (n=641)	25.1	61.8	5.6	0.9	6.2
Town or Row House (n=65)	15.4	67.7	10.8	0.0	6.2
Low-Rise Apartment (n=64)	26.6	53.1	14.1	1.6	4.7
Flat or Room in a House (n=6)	0.0	83.3	16.7	0.0	0.0
Semi-Detached or Double House (n=33)	36.4	51.5	3.0	0.0	9.1
Duplex (n=26)	19.2	61.5	11.5	3.8	3.8
High-Rise Apartment (n=168)	27.4	63.7	2.4	1.8	4.8
Other (n=14)	21.4	57.1	14.3	0.0	7.1
<b>Tenure Status:</b>					
Dwelling Owned (n=719)	24.5	62.6	5.4	1.0	6.3
Dwelling Rented (n=293)	25.9	59.7	7.8	1.4	5.1
<b>Income:</b>					
Under \$20,000 (n=200)	30.0	56.0	6.5	0.5	7.0
\$20,001-\$40,000 (n=307)	25.4	58.3	9.1	1.3	5.9
\$40,001-\$60,000 (n=241)	25.7	64.7	5.0	0.0	3.7
\$61,000+ (n=194)	21.6	67.5	3.6	2.1	5.2
<b>Ethnic Background:</b>					
Black (n=19)	10.5	73.7	10.5	0.0	5.3
East Asian (n=15)	13.3	66.7	0.0	13.3	6.7
South Asian (n=8)	37.5	62.5	0.0	0.0	0.0
West Asian (n=9)	0.0	77.8	11.1	11.1	0.0
South-East Asian (n=4)	50.0	50.0	0.0	0.0	0.0
Native Canadian (n=16)	37.5	37.5	12.5	6.3	6.3
White (n=930)	25.5	61.8	6.1	0.6	5.7
Other (n=3)	0.0	66.7	0.0	33.3	0.0

**APPENDIX 36 (continued)**

RESPONSE (%)	V C	C	N V C	N C A	N O
<b>Education:</b>					
Less Than Grade Nine (9) (n=122)	27.0	60.7	2.5	0.0	9.8
High School Without Diploma (n=200)	29.5	55.5	6.5	0.5	8.0
High School Diploma (n=265)	24.1	65.0	6.4	0.8	3.8
Community College: No Diploma (n=30)	23.3	63.3	6.7	0.0	6.7
Community College Diploma (n=146)	21.9	62.3	8.9	2.7	4.1
University Without Degree (n=59)	16.9	67.8	13.6	0.0	1.7
University Degree (n=154)	25.3	59.7	4.5	2.6	6.5
<b>Disability:</b>					
Yes (n=122)	27.0	57.4	6.6	1.6	7.4
No (n=890)	24.9	62.2	6.0	1.0	5.6
<b>Victim of a Crime:</b>					
Yes (n=407)	21.9	59.2	11.1	1.5	6.1
No (n=610)	27.2	63.1	2.8	0.8	5.9
<b>Type of Crime:</b>					
Personal (n=44)	27.3	43.2	13.6	4.5	11.4
Property (n=329)	21.6	63.8	8.2	1.2	4.9
Both (n=32)	18.8	34.4	37.5	0.0	9.4
<b>Location of Crime:</b>					
Home (n=202)	20.8	60.9	12.4	1.0	4.6
Neighbourhood (n=139)	17.3	61.9	12.2	2.2	6.5
Inside Region (n=82)	20.7	54.9	13.4	3.7	7.3
Outside Region (n=49)	26.5	53.1	12.2	0.0	8.2
Any combination of above (n=56)	8.9	60.7	21.4	3.6	5.4
<b>Time at Current Address:</b>					
0-1yr. (n=52)	21.2	55.8	9.6	1.9	9.6
2-5yrs. (n=338)	20.7	63.6	8.0	1.2	6.5
6-10yrs. (n=206)	27.2	63.6	4.4	0.5	3.9
11-15yrs. (n=104)	28.8	53.8	5.8	3.8	7.7
16+yrs. (n=303)	28.0	62.3	4.7	0.0	5.0
<b>Neighbourhood Type:</b>					
Rural (n=110)	20.0	69.1	4.5	0.0	6.4
Urban (n=909)	25.6	60.6	6.4	1.2	5.9

**LEGEND**

**V C = VERY CONFIDENT**

**C = CONFIDENT**

**N V C = NOT VERY CONFIDENT**

**N C A = NOT CONFIDENT AT ALL**

**N O = NO OPINION**

**APPENDIX 37: Response Rates By Station and Planning Units**

Locality	Surveys Mailed	Returned	% Response
<b>Region</b>	<b>1991</b>	<b>1035</b>	<b>52.0</b>
<b>Dundas</b>	<b>281</b>	<b>173</b>	<b>61.6</b>
PU - 1100	32	20	62.5
1200	6	3	50.0
1300	22	16	72.7
1400	31	19	61.3
1500	17	10	58.8
2100	36	20	55.6
2200	56	36	64.3
3100	72	43	59.7
3200	9	6	66.7
<b>Mountain</b>	<b>585</b>	<b>350</b>	<b>59.8</b>
PU - 4100	27	19	70.4
4200	9	7	77.8
7101	15	11	73.3
7102	12	5	41.7
7103	21	12	57.1
7104	5	1	20.0
7105	8	5	62.5
7106	4	2	50.0
7107	12	9	75.0
7108	1	1	100.0
7109	12	8	66.7
7110	7	5	71.4
7111	18	13	72.2
7201	16	9	56.3
7202	18	11	61.1
7203	12	7	58.3
7204	14	8	57.1
7205	13	8	61.5
7206	16	9	56.3
7207	15	8	53.3
7208	10	6	60.0
7209	16	10	62.5
7210	20	12	60.0
7211	23	15	65.2
7212	27	18	66.7
7301	16	10	62.5
7302	14	6	42.9
7304	24	18	75.0

**APPENDIX 37 (continued)**

<b>Mountain (cont'd)</b>	<b>Surveys Mailed</b>	<b>Returned</b>	<b>% Response</b>
PU - 7305	18	11	61.1
7306	11	7	63.6
7307	12	8	66.7
7401	3	1	33.3
7402	1	1	100.0
7406	10	6	60.0
7407	14	5	35.7
7408	6	1	16.7
7409	1	1	100.0
7501	2	1	50.0
7504	1	0	0.0
7505	6	1	16.7
7506	3	1	33.3
7507	11	7	63.6
7508	3	1	33.3
7509	1	0	0.0
7510	6	4	66.7
7511	9	4	44.4
7512	8	3	37.5
7602	5	2	40.0
7603	2	2	100.0
7605	2	1	50.0
7606	7	5	71.4
7607	2	2	100.0
7608	15	9	60.0
7609	12	8	66.7
7610	8	4	50.0
7611	1	1	100.0
<hr/>			
<b>Stoney Creek</b>	<b>352</b>	<b>173</b>	<b>49.1</b>
PU - 5101	10	9	90.0
5102	9	2	22.2
5103	14	7	50.0
5105	20	10	50.0
5106	12	7	58.3
5107	11	5	45.5
5108	9	6	66.7
5109	11	5	45.5
5111	1	1	100.0
5113	8	7	87.5
5114	5	3	60.0
5115	8	4	50.0

**APPENDIX 37 (continued)**

<b>Stoney Creek (cont'd)</b>	<b>Surveys Mailed</b>	<b>Returned</b>	<b>% Response</b>
PU - 5221	2	2	100.0
5222	3	3	100.0
5230	2	2	100.0
5240	3	0	0.0
5251	4	2	50.0
5252	8	2	25.0
5261	1	0	0.0
5264	1	0	0.0
5272	1	0	0.0
5273	3	1	33.3
5274	2	1	50.0
5320	1	1	100.0
5330	2	2	100.0
5340	2	2	100.0
5360	2	2	100.0
5380	1	1	100.0
5410	3	3	100.0
5420	1	1	100.0
5431	15	11	73.3
5441	5	4	80.0
5460	13	5	38.5
6301	5	2	40.0
6401	21	6	28.6
6402	31	11	35.5
6403	7	4	57.14
6404	20	12	60.0
6405	9	4	44.4
6406	19	6	31.6
6407	33	10	30.3
6408	14	7	50.0
<hr/>			
<b>Kenilworth</b>	<b>280</b>	<b>132</b>	<b>47.1</b>
PU - 6203	2	0	0.0
6204	3	1	33.3
6205	4	0	0.0
6208	7	2	28.6
6209	3	1	33.3
6212	1	1	100.0
6502	19	6	31.6
6503	20	12	60.0
6504	20	12	60.0
6505	11	8	72.7

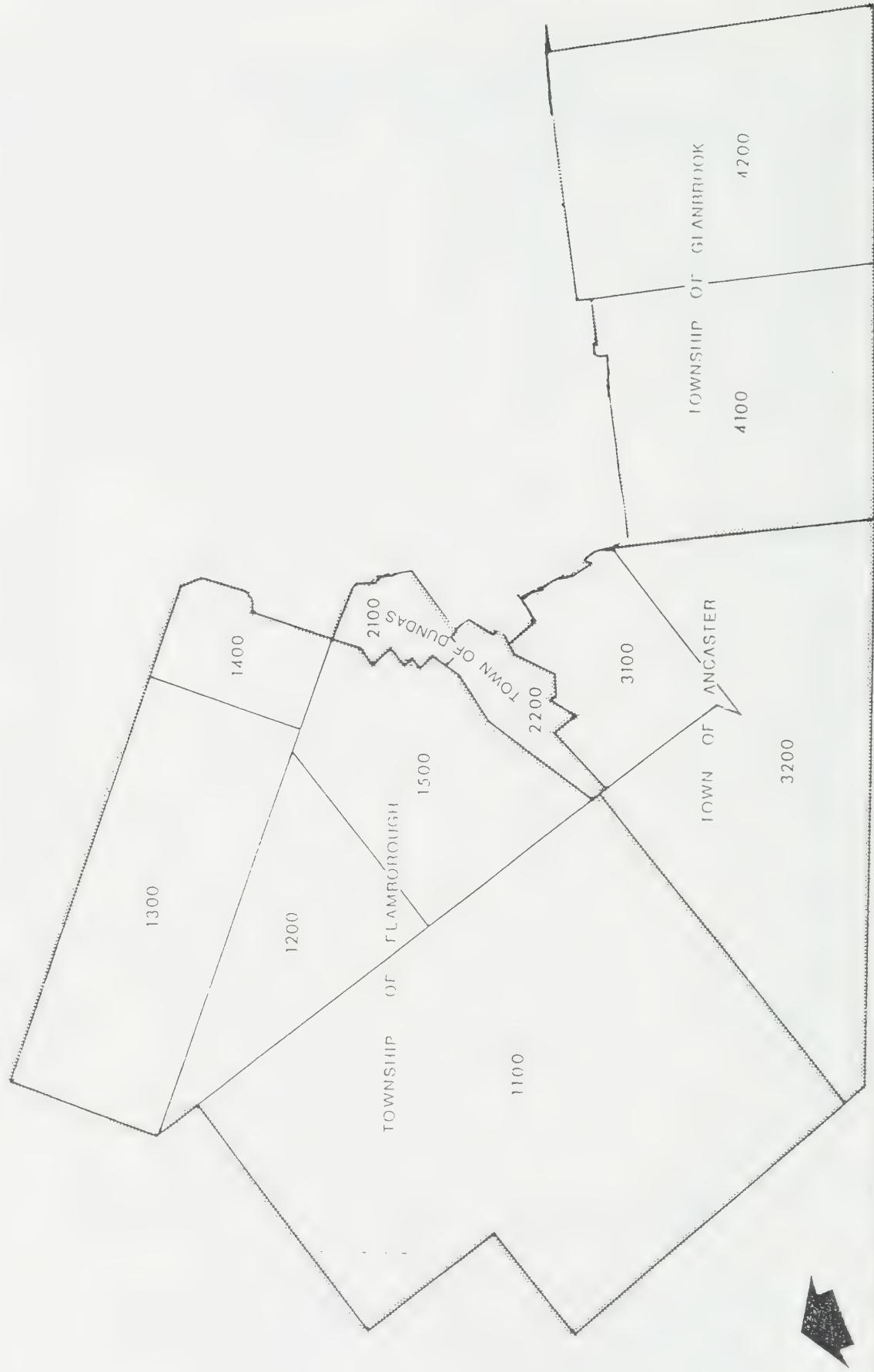
**APPENDIX 37 (continued)**

<b>Kenilworth (cont'd)</b>	<b>Surveys Mailed</b>	<b>Returned</b>	<b>% Response</b>
PU - 6506	5	4	80.0
6507	28	10	35.7
6508	16	10	62.5
6509	30	13	43.3
6510	26	11	42.3
6511	5	3	60.0
6603	14	6	42.9
6604	10	5	50.0
6605	29	12	41.4
6606	31	14	45.2
<hr/>			
<b>Central</b>	<b>489</b>	<b>202</b>	<b>41.3</b>
PU - 6102	7	2	28.6
6103	17	6	35.3
6201	5	2	40.0
6202	2	0	0.0
6601	22	5	22.7
6602	16	5	31.3
6607	35	11	31.4
6608	43	18	41.9
6701	86	46	53.5
6702	42	17	40.5
6703	26	10	38.5
6704	20	12	60.0
6802	13	7	53.9
6803	31	8	25.8
6804	36	12	33.3
6901	28	13	46.4
6902	4	2	50.0
6903	15	10	66.7
6904	26	9	34.6
6905	12	6	50.0
6907	3	1	33.3

**Legend:** PU - Planning units as defined by the Planning & Development Department, Regional Municipality of Hamilton-Wentworth (see attached maps).

**Note:** There were 5 surveys returned that did not have the cover sheet attached. These surveys are recorded in the Regional Average, but not in any station as the cover sheet specified the Planning Unit they reside in.

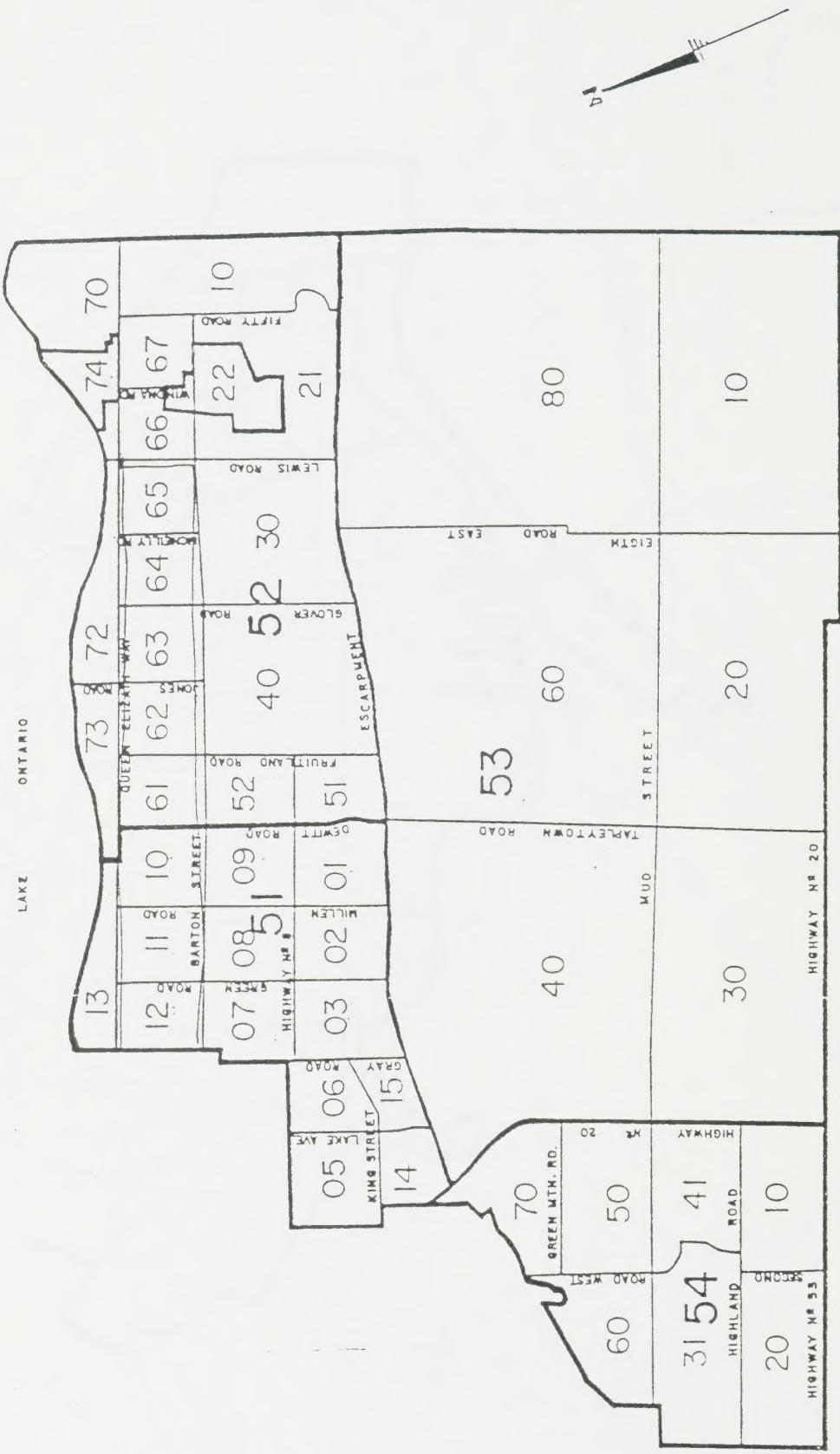
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